

**Townwise Complaint statistics Report**

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Aug'20

Period : 01-Jul-20 to 31-Jul-20

Level of Monitoring:PFC/Mop

Format D3

Report Date: 25 Aug 2020 11:00

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	57	57	57	13:51:43	0	57	0	100.00
2	AHMADPUR	0	39	39	39	14:36:32	0	39	0	100.00
3	AHMEDNAGAR	0	471	471	471	13:53:16	0	471	0	100.00
4	AKKALKOT	0	20	20	20	14:29:37	0	20	0	100.00
5	AKOLA	0	6059	6059	6059	11:50:56	0	6059	0	100.00
6	AKOT	0	198	198	198	12:46:35	0	198	0	100.00
7	AMALNER	0	86	86	86	13:23:07	0	86	0	100.00
8	AMBEJOGAI	0	450	450	450	13:04:22	0	450	0	100.00
9	AMRAVATI	0	1700	1700	1700	12:43:00	0	1700	0	100.00
10	ANJANGAON	0	36	36	36	14:05:25	0	36	0	100.00
11	ARVI	0	16	16	16	13:46:24	0	16	0	100.00
12	ASHTA	0	13	13	13	14:25:23	0	13	0	100.00
13	AUSA	0	4	4	4	10:33:45	0	4	0	100.00
14	BALAPUR	0	16	16	16	13:14:32	0	16	0	100.00
15	BALLARPUR	0	148	148	148	10:16:16	0	148	0	100.00
16	BARAMATI	0	89	89	89	12:58:24	0	89	0	100.00
17	BARSHI	0	90	90	90	12:21:20	0	90	0	100.00

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18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	328	328	328	13:35:25	0	328	0	100.00
20	BHADRAWATI	0	48	48	48	13:58:07	0	48	0	100.00
21	BHANDARA	0	112	112	112	12:14:20	0	112	0	100.00
22	BHUSAWAL	0	162	162	162	11:36:59	0	161	1	99.38
23	BRAHMAPURI	0	42	42	42	13:58:34	0	42	0	100.00
24	BULDHANA	0	408	408	408	13:53:39	0	408	0	100.00
25	CHALISGAON	0	107	107	107	12:26:38	0	107	0	100.00
26	CHANDRAPUR	0	1280	1280	1280	13:41:19	0	1280	0	100.00
27	CHIKHLI	0	21	21	21	12:15:21	0	21	0	100.00
28	CHIPLUN	0	25	25	25	13:06:36	0	25	0	100.00
29	CHOPDA	0	23	23	23	13:23:48	0	23	0	100.00
30	DAHANU	0	535	535	535	2:58:33	0	535	0	100.00
31	DARYAPUR	0	43	43	43	14:03:40	0	43	0	100.00
32	DAUND	0	93	93	93	10:02:35	0	93	0	100.00
33	DEGLUR	0	37	37	37	10:10:32	0	37	0	100.00
34	DEOLALI	0	113	113	113	12:27:41	0	113	0	100.00
35	DHARANGAON	0	16	16	16	11:31:52	0	16	0	100.00
36	DHULE	0	448	448	448	12:56:20	0	448	0	100.00
37	DIGRAS	0	23	23	23	13:10:07	0	23	0	100.00
38	DONDAICHA	0	10	10	10	11:02:15	0	10	0	100.00
39	ERANDOL	0	19	19	19	11:58:25	0	19	0	100.00
40	GADCHIROLI	0	8	8	8	12:55:19	0	8	0	100.00
41	GANGAKHED	0	12	12	12	10:40:00	0	12	0	100.00
42	GONDIA	0	187	187	187	8:39:11	0	187	0	100.00
43	GREATER MUMBAI	0	26082	26082	26082	9:01:52	0	26082	0	100.00
44	HINGANGHAT	0	73	73	73	14:05:51	0	73	0	100.00
45	HINGOLI	0	53	53	53	10:44:18	0	53	0	100.00

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46	ICHALKARANJI	0	492	492	492	11:09:29	0	492	0	100.00
47	IGATPURI	0	46	46	46	14:37:30	0	46	0	100.00
48	JAISINGPUR	0	33	33	33	12:57:30	0	33	0	100.00
49	JALNA	0	69	69	69	10:26:12	0	69	0	100.00
50	JINTUR	0	13	13	13	11:35:12	0	13	0	100.00
51	KAMPTEE	0	50	50	50	10:55:39	0	50	0	100.00
52	KANNAD	0	15	15	15	12:40:30	0	15	0	100.00
53	KARAD	0	78	78	78	13:04:02	0	78	0	100.00
54	KARANJA	0	10	10	10	10:52:30	0	10	0	100.00
55	KATOL	0	8	8	8	14:37:30	0	8	0	100.00
56	KHAMGAON	0	74	74	74	12:00:12	0	74	0	100.00
57	KHOPOLI	0	16	16	16	7:57:39	0	16	0	100.00
58	KOLHAPUR	0	2990	2990	2990	11:20:23	0	2990	0	100.00
59	KOPARGAON	0	58	58	58	12:01:33	0	58	0	100.00
60	LATUR	0	914	914	914	11:34:15	0	914	0	100.00
61	LONAVALA	0	135	135	135	12:24:43	0	135	0	100.00
62	MAJALGAON	0	40	40	40	12:08:04	0	40	0	100.00
63	MALEGAON	0	238	238	238	13:49:53	0	238	0	100.00
64	MALKAPUR	0	17	17	17	13:01:19	0	17	0	100.00
65	MANMAD	0	76	76	76	14:07:42	0	76	0	100.00
66	MEHKAR	0	3	3	3	14:37:30	0	3	0	100.00
67	MORSHI	0	24	24	24	14:03:26	0	24	0	100.00
68	MURTIJAPUR	0	30	30	30	12:33:45	0	30	0	100.00
69	NAGPUR	0	2770	2770	2770	12:47:06	0	2770	0	100.00
70	NALASOPARA	0	2180	2180	2180	9:14:18	0	2180	0	100.00
71	NANDED	0	1214	1214	1214	9:31:47	0	1214	0	100.00
72	NANDURA	0	18	18	18	13:33:20	0	18	0	100.00
73	NANDURBAR	0	207	207	207	11:28:50	0	207	0	100.00

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74	NASHIK	0	2724	2724	2724	13:03:11	0	2724	0	100.00
75	NAVI MUMBAI	0	6406	6406	6406	12:58:04	0	6406	0	100.00
76	NILANGA	0	15	15	15	8:07:00	0	15	0	100.00
77	OSMANABAD	0	169	169	169	10:51:45	0	169	0	100.00
78	OZAR	0	23	23	23	14:35:52	0	23	0	100.00
79	PACHORA	0	23	23	23	13:23:09	0	23	0	100.00
80	PAITHAN	0	21	21	21	13:53:13	0	21	0	100.00
81	PALGHAR	0	1588	1588	1588	10:11:03	0	1588	0	100.00
82	PANDHARPUR	0	23	23	23	14:01:57	0	23	0	100.00
83	PANVEL	0	4421	4421	4421	12:48:44	0	4421	0	100.00
84	PARBHANI	0	260	260	260	11:36:47	0	260	0	100.00
85	PARLI	0	46	46	46	14:28:32	0	46	0	100.00
86	PAROLA	0	11	11	11	12:57:57	0	11	0	100.00
87	PATHRI	0	8	8	8	14:37:30	0	8	0	100.00
88	PEN	0	42	42	42	8:36:36	0	42	0	100.00
89	PHALTAN	0	35	35	35	13:16:56	0	35	0	100.00
90	PULGAON	0	16	16	16	12:49:13	0	16	0	100.00
91	PUNE CITY	0	34363	34363	34363	11:44:31	0	34363	0	100.00
92	PURNA	0	6	6	6	7:02:30	0	6	0	100.00
93	PUSAD	0	76	76	76	10:15:36	0	76	0	100.00
94	RATNAGIRI	0	101	101	101	13:34:45	0	101	0	100.00
95	SAILU	0	26	26	26	13:07:47	0	26	0	100.00
96	SANGAMNER	0	141	141	141	11:50:45	0	141	0	100.00
97	SANGLI	0	403	403	403	13:35:06	0	403	0	100.00
98	SATANA	0	22	22	22	12:11:35	0	22	0	100.00
99	SATARA	0	181	181	181	12:21:45	0	181	0	100.00

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100	SHAHADA	0	27	27	27	13:51:07	0	27	0	100.00
101	SHEGAON	0	10	10	10	10:42:45	0	10	0	100.00
102	SHIRPUR	0	38	38	38	13:50:55	0	38	0	100.00
103	SILLOD	0	17	17	17	13:40:09	0	17	0	100.00
104	SINNAR	0	28	28	28	14:02:41	0	28	0	100.00
105	SOLAPUR	0	698	698	698	10:31:12	0	698	0	100.00
106	TALEGAON	0	104	104	104	12:16:48	0	104	0	100.00
107	TASGAON	0	10	10	10	13:18:00	0	10	0	100.00
108	TULJAPUR	0	15	15	15	14:37:30	0	15	0	100.00
109	TUMSAR	0	23	23	23	14:09:47	0	23	0	100.00
110	UDGIR	0	75	75	75	13:00:30	0	75	0	100.00
111	UMARGA	0	18	18	18	9:00:50	0	18	0	100.00
112	UMARKHED	0	40	40	40	11:25:30	0	40	0	100.00
113	UMRED	0	43	43	43	11:04:43	0	43	0	100.00
114	URAN-ISLAMPUR	0	34	34	34	14:03:45	0	34	0	100.00
115	VAIJAPUR	0	22	22	22	14:27:37	0	22	0	100.00
116	VASAI	0	895	895	895	10:26:33	0	895	0	100.00
117	VIRAR	0	2490	2490	2490	9:55:49	0	2490	0	100.00
118	VITA	0	15	15	15	13:43:00	0	15	0	100.00
119	WADGAON	0	112	112	112	10:01:32	0	112	0	100.00
120	WAI	0	33	33	33	12:51:49	0	33	0	100.00
121	WANI	0	86	86	86	10:45:42	0	86	0	100.00
122	WARDHA	0	83	83	83	13:45:38	0	83	0	100.00
123	WARORA	0	32	32	32	13:25:19	0	32	0	100.00
124	WARUD	0	13	13	13	13:34:37	0	13	0	100.00
125	WASHIM	0	12	12	12	9:40:37	0	12	0	100.00
126	YAVATMAL	0	393	393	393	9:35:02	0	393	0	100.00
127	YAWAL	0	12	12	12	14:29:22	0	12	0	100.00
128	YEOLA	0	23	23	23	12:27:04	0	23	0	100.00

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**Note:**  
MISSCALL and LONGCODE based complaint registration for 'NO POWER' started from 16.04.2020.

MSEDCL