

Townwise Complaint statistics Report

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Jun'20

Period : 01-May-20 to 31-May-20

Level of Monitoring:PFC/Mop

Format D3

Report Date: 25 jun 2020 11:00

| S. No. | Name of town | Complaints pending from previous period | Complaints registered in current period | Total Pending Complaints | Complaints closed by System | Complaints Pending period HH:MM:SS | Complaints yet to be closed | Complaints closed within SERC time limit | Complaints closed beyond SERC time limit | % of Complaints closed within SERC time limit |
|--------|--------------|---|---|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|---|
| 1 | ACHALPUR | 0 | 111 | 111 | 111 | 13:06:49 | 0 | 111 | 0 | 100.00 |
| 2 | AHMADPUR | 0 | 4 | 4 | 4 | 10:58:07 | 0 | 4 | 0 | 100.00 |
| 3 | AHMEDNAGAR | 0 | 651 | 651 | 651 | 13:11:48 | 0 | 651 | 0 | 100.00 |
| 4 | AKKALKOT | 0 | 6 | 6 | 6 | 12:31:15 | 0 | 6 | 0 | 100.00 |
| 5 | AKOLA | 0 | 2969 | 2969 | 2969 | 13:34:40 | 0 | 2969 | 0 | 100.00 |
| 6 | AKOT | 0 | 145 | 145 | 145 | 13:05:26 | 0 | 145 | 0 | 100.00 |
| 7 | AMALNER | 0 | 81 | 81 | 81 | 13:02:47 | 0 | 81 | 0 | 100.00 |
| 8 | AMBEJOGAI | 0 | 366 | 366 | 366 | 13:54:06 | 0 | 366 | 0 | 100.00 |
| 9 | AMRAVATI | 0 | 2433 | 2433 | 2433 | 13:35:26 | 0 | 2433 | 0 | 100.00 |
| 10 | ANJANGAON | 0 | 17 | 17 | 17 | 9:35:18 | 0 | 17 | 0 | 100.00 |
| 11 | ARVI | 0 | 33 | 33 | 33 | 13:47:57 | 0 | 33 | 0 | 100.00 |
| 12 | ASHTA | 0 | 20 | 20 | 20 | 14:32:37 | 0 | 20 | 0 | 100.00 |
| 13 | AUSA | 0 | 14 | 14 | 14 | 14:13:24 | 0 | 14 | 0 | 100.00 |
| 14 | BALAPUR | 0 | 15 | 15 | 15 | 14:37:30 | 0 | 15 | 0 | 100.00 |
| 15 | BALLARPUR | 0 | 286 | 286 | 286 | 8:40:53 | 0 | 286 | 0 | 100.00 |
| 16 | BARAMATI | 0 | 85 | 85 | 85 | 13:51:48 | 0 | 85 | 0 | 100.00 |
| 17 | BARSHI | 0 | 194 | 194 | 194 | 13:40:05 | 0 | 194 | 0 | 100.00 |
| 18 | BASMATH | 0 | 27 | 27 | 27 | 14:01:23 | 0 | 27 | 0 | 100.00 |
| 19 | BEED | 0 | 350 | 350 | 350 | 13:57:57 | 0 | 350 | 0 | 100.00 |

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|--------|----------------|---|---|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|---|
| 20 | BHADRAWATI | 0 | 62 | 62 | 62 | 13:43:26 | 0 | 62 | 0 | 100.00 |
| 21 | BHANDARA | 0 | 156 | 156 | 156 | 12:12:07 | 0 | 156 | 0 | 100.00 |
| 22 | BHUSAWAL | 0 | 54 | 54 | 54 | 9:24:10 | 0 | 54 | 0 | 100.00 |
| 23 | BRAHMAPURI | 0 | 65 | 65 | 65 | 14:00:07 | 0 | 65 | 0 | 100.00 |
| 24 | BULDHANA | 0 | 312 | 312 | 312 | 12:26:50 | 0 | 312 | 0 | 100.00 |
| 25 | CHALISGAON | 0 | 53 | 53 | 53 | 12:44:01 | 0 | 53 | 0 | 100.00 |
| 26 | CHANDRAPUR | 0 | 1228 | 1228 | 1228 | 13:49:19 | 0 | 1228 | 0 | 100.00 |
| 27 | CHIKHLI | 0 | 46 | 46 | 46 | 12:31:08 | 0 | 46 | 0 | 100.00 |
| 28 | CHIPLUN | 0 | 112 | 112 | 112 | 13:24:43 | 0 | 112 | 0 | 100.00 |
| 29 | CHOPDA | 0 | 3 | 3 | 3 | 0:20:00 | 0 | 3 | 0 | 100.00 |
| 30 | DAHANU | 0 | 396 | 396 | 396 | 10:20:16 | 0 | 396 | 0 | 100.00 |
| 31 | DARYAPUR | 0 | 15 | 15 | 15 | 13:56:30 | 0 | 15 | 0 | 100.00 |
| 32 | DAUND | 0 | 64 | 64 | 64 | 12:09:08 | 0 | 64 | 0 | 100.00 |
| 33 | DEGLUR | 0 | 76 | 76 | 76 | 12:55:22 | 0 | 76 | 0 | 100.00 |
| 34 | DEOLALI | 0 | 330 | 330 | 330 | 12:36:48 | 0 | 330 | 0 | 100.00 |
| 35 | DHARANGAON | 0 | 11 | 11 | 11 | 14:12:16 | 0 | 11 | 0 | 100.00 |
| 36 | DHULE | 0 | 414 | 414 | 414 | 13:05:07 | 0 | 414 | 0 | 100.00 |
| 37 | DIGRAS | 0 | 20 | 20 | 20 | 13:06:00 | 0 | 20 | 0 | 100.00 |
| 38 | DONDAICHA | 0 | 8 | 8 | 8 | 14:37:30 | 0 | 8 | 0 | 100.00 |
| 39 | ERANDOL | 0 | 15 | 15 | 15 | 12:59:30 | 0 | 15 | 0 | 100.00 |
| 40 | GADCHIROLI | 0 | 24 | 24 | 24 | 12:22:11 | 0 | 24 | 0 | 100.00 |
| 41 | GANGAKHED | 0 | 20 | 20 | 20 | 12:30:23 | 0 | 20 | 0 | 100.00 |
| 42 | GONDIA | 0 | 190 | 190 | 190 | 9:35:08 | 0 | 190 | 0 | 100.00 |
| 43 | GREATER MUMBAI | 0 | 26713 | 26713 | 26713 | 8:42:17 | 0 | 26713 | 0 | 100.00 |
| 44 | HINGANGHAT | 0 | 87 | 87 | 87 | 13:25:36 | 0 | 87 | 0 | 100.00 |
| 45 | HINGOLI | 0 | 62 | 62 | 62 | 11:09:41 | 0 | 62 | 0 | 100.00 |
| 46 | ICHALKARANJI | 0 | 842 | 842 | 842 | 11:11:18 | 0 | 842 | 0 | 100.00 |
| 47 | IGATPURI | 0 | 15 | 15 | 15 | 14:02:00 | 0 | 15 | 0 | 100.00 |

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| 48 | JAISINGPUR | 0 | 59 | 59 | 59 | 8:31:09 | 0 | 59 | 0 | 100.00 |
| 49 | JALNA | 0 | 264 | 264 | 264 | 11:56:44 | 0 | 264 | 0 | 100.00 |
| 50 | JINTUR | 0 | 13 | 13 | 13 | 12:51:55 | 0 | 13 | 0 | 100.00 |
| 51 | KAMPTEE | 0 | 116 | 116 | 116 | 8:10:56 | 0 | 116 | 0 | 100.00 |
| 52 | KANNAD | 0 | 8 | 8 | 8 | 10:23:26 | 0 | 8 | 0 | 100.00 |
| 53 | KARAD | 0 | 43 | 43 | 43 | 12:25:49 | 0 | 43 | 0 | 100.00 |
| 54 | KARANJA | 0 | 41 | 41 | 41 | 9:54:09 | 0 | 41 | 0 | 100.00 |
| 55 | KATOL | 0 | 32 | 32 | 32 | 13:22:16 | 0 | 32 | 0 | 100.00 |
| 56 | KHAMGAON | 0 | 120 | 120 | 120 | 12:50:56 | 0 | 120 | 0 | 100.00 |
| 57 | KHOPOLI | 0 | 8 | 8 | 8 | 9:30:56 | 0 | 8 | 0 | 100.00 |
| 58 | KOLHAPUR | 0 | 3456 | 3456 | 3456 | 9:11:35 | 0 | 3456 | 0 | 100.00 |
| 59 | KOPARGAON | 0 | 9 | 9 | 9 | 9:00:50 | 0 | 9 | 0 | 100.00 |
| 60 | LATUR | 0 | 233 | 233 | 233 | 11:09:03 | 0 | 233 | 0 | 100.00 |
| 61 | LONAVALA | 0 | 207 | 207 | 207 | 11:09:12 | 0 | 207 | 0 | 100.00 |
| 62 | MAJALGAON | 0 | 36 | 36 | 36 | 14:37:30 | 0 | 36 | 0 | 100.00 |
| 63 | MALEGAON | 0 | 36 | 36 | 36 | 10:32:55 | 0 | 36 | 0 | 100.00 |
| 64 | MALKAPUR | 0 | 51 | 51 | 51 | 12:25:53 | 0 | 51 | 0 | 100.00 |
| 65 | MANMAD | 0 | 91 | 91 | 91 | 14:04:27 | 0 | 91 | 0 | 100.00 |
| 66 | MEHKAR | 0 | 19 | 19 | 19 | 11:49:44 | 0 | 19 | 0 | 100.00 |
| 67 | MORSHI | 0 | 34 | 34 | 34 | 11:34:38 | 0 | 34 | 0 | 100.00 |
| 68 | MURTIJAPUR | 0 | 31 | 31 | 31 | 13:46:42 | 0 | 31 | 0 | 100.00 |
| 69 | NAGPUR | 0 | 2812 | 2812 | 2812 | 12:13:29 | 0 | 2812 | 0 | 100.00 |
| 70 | NALASOPARA | 0 | 2758 | 2758 | 2758 | 8:59:09 | 0 | 2758 | 0 | 100.00 |
| 71 | NANDED | 0 | 1639 | 1639 | 1639 | 9:23:14 | 0 | 1639 | 0 | 100.00 |
| 72 | NANDURA | 0 | 22 | 22 | 22 | 11:32:44 | 0 | 22 | 0 | 100.00 |
| 73 | NANDURBAR | 0 | 116 | 116 | 116 | 13:05:26 | 0 | 116 | 0 | 100.00 |
| 74 | NASHIK | 0 | 4393 | 4393 | 4393 | 13:18:49 | 0 | 4392 | 1 | 100.00 |
| 75 | NAVI MUMBAI | 0 | 3655 | 3655 | 3655 | 12:56:35 | 0 | 3655 | 0 | 100.00 |

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| 76 | NILANGA | 0 | 3 | 3 | 3 | 13:25:00 | 0 | 3 | 0 | 100.00 |
| 77 | OSMANABAD | 0 | 237 | 237 | 237 | 12:30:27 | 0 | 237 | 0 | 100.00 |
| 78 | OZAR | 0 | 20 | 20 | 20 | 13:13:52 | 0 | 20 | 0 | 100.00 |
| 79 | PACHORA | 0 | 2 | 2 | 2 | 7:18:45 | 0 | 2 | 0 | 100.00 |
| 80 | PAITHAN | 0 | 8 | 8 | 8 | 11:23:26 | 0 | 8 | 0 | 100.00 |
| 81 | PALGHAR | 0 | 717 | 717 | 717 | 9:30:36 | 0 | 717 | 0 | 100.00 |
| 82 | PANDHARPUR | 0 | 4 | 4 | 4 | 5:39:23 | 0 | 4 | 0 | 100.00 |
| 83 | PANVEL | 0 | 2865 | 2865 | 2865 | 12:24:42 | 0 | 2865 | 0 | 100.00 |
| 84 | PARBHANI | 0 | 393 | 393 | 393 | 12:58:58 | 0 | 393 | 0 | 100.00 |
| 85 | PARLI | 0 | 28 | 28 | 28 | 14:08:18 | 0 | 28 | 0 | 100.00 |
| 86 | PAROLA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 87 | PATHRI | 0 | 4 | 4 | 4 | 14:28:08 | 0 | 4 | 0 | 100.00 |
| 88 | PEN | 0 | 11 | 11 | 11 | 14:06:49 | 0 | 11 | 0 | 100.00 |
| 89 | PHALTAN | 0 | 2 | 2 | 2 | 7:18:45 | 0 | 2 | 0 | 100.00 |
| 90 | PULGAON | 0 | 21 | 21 | 21 | 13:16:47 | 0 | 21 | 0 | 100.00 |
| 91 | PUNE CITY | 0 | 35828 | 35828 | 35828 | 12:13:01 | 0 | 35828 | 0 | 100.00 |
| 92 | PURNA | 0 | 19 | 19 | 19 | 13:51:19 | 0 | 19 | 0 | 100.00 |
| 93 | PUSAD | 0 | 95 | 95 | 95 | 13:19:39 | 0 | 95 | 0 | 100.00 |
| 94 | RATNAGIRI | 0 | 47 | 47 | 47 | 10:51:04 | 0 | 47 | 0 | 100.00 |
| 95 | SAILU | 0 | 24 | 24 | 24 | 14:04:23 | 0 | 24 | 0 | 100.00 |
| 96 | SANGAMNER | 0 | 261 | 261 | 261 | 13:34:57 | 0 | 261 | 0 | 100.00 |
| 97 | SANGLI | 0 | 937 | 937 | 937 | 12:31:35 | 0 | 937 | 0 | 100.00 |
| 98 | SATANA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 99 | SATARA | 0 | 37 | 37 | 37 | 11:37:42 | 0 | 37 | 0 | 100.00 |
| 100 | SHAHADA | 0 | 25 | 25 | 25 | 12:54:00 | 0 | 25 | 0 | 100.00 |
| 101 | SHEGAON | 0 | 38 | 38 | 38 | 12:59:24 | 0 | 38 | 0 | 100.00 |

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| 102 | SHIRPUR | 0 | 19 | 19 | 19 | 12:25:39 | 0 | 19 | 0 | 100.00 |
| 103 | SILLOD | 0 | 15 | 15 | 15 | 9:54:30 | 0 | 15 | 0 | 100.00 |
| 104 | SINNAR | 0 | 27 | 27 | 27 | 14:11:40 | 0 | 27 | 0 | 100.00 |
| 105 | SOLAPUR | 0 | 965 | 965 | 965 | 9:43:37 | 0 | 965 | 0 | 100.00 |
| 106 | TALEGAON | 0 | 219 | 219 | 219 | 13:13:19 | 0 | 219 | 0 | 100.00 |
| 107 | TASGAON | 0 | 10 | 10 | 10 | 14:37:30 | 0 | 10 | 0 | 100.00 |
| 108 | TULJAPUR | 0 | 9 | 9 | 9 | 13:06:40 | 0 | 9 | 0 | 100.00 |
| 109 | TUMSAR | 0 | 42 | 42 | 42 | 14:18:02 | 0 | 42 | 0 | 100.00 |
| 110 | UDGIR | 0 | 43 | 43 | 43 | 10:47:06 | 0 | 43 | 0 | 100.00 |
| 111 | UMARGA | 0 | 39 | 39 | 39 | 11:24:48 | 0 | 39 | 0 | 100.00 |
| 112 | UMARKHED | 0 | 40 | 40 | 40 | 12:15:11 | 0 | 40 | 0 | 100.00 |
| 113 | UMRED | 0 | 54 | 54 | 54 | 14:16:07 | 0 | 54 | 0 | 100.00 |
| 114 | URAN-ISLAMPUR | 0 | 85 | 85 | 85 | 13:52:14 | 0 | 85 | 0 | 100.00 |
| 115 | VAIJAPUR | 0 | 17 | 17 | 17 | 12:37:56 | 0 | 17 | 0 | 100.00 |
| 116 | VASAI | 0 | 629 | 629 | 629 | 10:20:46 | 0 | 629 | 0 | 100.00 |
| 117 | VIRAR | 0 | 2315 | 2315 | 2315 | 8:35:54 | 0 | 2315 | 0 | 100.00 |
| 118 | VITA | 0 | 54 | 54 | 54 | 14:13:12 | 0 | 54 | 0 | 100.00 |
| 119 | WADGAON | 0 | 126 | 126 | 126 | 11:08:56 | 0 | 126 | 0 | 100.00 |
| 120 | WAI | 0 | 8 | 8 | 8 | 14:37:30 | 0 | 8 | 0 | 100.00 |
| 121 | WANI | 0 | 55 | 55 | 55 | 13:29:27 | 0 | 55 | 0 | 100.00 |
| 122 | WARDHA | 0 | 161 | 161 | 161 | 13:17:28 | 0 | 161 | 0 | 100.00 |
| 123 | WARORA | 0 | 77 | 77 | 77 | 12:59:13 | 0 | 77 | 0 | 100.00 |
| 124 | WARUD | 0 | 22 | 22 | 22 | 13:45:00 | 0 | 22 | 0 | 100.00 |
| 125 | WASHIM | 0 | 16 | 16 | 16 | 10:30:56 | 0 | 16 | 0 | 100.00 |
| 126 | YAVATMAL | 0 | 336 | 336 | 336 | 12:53:46 | 0 | 336 | 0 | 100.00 |
| 127 | YAWAL | 0 | 11 | 11 | 11 | 10:23:52 | 0 | 11 | 0 | 100.00 |
| 128 | YEOLA | 0 | 54 | 54 | 54 | 12:45:33 | 0 | 54 | 0 | 100.00 |