

Townwise Complaint statistics Report

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Apr'20

Period : 01-mar-20 to 31-mar-20

Level of Monitoring:PFC/Mop

Format D3

Report Date: 27 apr 2020 11:00

| S. No. | Name of town | Complaints pending from previous period | Complaints registered in current period | Total Pending Complaints | Complaints closed by System | Complaints Pending period HH:MM:SS | Complaints yet to be closed | Complaints closed within SERC time limit | Complaints closed beyond SERC time limit | % of Complaints | |
|--------|--------------|---|---|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|-------------------------------|--|
| | | | | | | | | | | closed within SERC time limit | |
| 1 | ACHALPUR | 0 | 31 | 31 | 31 | 14:16:56 | 0 | 31 | 0 | 100.00 | |
| 2 | AHMADPUR | 0 | 5 | 5 | 5 | 14:37:30 | 0 | 5 | 0 | 100.00 | |
| 3 | AHMEDNAGAR | 0 | 61 | 61 | 61 | 12:56:04 | 0 | 61 | 0 | 100.00 | |
| 4 | AKKALKOT | 0 | 2 | 2 | 2 | 14:37:30 | 0 | 2 | 0 | 100.00 | |
| 5 | AKOLA | 0 | 2583 | 2583 | 2583 | 13:56:03 | 0 | 2583 | 0 | 100.00 | |
| 6 | AKOT | 0 | 98 | 98 | 98 | 13:56:20 | 0 | 98 | 0 | 100.00 | |
| 7 | AMALNER | 0 | 5 | 5 | 5 | 11:34:30 | 0 | 5 | 0 | 100.00 | |
| 8 | AMBEJOGAI | 0 | 194 | 194 | 194 | 14:37:00 | 0 | 194 | 0 | 100.00 | |
| 9 | AMRAVATI | 0 | 328 | 328 | 328 | 13:34:29 | 0 | 328 | 0 | 100.00 | |
| 10 | ANJANGAON | 0 | 9 | 9 | 9 | 14:37:30 | 0 | 9 | 0 | 100.00 | |
| 11 | ARVI | 0 | 3 | 3 | 3 | 7:32:30 | 0 | 3 | 0 | 100.00 | |
| 12 | ASHTA | 0 | 2 | 2 | 2 | 14:37:30 | 0 | 2 | 0 | 100.00 | |
| 13 | AUSA | 0 | 13 | 13 | 13 | 14:37:30 | 0 | 13 | 0 | 100.00 | |
| 14 | BALAPUR | 0 | 4 | 4 | 4 | 14:13:07 | 0 | 4 | 0 | 100.00 | |
| 15 | BALLARPUR | 0 | 10 | 10 | 10 | 12:24:00 | 0 | 10 | 0 | 100.00 | |
| 16 | BARAMATI | 0 | 9 | 9 | 9 | 14:37:30 | 0 | 9 | 0 | 100.00 | |
| 17 | BARSHI | 0 | 20 | 20 | 20 | 13:22:52 | 0 | 20 | 0 | 100.00 | |
| 18 | BASMATH | 0 | 3 | 3 | 3 | 14:37:30 | 0 | 3 | 0 | 100.00 | |
| 19 | BEEED | 0 | 129 | 129 | 129 | 14:28:33 | 0 | 129 | 0 | 100.00 | |
| 20 | BHADRAWATI | 0 | 11 | 11 | 11 | 14:37:30 | 0 | 11 | 0 | 100.00 | |
| 21 | BHANDARA | 0 | 82 | 82 | 82 | 14:33:56 | 0 | 82 | 0 | 100.00 | |

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|--------|----------------|---|---|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|-------------------------------|--|
| | | | | | | | | | | closed within SERC time limit | |
| 22 | BHUSAWAL | 0 | 9 | 9 | 9 | 8:23:20 | 0 | 9 | 0 | 100.00 | |
| 23 | BRAHMAPURI | 0 | 24 | 24 | 24 | 10:31:34 | 0 | 24 | 0 | 100.00 | |
| 24 | BULDHANA | 0 | 166 | 166 | 166 | 12:15:43 | 0 | 166 | 0 | 100.00 | |
| 25 | CHALISGAON | 0 | 6 | 6 | 6 | 14:37:30 | 0 | 6 | 0 | 100.00 | |
| 26 | CHANDRAPUR | 0 | 585 | 585 | 585 | 13:24:27 | 0 | 585 | 0 | 100.00 | |
| 27 | CHIKHLI | 0 | 3 | 3 | 3 | 14:37:30 | 0 | 3 | 0 | 100.00 | |
| 28 | CHIPLUN | 0 | 11 | 11 | 11 | 13:23:11 | 0 | 11 | 0 | 100.00 | |
| 29 | CHOPDA | 0 | 2 | 2 | 2 | 14:37:30 | 0 | 2 | 0 | 100.00 | |
| 30 | DAHANU | 0 | 82 | 82 | 82 | 13:11:53 | 0 | 82 | 0 | 100.00 | |
| 31 | DARYAPUR | 0 | 1 | 1 | 1 | 14:37:30 | 0 | 1 | 0 | 100.00 | |
| 32 | DAUND | 0 | 13 | 13 | 13 | 10:44:25 | 0 | 13 | 0 | 100.00 | |
| 33 | DEGLUR | 0 | 10 | 10 | 10 | 13:09:45 | 0 | 10 | 0 | 100.00 | |
| 34 | DEOLALI | 0 | 72 | 72 | 72 | 14:09:22 | 0 | 72 | 0 | 100.00 | |
| 35 | DHARANGAON | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 36 | DHULE | 0 | 68 | 68 | 68 | 13:28:54 | 0 | 68 | 0 | 100.00 | |
| 37 | DIGRAS | 0 | 6 | 6 | 6 | 11:38:45 | 0 | 6 | 0 | 100.00 | |
| 38 | DONDAICHA | 0 | 2 | 2 | 2 | 14:37:30 | 0 | 2 | 0 | 100.00 | |
| 39 | ERANDOL | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 40 | GADCHIROLI | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 41 | GANGAKHED | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 42 | GONDIA | 0 | 78 | 78 | 78 | 13:50:29 | 0 | 78 | 0 | 100.00 | |
| 43 | GREATER MUMBAI | 0 | 7940 | 7940 | 7940 | 7:39:15 | 0 | 7940 | 0 | 100.00 | |
| 44 | HINGANGHAT | 0 | 24 | 24 | 24 | 13:41:53 | 0 | 24 | 0 | 100.00 | |
| 45 | HINGOLI | 0 | 7 | 7 | 7 | 8:07:30 | 0 | 7 | 0 | 100.00 | |
| 46 | ICHALKARANJI | 0 | 230 | 230 | 230 | 8:54:02 | 0 | 230 | 0 | 100.00 | |
| 47 | IGATPURI | 0 | 3 | 3 | 3 | 14:25:00 | 0 | 3 | 0 | 100.00 | |
| 48 | JAISINGPUR | 0 | 29 | 29 | 29 | 9:45:31 | 0 | 29 | 0 | 100.00 | |
| 49 | JALNA | 0 | 18 | 18 | 18 | 12:45:50 | 0 | 18 | 0 | 100.00 | |

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| | | | | | | | | | | closed within | SERC time limit |
| 50 | JINTUR | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | 0.00 |
| 51 | KAMPTEE | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | 0.00 |
| 52 | KANNAD | 0 | 1 | 1 | 1 | 12:00:00 | 0 | 1 | 0 | 100.00 | 100.00 |
| 53 | KARAD | 0 | 57 | 57 | 57 | 13:53:25 | 0 | 57 | 0 | 100.00 | 100.00 |
| 54 | KARANJA | 0 | 11 | 11 | 11 | 11:57:57 | 0 | 11 | 0 | 100.00 | 100.00 |
| 55 | KATOL | 0 | 3 | 3 | 3 | 6:32:30 | 0 | 3 | 0 | 100.00 | 100.00 |
| 56 | KHAMGAON | 0 | 75 | 75 | 75 | 13:53:24 | 0 | 75 | 0 | 100.00 | 100.00 |
| 57 | KHOPOLI | 0 | 3 | 3 | 3 | 9:45:00 | 0 | 3 | 0 | 100.00 | 100.00 |
| 58 | KOLHAPUR | 0 | 1703 | 1703 | 1703 | 8:10:25 | 0 | 1703 | 0 | 100.00 | 100.00 |
| 59 | KOPARGAON | 0 | 3 | 3 | 3 | 2:00:00 | 0 | 3 | 0 | 100.00 | 100.00 |
| 60 | LATUR | 0 | 145 | 145 | 145 | 13:48:43 | 0 | 145 | 0 | 100.00 | 100.00 |
| 61 | LONAVALA | 0 | 5 | 5 | 5 | 11:10:30 | 0 | 5 | 0 | 100.00 | 100.00 |
| 62 | MAJALGAON | 0 | 19 | 19 | 19 | 14:37:30 | 0 | 19 | 0 | 100.00 | 100.00 |
| 63 | MALEGAON | 0 | 60 | 60 | 60 | 13:44:08 | 0 | 60 | 0 | 100.00 | 100.00 |
| 64 | MALKAPUR | 0 | 2 | 2 | 2 | 11:18:45 | 0 | 2 | 0 | 100.00 | 100.00 |
| 65 | MANMAD | 0 | 66 | 66 | 66 | 13:17:10 | 0 | 66 | 0 | 100.00 | 100.00 |
| 66 | MEHKAR | 0 | 3 | 3 | 3 | 14:37:30 | 0 | 3 | 0 | 100.00 | 100.00 |
| 67 | MORSHI | 0 | 1 | 1 | 1 | 14:37:30 | 0 | 1 | 0 | 100.00 | 100.00 |
| 68 | MURTIJAPUR | 0 | 12 | 12 | 12 | 14:11:15 | 0 | 12 | 0 | 100.00 | 100.00 |
| 69 | NAGPUR | 0 | 516 | 516 | 516 | 13:41:32 | 0 | 516 | 0 | 100.00 | 100.00 |
| 70 | NALASOPARA | 0 | 321 | 321 | 321 | 12:36:16 | 0 | 321 | 0 | 100.00 | 100.00 |
| 71 | NANDED | 0 | 278 | 278 | 278 | 13:41:49 | 0 | 278 | 0 | 100.00 | 100.00 |
| 72 | NANDURA | 0 | 3 | 3 | 3 | 14:05:00 | 0 | 3 | 0 | 100.00 | 100.00 |
| 73 | NANDURBAR | 0 | 48 | 48 | 48 | 14:14:41 | 0 | 48 | 0 | 100.00 | 100.00 |
| 74 | NASHIK | 0 | 1468 | 1468 | 1468 | 13:59:08 | 0 | 1468 | 0 | 100.00 | 100.00 |
| 75 | NAVI MUMBAI | 0 | 1321 | 1321 | 1321 | 7:19:26 | 0 | 1321 | 0 | 100.00 | 100.00 |
| 76 | NILANGA | 0 | 1 | 1 | 1 | 3:00:00 | 0 | 1 | 0 | 100.00 | 100.00 |
| 77 | OSMANABAD | 0 | 121 | 121 | 121 | 13:24:14 | 0 | 121 | 0 | 100.00 | 100.00 |

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| | | | | | | | | | | closed within SERC time limit | |
| 78 | OZAR | 0 | 4 | 4 | 4 | 14:28:08 | 0 | 4 | 0 | 100.00 | |
| 79 | PACHORA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 80 | PAITHAN | 0 | 3 | 3 | 3 | 14:37:30 | 0 | 3 | 0 | 100.00 | |
| 81 | PALGHAR | 0 | 284 | 284 | 284 | 14:20:06 | 0 | 284 | 0 | 100.00 | |
| 82 | PANDHARPUR | 0 | 10 | 10 | 10 | 14:37:30 | 0 | 10 | 0 | 100.00 | |
| 83 | PANVEL | 0 | 810 | 810 | 810 | 7:52:03 | 0 | 810 | 0 | 100.00 | |
| 84 | PARBHANI | 0 | 22 | 22 | 22 | 9:35:07 | 0 | 22 | 0 | 100.00 | |
| 85 | PARLI | 0 | 33 | 33 | 33 | 14:27:16 | 0 | 33 | 0 | 100.00 | |
| 86 | PAROLA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 87 | PATHRI | 0 | 1 | 1 | 1 | 0:00:00 | 0 | 1 | 0 | 100.00 | |
| 88 | PEN | 0 | 2 | 2 | 2 | 9:48:45 | 0 | 2 | 0 | 100.00 | |
| 89 | PHALTAN | 0 | 15 | 15 | 15 | 14:26:00 | 0 | 15 | 0 | 100.00 | |
| 90 | PULGAON | 0 | 4 | 4 | 4 | 10:03:45 | 0 | 4 | 0 | 100.00 | |
| 91 | PUNE CITY | 0 | 7771 | 7771 | 7771 | 13:22:46 | 0 | 7771 | 0 | 100.00 | |
| 92 | PURNA | 0 | 4 | 4 | 4 | 13:13:07 | 0 | 4 | 0 | 100.00 | |
| 93 | PUSAD | 0 | 24 | 24 | 24 | 12:12:11 | 0 | 24 | 0 | 100.00 | |
| 94 | RATNAGIRI | 0 | 10 | 10 | 10 | 11:48:00 | 0 | 10 | 0 | 100.00 | |
| 95 | SAILU | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 96 | SANGAMNER | 0 | 5 | 5 | 5 | 6:39:00 | 0 | 5 | 0 | 100.00 | |
| 97 | SANGLI | 0 | 142 | 142 | 142 | 13:44:19 | 0 | 142 | 0 | 100.00 | |
| 98 | SATANA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 99 | SATARA | 0 | 31 | 31 | 31 | 14:13:04 | 0 | 31 | 0 | 100.00 | |
| 100 | SHAHADA | 0 | 11 | 11 | 11 | 14:37:30 | 0 | 11 | 0 | 100.00 | |
| 101 | SHEGAON | 0 | 3 | 3 | 3 | 5:12:30 | 0 | 3 | 0 | 100.00 | |
| 102 | SHIRPUR | 0 | 2 | 2 | 2 | 8:18:45 | 0 | 2 | 0 | 100.00 | |
| 103 | SILLOD | 0 | 1 | 1 | 1 | 14:37:30 | 0 | 1 | 0 | 100.00 | |

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| | | | | | | | | | | closed within SERC time limit | |
| 104 | SINNAR | 0 | 13 | 13 | 13 | 14:37:30 | 0 | 13 | 0 | 100.00 | |
| 105 | SOLAPUR | 0 | 144 | 144 | 144 | 14:01:06 | 0 | 144 | 0 | 100.00 | |
| 106 | TALEGAON | 0 | 4 | 4 | 4 | 4:39:23 | 0 | 4 | 0 | 100.00 | |
| 107 | TASGAON | 0 | 1 | 1 | 1 | 8:00:00 | 0 | 1 | 0 | 100.00 | |
| 108 | TULJAPUR | 0 | 9 | 9 | 9 | 11:49:10 | 0 | 9 | 0 | 100.00 | |
| 109 | TUMSAR | 0 | 8 | 8 | 8 | 13:55:19 | 0 | 8 | 0 | 100.00 | |
| 110 | UDGIR | 0 | 11 | 11 | 11 | 11:10:55 | 0 | 11 | 0 | 100.00 | |
| 111 | UMARGA | 0 | 53 | 53 | 53 | 13:05:48 | 0 | 53 | 0 | 100.00 | |
| 112 | UMARKHED | 0 | 17 | 17 | 17 | 14:08:23 | 0 | 17 | 0 | 100.00 | |
| 113 | UMRED | 0 | 4 | 4 | 4 | 14:37:30 | 0 | 4 | 0 | 100.00 | |
| 114 | URAN-ISLAMPUR | 0 | 11 | 11 | 11 | 12:38:11 | 0 | 11 | 0 | 100.00 | |
| 115 | VAIJAPUR | 0 | 4 | 4 | 4 | 9:24:22 | 0 | 4 | 0 | 100.00 | |
| 116 | VASAI | 0 | 11 | 11 | 11 | 11:32:44 | 0 | 11 | 0 | 100.00 | |
| 117 | VIRAR | 0 | 320 | 320 | 320 | 13:22:40 | 0 | 320 | 0 | 100.00 | |
| 118 | VITA | 0 | 5 | 5 | 5 | 8:46:30 | 0 | 5 | 0 | 100.00 | |
| 119 | WADGAON | 0 | 33 | 33 | 33 | 13:38:52 | 0 | 33 | 0 | 100.00 | |
| 120 | WAI | 0 | 3 | 3 | 3 | 14:37:30 | 0 | 3 | 0 | 100.00 | |
| 121 | WANI | 0 | 39 | 39 | 39 | 11:39:25 | 0 | 39 | 0 | 100.00 | |
| 122 | WARDHA | 0 | 7 | 7 | 7 | 14:37:30 | 0 | 7 | 0 | 100.00 | |
| 123 | WARORA | 0 | 7 | 7 | 7 | 12:01:04 | 0 | 7 | 0 | 100.00 | |
| 124 | WARUD | 0 | 6 | 6 | 6 | 14:37:30 | 0 | 6 | 0 | 100.00 | |
| 125 | WASHIM | 0 | 9 | 9 | 9 | 7:30:00 | 0 | 9 | 0 | 100.00 | |
| 126 | YAVATMAL | 0 | 157 | 157 | 157 | 13:08:36 | 0 | 157 | 0 | 100.00 | |
| 127 | YAWAL | 0 | 2 | 2 | 2 | 13:18:45 | 0 | 2 | 0 | 100.00 | |
| 128 | YEOLA | 0 | 4 | 4 | 4 | 10:39:23 | 0 | 4 | 0 | 100.00 | |