

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA											Date : 09/04/2018
Name of Discom: MSEDCL											
Report Month: Apr'18											
Period: 1 Month (1st Mar'18 to 31st Mar'18)											
S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit	
1	ACHALPUR	0	9	9	9	13:35:00	0	8	1	88.89	
2	AHMADPUR	0	1	1	1	16:37:30	0	0	1	0.00	
3	AHMEDNAGAR	0	10	10	10	09:23:15	0	1	9	10.00	
4	AKKALKOT	0	0	0	0	00:00:00	0	0	0	0.00	
5	AKOLA	0	1957	1957	1957	16:49:17	0	1692	265	86.46	
6	AKOT	0	26	26	26	22:49:54	0	25	1	96.15	
7	AMALNER	0	0	0	0	00:00:00	0	0	0	0.00	
8	AMBEJOGAI	0	158	158	158	20:27:52	0	57	101	36.08	
9	AMRAVATI	0	352	352	352	19:16:33	0	257	95	73.01	
10	ANJANGAON	0	1	1	1	05:00:00	0	1	0	99.99	
11	ARVI	0	1	1	1	16:37:30	0	0	1	0.00	
12	ASHTA	0	5	5	5	15:27:00	0	2	3	40.00	
13	AUSA	0	1	1	1	16:37:30	0	0	1	0.00	
14	BALAPUR	0	9	9	9	09:59:10	0	2	7	22.22	
15	BALLARPUR	0	10	10	10	11:41:15	0	6	4	60.00	
16	BARAMATI	0	11	11	11	15:31:22	0	4	7	36.36	
17	BARSHI	0	2	2	2	17:18:45	0	1	1	50.00	
18	BASMATH	0	6	6	6	17:51:15	0	1	5	16.67	
19	BEED	0	132	132	132	16:58:04	0	37	95	28.03	
20	BHADRAWATI	0	5	5	5	20:19:30	0	4	1	80.00	
21	BHANDARA	0	12	12	12	18:50:00	0	4	8	33.33	
22	BHUSAWAL	0	1	1	1	16:37:30	0	0	1	0.00	
23	BRAHMAPURI	0	3	3	3	16:37:30	0	0	3	0.00	
24	BULDHANA	0	60	60	60	15:31:07	0	12	48	20.00	
25	CHALISGAON	0	1	1	1	16:37:30	0	0	1	0.00	
26	CHANDRAPUR	0	556	556	556	18:13:41	0	298	258	53.60	
27	CHIKHLI	0	0	0	0	00:00:00	0	0	0	0.00	
28	CHIPLUN	0	7	7	7	19:00:00	0	0	7	0.00	
29	CHOPDA	0	0	0	0	00:00:00	0	0	0	0.00	
30	DAHANU	0	137	137	137	17:52:14	0	37	100	27.01	
31	DARYAPUR	0	10	10	10	15:51:00	0	7	3	70.00	
32	DAUND	0	29	29	29	07:12:09	0	2	27	6.90	
33	DEGLUR	0	6	6	6	09:20:00	0	6	0	100.00	
34	DEOLALI	0	85	85	85	22:55:25	0	40	45	47.06	
35	DHARANGAON	0	1	1	1	16:37:30	0	0	1	0.00	
36	DHULE	0	10	10	10	03:06:45	0	4	6	40.00	
37	DIGRAS	0	3	3	3	20:52:30	0	2	1	66.66	
38	DONDAICHA	0	0	0	0	00:00:00	0	0	0	0.00	
39	ERANDOL	0	0	0	0	00:00:00	0	0	0	0.00	
40	GADCHIROLI	0	2	2	2	16:37:30	0	0	2	0.00	
41	GANGAKHED	0	0	0	0	00:00:00	0	0	0	0.00	
42	GONDIA	0	20	20	20	15:49:52	0	14	6	70.00	
43	GREATER MUMBAI	0	6911	6911	6911	16:02:56	0	5658	1253	81.87	
44	HINGANGHAT	0	8	8	8	19:01:52	0	6	2	75.00	
45	HINGOLI	0	9	9	9	19:29:10	0	3	6	33.33	
46	ICHALKARANJI	0	572	572	572	05:55:09	0	544	28	95.10	
47	IGATPURI	0	4	4	4	17:43:07	0	1	3	25.00	
48	JAISINGPUR	0	33	33	33	07:48:11	0	27	6	81.82	
49	JALNA	0	8	8	8	16:37:30	0	1	7	12.50	
50	JINTUR	0	0	0	0	00:00:00	0	0	0	0.00	
51	KAMPTEE	0	8	8	8	19:38:26	0	5	3	62.50	
52	KANNAD	0	3	3	3	00:40:00	0	3	0	100.00	
53	KARAD	0	3	3	3	16:37:30	0	0	3	0.00	
54	KARANJA	0	26	26	26	20:58:16	0	16	10	61.54	
55	KATOL	0	4	4	4	18:28:07	0	1	3	25.00	
56	KHAMGAON	0	0	0	0	00:00:00	0	0	0	0.00	
57	KHOPOLI	0	8	8	8	12:28:07	0	0	8	0.00	
58	KOLHAPUR	0	2715	2715	2715	06:16:21	0	2509	206	92.41	
59	KOPARGAON	0	0	0	0	00:00:00	0	0	0	0.00	
60	LATUR	0	144	144	144	18:29:22	0	35	109	24.31	
61	LONAVALA	0	66	66	66	10:37:10	0	55	11	83.33	
62	MAJALGAON	0	7	7	7	16:37:30	0	0	7	0.00	
63	MALEGAON	0	24	24	24	15:49:04	0	14	10	58.33	
64	MALKAPUR	0	1	1	1	16:37:30	0	0	1	0.00	
65	MANMAD	0	5	5	5	14:22:30	0	1	4	20.00	
66	MEHKAR	0	0	0	0	00:00:00	0	0	0	0.00	
67	MORSHI	0	1	1	1	16:37:30	0	0	1	0.00	
68	MURTIJAPUR	0	4	4	4	11:00:00	0	4	0	100.00	
69	NAGPUR	0	1354	1354	1354	20:35:53	0	700	654	51.70	
70	NALASOPARA	0	191	191	191	14:06:15	0	24	167	12.57	
71	NANDED	0	405	405	405	18:31:31	0	297	108	73.33	
72	NANDURA	0	4	4	4	13:03:45	0	1	3	25.00	
73	NANDURBAR	0	54	54	54	07:51:07	0	9	45	16.67	
74	NASHIK	0	583	583	583	04:04:58	0	306	277	52.49	
75	NAVI MUMBAI	0	1782	1782	1782	23:32:11	0	1206	576	67.68	
76	NILANGA	0	0	0	0	00:00:00	0	0	0	0.00	
77	OSMANABAD	0	54	54	54	21:25:25	0	10	44	18.52	
78	OZAR	0	4	4	4	23:22:30	0	2	2	50.00	
79	PACHORA	0	0	0	0	00:00:00	0	0	0	0.00	
80	PAITHAN	0	3	3	3	22:10:00	0	0	3	0.00	
81	PALGHAR	0	294	294	294	02:18:47	0	24	270	8.16	
82	PANDHARPUR	0	9	9	9	16:40:50	0	3	6	33.33	
83	PANVEL	0	885	885	885	22:06:03	0	662	223	74.80	
84	PARBHANI	0	0	0	0	00:00:00	0	0	0	0.00	
85	PARLI	0	5	5	5	02:37:30	0	2	3	40.00	
86	PAROLA	0	1	1	1	08:00:00	0	1	0	99.99	

Consumer Complaints redressal report										
Level of Monitoring: PFC/MoP										
Format: D3										
Name of State: MAHARASHTRA										Date : 09/04/2018
Name of Discom: MSEDCL										
Report Month: Apr'18										
Period: 1 Month (1st Mar'18 to 31st Mar'18)										
S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
87	PATHRI	0	0	0	0	00:00:00	0	0	0	0.00
88	PEN	0	1	1	1	16:37:30	0	0	1	0.00
89	PHALTAN	0	8	8	8	03:00:56	0	0	8	0.00
90	PULGAON	0	2	2	2	21:18:45	0	1	1	50.00
91	PUNE CITY	0	18439	18439	18439	12:17:01	0	15848	2591	85.95
92	PURNA	0	0	0	0	00:00:00	0	0	0	0.00
93	PUSAD	0	2	2	2	08:18:45	0	0	2	0.00
94	RATNAGIRI	0	18	18	18	17:12:55	0	9	9	50.00
95	SAILU	0	0	0	0	00:00:00	0	0	0	0.00
96	SANGAMNER	0	8	8	8	01:09:23	0	3	5	37.50
97	SANGLI	0	118	118	118	16:33:41	0	40	78	33.90
98	SATANA	0	2	2	2	16:37:30	0	0	2	0.00
99	SATARA	0	8	8	8	16:37:30	0	0	8	0.00
100	SHAHADA	0	1	1	1	03:45:00	0	0	1	0.00
101	SHEGAON	0	0	0	0	00:00:00	0	0	0	0.00
102	SHIRPUR	0	0	0	0	00:00:00	0	0	0	0.00
103	SILLOD	0	5	5	5	14:06:00	0	1	4	20.00
104	SINNAR	0	10	10	10	20:44:15	0	5	5	50.00
105	SOLAPUR	0	16	16	16	14:09:22	0	4	12	25.00
106	TALEGAON	0	38	38	38	12:11:27	0	36	2	94.74
107	TASGAON	0	5	5	5	13:07:30	0	4	1	80.00
108	TULJAPUR	0	13	13	13	16:37:30	0	0	13	0.00
109	TUMSAR	0	8	8	8	16:37:30	0	0	8	0.00
110	UDGIR	0	22	22	22	17:53:52	0	6	16	27.27
111	UMARGA	0	12	12	12	13:51:15	0	0	12	0.00
112	UMARKHED	0	0	0	0	00:00:00	0	0	0	0.00
113	UMRED	0	26	26	26	17:52:47	0	5	21	19.23
114	URAN-ISLAMPUR	0	3	3	3	17:45:00	0	1	2	33.33
115	VAIJAPUR	0	4	4	4	20:46:52	0	0	4	0.00
116	VASAI	0	0	0	0	00:00:00	0	0	0	0.00
117	VIRAR	0	58	58	58	13:45:54	0	2	56	3.45
118	VITA	0	2	2	2	00:56:15	0	0	2	0.00
119	WADGAON	0	2	2	2	01:07:30	0	1	1	50.00
120	WAI	0	2	2	2	16:37:30	0	0	2	0.00
121	WANI	0	0	0	0	00:00:00	0	0	0	0.00
122	WARDHA	0	11	11	11	20:35:27	0	2	9	18.18
123	WARORA	0	8	8	8	00:54:23	0	8	0	100.00
124	WARUD	0	3	3	3	21:32:30	0	3	0	100.00
125	WASHIM	0	13	13	13	14:43:16	0	5	8	38.46
126	YAVATMAL	0	24	24	24	19:55:19	0	7	17	29.17
127	YAWAL	0	1	1	1	16:37:30	0	0	1	0.00
128	YEOLA	0	6	6	6	19:52:30	0	3	3	50.00
TOTAL		0	38730	38730	38730	87.17732692	0	30648	8082	50.00