

### Town wise Consumer Complaints Redressal Report

Report Date: 24 Sep 2019

S. No.	Name of town	Complaints pending from previous period	FROM DATE Complaints registered in current period	01-Aug-19 Total Pending Complaints	31-Aug-19 Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	28	28	28	23:38:02	0	28	0	100.00
2	AHMADPUR	0	1	1	1	0:00:00	0	1	0	99.99
3	AHMEDNAGAR	0	25	25	25	3:41:06	0	6	19	24.00
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	4473	4473	4473	17:26:55	0	4472	1	99.98
6	AKOT	0	137	137	137	19:34:33	0	137	0	100.00
7	AMALNER	0	9	9	9	6:35:00	0	9	0	100.00
8	AMBEJOGAI	0	312	312	312	17:58:23	0	310	2	99.36
9	AMRAVATI	0	109	109	109	14:02:33	0	21	88	19.27
10	ANJANGAON	0	1	1	1	16:37:30	0	0	1	0.00
11	ARVI	0	1	1	1	16:37:30	0	1	0	99.99
12	ASHTA	0	2	2	2	16:37:30	0	2	0	100.00
13	AUSA	0	3	3	3	11:05:00	0	3	0	100.00
14	BALAPUR	0	6	6	6	18:58:45	0	6	0	100.00
15	BALLARPUR	0	37	37	37	16:25:20	0	37	0	100.00
16	BARAMATI	0	27	27	27	13:28:03	0	27	0	100.00
17	BARSHI	0	15	15	15	12:11:30	0	15	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	197	197	197	19:24:17	0	197	0	100.00
20	BHADRAWATI	0	17	17	17	13:46:46	0	17	0	100.00
21	BHANDARA	0	66	66	66	15:08:52	0	66	0	100.00
22	BHUSAWAL	0	182	182	182	13:39:56	0	180	2	98.90
23	BRAHMAPURI	0	157	157	157	12:43:45	0	135	22	85.99
24	BULDHANA	0	508	508	508	15:12:38	0	503	5	99.02
25	CHALISGAON	0	19	19	19	12:48:33	0	19	0	100.00
26	CHANDRAPUR	0	1497	1497	1497	17:24:46	0	1497	0	100.00
27	CHIKHLI	0	0	0	0	0:00:00	0	0	0	0.00
28	CHIPLUN	0	39	39	39	11:45:00	0	39	0	100.00
29	CHOPDA	0	2	2	2	16:37:30	0	2	0	100.00
30	DAHANU	0	396	396	396	14:45:44	0	395	1	99.75
31	DARYAPUR	0	0	0	0	0:00:00	0	0	0	0.00
32	DAUND	0	69	69	69	28:01:31	0	66	3	95.65
33	DEGLUR	0	20	20	20	27:44:15	0	20	0	100.00
34	DEOLALI	0	189	189	189	16:21:57	0	189	0	100.00
35	DHARANGAON	0	4	4	4	13:33:45	0	4	0	100.00
36	DHULE	0	167	167	167	12:47:31	0	167	0	100.00
37	DIGRAS	0	2	2	2	17:48:45	0	2	0	100.00
38	DONDAICHA	0	21	21	21	10:26:26	0	21	0	100.00
39	ERANDOL	0	3	3	3	6:00:00	0	3	0	100.00
40	GADCHIROLI	0	10	10	10	8:18:45	0	2	8	20.00

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41	GANGAKHED	0	1	1	1	20:00:00	0	1	0	99.99
42	GONDIA	0	122	122	122	15:53:07	0	122	0	100.00
43	GREATER MUMBAI	0	17785	17785	17785	8:23:16	0	17770	15	99.92
44	HINGANGHAT	0	24	24	24	18:19:22	0	24	0	100.00
45	HINGOLI	0	3	3	3	16:37:30	0	3	0	100.00
46	ICHALKARANJI	0	837	837	837	25:09:33	0	523	314	62.49
47	IGATPURI	0	13	13	13	44:26:32	0	13	0	100.00
48	JAISINGPUR	0	29	29	29	16:08:32	0	17	12	58.62
49	JALNA	0	90	90	90	14:17:25	0	38	52	42.22
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	17	17	17	14:32:12	0	16	1	94.12
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	30	30	30	32:48:15	0	30	0	100.00
54	KARANJA	0	55	55	55	12:18:49	0	54	1	98.18
55	KATOL	0	10	10	10	14:06:45	0	10	0	100.00
56	KHAMGAON	0	22	22	22	4:32:03	0	5	17	22.73
57	KHOPOLI	0	27	27	27	11:39:10	0	21	6	77.78
58	KOLHAPUR	0	6622	6622	6622	21:28:23	0	3854	2768	58.20
59	KOPARGAON	0	2	2	2	16:37:30	0	1	1	50.00
60	LATUR	0	38	38	38	14:04:21	0	23	15	60.53
61	LONAVALA	0	32	32	32	9:21:06	0	12	20	37.50
62	MAJALGAON	0	4	4	4	15:18:45	0	4	0	100.00
63	MALEGAON	0	79	79	79	12:30:40	0	75	4	94.94
64	MALKAPUR	0	6	6	6	8:18:45	0	6	0	100.00
65	MANMAD	0	75	75	75	11:49:54	0	74	1	98.67
66	MEHKAR	0	0	0	0	0:00:00	0	0	0	0.00
67	MORSHI	0	1	1	1	16:37:30	0	0	1	0.00
68	MURTIJAPUR	0	11	11	11	13:02:44	0	11	0	100.00
69	NAGPUR	0	1997	1997	1997	15:37:59	0	1987	10	99.50
70	NALASOPARA	0	1201	1201	1201	19:08:28	0	1123	78	93.51
71	NANDED	0	487	487	487	23:04:46	0	487	0	100.00
72	NANDURA	0	15	15	15	12:40:30	0	15	0	100.00
73	NANDURBAR	0	405	405	405	15:18:43	0	404	1	99.75
74	NASHIK	0	1739	1739	1739	15:36:59	0	1739	0	100.00
75	NAVI MUMBAI	0	3624	3624	3624	7:07:12	0	3624	0	100.00
76	NILANGA	0	4	4	4	8:18:45	0	4	0	100.00
77	OSMANABAD	0	230	230	230	16:13:55	0	226	4	98.26
78	OZAR	0	12	12	12	12:37:30	0	12	0	100.00
79	PACHORA	0	12	12	12	15:43:07	0	12	0	100.00
80	PAITHAN	0	13	13	13	6:25:23	0	13	0	100.00

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81	PALGHAR	0	1285	1285	1285	12:20:20	0	1285	0	100.00
82	PANDHARPUR	0	10	10	10	15:51:45	0	2	8	20.00
83	PANVEL	0	2505	2505	2505	8:59:19	0	2505	0	100.00
84	PARBHANI	0	20	20	20	10:30:45	0	20	0	100.00
85	PARLI	0	17	17	17	10:45:26	0	17	0	100.00
86	PAROLA	0	2	2	2	11:18:45	0	2	0	100.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	11	11	11	16:37:30	0	7	4	63.64
89	PHALTAN	0	12	12	12	12:43:07	0	10	2	83.33
90	PULGAON	0	9	9	9	15:36:40	0	3	6	33.33
91	PUNE CITY	0	16414	16414	16414	15:22:05	0	14915	1499	90.87
92	PURNA	0	1	1	1	16:37:30	0	1	0	99.99
93	PUSAD	0	12	12	12	14:18:07	0	12	0	100.00
94	RATNAGIRI	0	69	69	69	13:58:16	0	69	0	100.00
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	0	0	0	0:00:00	0	0	0	0.00
97	SANGLI	0	226	226	226	14:58:28	0	179	47	79.20
98	SATANA	0	4	4	4	17:43:07	0	4	0	100.00
99	SATARA	0	40	40	40	5:27:45	0	32	8	80.00
100	SHAHADA	0	35	35	35	10:00:13	0	35	0	100.00
101	SHEGAON	0	1	1	1	16:37:30	0	1	0	99.99
102	SHIRPUR	0	4	4	4	19:18:45	0	4	0	100.00
103	SILLOD	0	5	5	5	15:54:00	0	5	0	100.00
104	SINNAR	0	20	20	20	17:28:30	0	20	0	100.00
105	SOLAPUR	0	120	120	120	14:11:22	0	107	13	89.17
106	TALEGAON	0	6	6	6	8:18:45	0	0	6	0.00
107	TASGAON	0	2	2	2	23:00:00	0	2	0	100.00
108	TULJAPUR	0	2	2	2	16:37:30	0	1	1	50.00
109	TUMSAR	0	2	2	2	16:37:30	0	2	0	100.00
110	UDGIR	0	9	9	9	12:20:50	0	6	3	66.67
111	UMARGA	0	26	26	26	1:55:06	0	9	17	34.62
112	UMARKHED	0	10	10	10	11:46:30	0	10	0	100.00
113	UMRED	0	25	25	25	13:15:18	0	17	8	68.00
114	URAN-ISLAMPUR	0	33	33	33	13:11:08	0	27	6	81.82
115	VAIJAPUR	0	7	7	7	17:21:26	0	7	0	100.00
116	VASAI	0	208	208	208	10:02:23	0	205	3	98.56
117	VIRAR	0	671	671	671	18:57:49	0	641	30	95.53
118	VITA	0	7	7	7	9:30:00	0	6	1	85.71
119	WADGAON	0	70	70	70	12:09:06	0	70	0	100.00
120	WAI	0	1	1	1	16:37:30	0	0	1	0.00

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121	WANI	0	13	13	13	14:38:05	0	13	0	100.00
122	WARDHA	0	26	26	26	18:45:35	0	26	0	100.00
123	WARORA	0	14	14	14	17:05:54	0	14	0	100.00
124	WARUD	0	0	0	0	0:00:00	0	0	0	0.00
125	WASHIM	0	1	1	1	16:37:30	0	1	0	99.99
126	YAVATMAL	0	221	221	221	18:18:34	0	221	0	100.00
127	YAWAL	0	2	2	2	16:37:30	0	2	0	100.00
128	YEOLA	0	12	12	12	11:56:52	0	12	0	100.00

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