

### Town wise Consumer Complaints Redressal Report

Report Date: 28 Aug 2019										
From Date:					01-07-2019 to 31-07-2019					
S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	7	7	7	14:15:00	0	6	1	85.71
2	AHMADPUR	0	1	1	1	16:37:30	0	1	0	99.99
3	AHMEDNAGAR	0	65	65	65	12:24:35	0	31	34	47.69
4	AKKALKOT	0	2	2	2	21:18:45	0	1	1	50.00
5	AKOLA	0	5973	5973	5973	13:49:59	0	5962	11	99.82
6	AKOT	0	150	150	150	11:38:24	0	150	0	100.00
7	AMALNER	0	43	43	43	20:09:04	0	43	0	100.00
8	AMBEJOGAI	0	550	550	550	14:21:08	0	550	0	100.00
9	AMRAVATI	0	52	52	52	12:20:55	0	35	17	67.31
10	ANJANGAON	0	0	0	0	0:00:00	0	0	0	0.00
11	ARVI	0	2	2	2	16:37:30	0	2	0	100.00
12	ASHTA	0	5	5	5	13:18:00	0	5	0	100.00
13	AUSA	0	2	2	2	60:30:00	0	2	0	100.00
14	BALAPUR	0	6	6	6	17:25:00	0	6	0	100.00
15	BALLARPUR	0	40	40	40	14:30:22	0	40	0	100.00
16	BARAMATI	0	25	25	25	15:36:36	0	24	1	96.00
17	BARSHI	0	15	15	15	17:03:30	0	12	3	80.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	252	252	252	16:24:55	0	252	0	100.00
20	BHADRAWATI	0	39	39	39	12:31:44	0	39	0	100.00
21	BHANDARA	0	65	65	65	17:30:42	0	65	0	100.00
22	BHUSAWAL	0	192	192	192	14:23:00	0	192	0	100.00
23	BRAHMAPURI	0	205	205	205	13:30:44	0	189	16	92.20
24	BULDHANA	0	457	457	457	15:58:55	0	456	1	99.78
25	CHALISGAON	0	29	29	29	12:45:00	0	29	0	100.00
26	CHANDRAPUR	0	1733	1733	1733	19:29:38	0	1729	4	99.77
27	CHIKHLI	0	1	1	1	0:00:00	0	1	0	99.99
28	CHIPLUN	0	44	44	44	7:56:05	0	44	0	100.00
29	CHOPDA	0	15	15	15	14:05:30	0	15	0	100.00
30	DAHANU	0	691	691	691	13:37:44	0	358	333	51.81
31	DARYAPUR	0	1	1	1	16:37:30	0	1	0	99.99
32	DAUND	0	57	57	57	9:31:27	0	41	16	71.93
33	DEGLUR	0	0	0	0	0:00:00	0	0	0	0.00
34	DEOLALI	0	240	240	240	14:08:37	0	240	0	100.00
35	DHARANGAON	0	9	9	9	9:25:50	0	9	0	100.00
36	DHULE	0	255	255	255	15:14:53	0	255	0	100.00
37	DIGRAS	0	0	0	0	0:00:00	0	0	0	0.00
38	DONDAICHA	0	29	29	29	29:23:32	0	29	0	100.00
39	ERANDOL	0	2	2	2	16:37:30	0	2	0	100.00
40	GADCHIROLI	0	0	0	0	0:00:00	0	0	0	0.00
41	GANGAKHED	0	0	0	0	0:00:00	0	0	0	0.00
42	GONDIA	0	172	172	172	18:22:14	0	171	1	99.42
43	GREATER MUMBAI	0	24055	24055	24055	10:15:35	0	23258	797	96.69
44	HINGANGHAT	0	28	28	28	21:18:45	0	28	0	100.00

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45	HINGOLI	0	1	1	1	0:00:00	0	1	0	99.99
46	ICHALKARANJI	0	1124	1124	1124	11:55:30	0	1121	3	99.73
47	IGATPURI	0	13	13	13	12:47:18	0	13	0	100.00
48	JAISINGPUR	0	40	40	40	12:02:37	0	40	0	100.00
49	JALNA	0	158	158	158	13:18:14	0	144	14	91.14
50	JINTUR	0	1	1	1	5:00:00	0	1	0	99.99
51	KAMPTEE	0	22	22	22	14:21:29	0	5	17	22.73
52	KANNAD	0	4	4	4	16:37:30	0	3	1	75.00
53	KARAD	0	49	49	49	7:07:30	0	27	22	55.10
54	KARANJA	0	34	34	34	13:08:36	0	30	4	88.24
55	KATOL	0	18	18	18	15:42:05	0	5	13	27.78
56	KHAMGAON	0	12	12	12	6:55:37	0	3	9	25.00
57	KHOPOLI	0	39	39	39	11:11:44	0	23	16	58.97
58	KOLHAPUR	0	5696	5696	5696	12:14:53	0	5662	34	99.40
59	KOPARGAON	0	2	2	2	16:37:30	0	1	1	50.00
60	LATUR	0	55	55	55	13:16:14	0	23	32	41.82
61	LONAVALA	0	42	42	42	16:07:41	0	11	31	26.19
62	MAJALGAON	0	22	22	22	6:48:04	0	22	0	100.00

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63	MALEGAON	0	60	60	60	15:12:00	0	38	22	63.33	
64	MALKAPUR	0	1	1	1	8:00:00	0	1	0	99.99	
65	MANMAD	0	45	45	45	26:17:30	0	45	0	100.00	
66	MEHKAR	0	0	0	0	0:00:00	0	0	0	0.00	
67	MORSHI	0	1	1	1	16:37:30	0	1	0	99.99	
68	MURTIJAPUR	0	35	35	35	17:33:51	0	35	0	100.00	
69	NAGPUR	0	1387	1387	1387	16:36:51	0	1255	132	90.48	
70	NALASOPARA	0	2324	2324	2324	10:59:45	0	1203	1121	51.76	
71	NANDED	0	483	483	483	15:49:49	0	483	0	100.00	
72	NANDURA	0	27	27	27	11:14:27	0	27	0	100.00	
73	NANDURBAR	0	342	342	342	15:38:09	0	342	0	100.00	
74	NASHIK	0	2619	2619	2619	15:16:47	0	2547	72	97.25	
75	NAVI MUMBAI	0	5938	5938	5938	8:49:37	0	5936	2	99.97	
76	NILANGA	0	0	0	0	0:00:00	0	0	0	0.00	
77	OSMANABAD	0	195	195	195	16:07:05	0	195	0	100.00	
78	OZAR	0	11	11	11	15:19:46	0	11	0	100.00	
79	PACHORA	0	4	4	4	14:58:07	0	4	0	100.00	
80	PAITHAN	0	14	14	14	3:33:45	0	5	9	35.71	
81	PALGHAR	0	1880	1880	1880	11:39:26	0	1332	548	70.85	
82	PANDHARPUR	0	7	7	7	16:37:30	0	4	3	57.14	
83	PANVEL	0	3464	3464	3464	8:37:13	0	3463	1	99.97	
84	PARBHANI	0	2	2	2	12:48:45	0	2	0	100.00	
85	PARLI	0	7	7	7	14:26:47	0	6	1	85.71	
86	PAROLA	0	4	4	4	16:37:30	0	4	0	100.00	
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00	
88	PEN	0	36	36	36	12:12:30	0	28	8	77.78	
89	PHALTAN	0	24	24	24	13:09:41	0	20	4	83.33	
90	PULGAON	0	6	6	6	55:02:30	0	5	1	83.33	
91	PUNE CITY	0	24590	24590	24590	14:35:41	0	20153	4437	81.96	
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00	
93	PUSAD	0	3	3	3	16:37:30	0	2	1	66.66	
94	RATNAGIRI	0	82	82	82	11:47:50	0	82	0	100.00	
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00	
96	SANGAMNER	0	11	11	11	23:32:03	0	11	0	100.00	
97	SANGLI	0	278	278	278	14:54:57	0	278	0	100.00	
98	SATANA	0	6	6	6	16:37:30	0	1	5	16.67	
99	SATARA	0	86	86	86	11:47:32	0	36	50	41.86	
100	SHAHADA	0	28	28	28	18:59:44	0	28	0	100.00	
101	SHEGAON	0	0	0	0	0:00:00	0	0	0	0.00	
102	SHIRPUR	0	22	22	22	13:28:59	0	22	0	100.00	
103	SILLOD	0	7	7	7	17:57:51	0	7	0	100.00	
104	SINNAR	0	20	20	20	17:31:30	0	20	0	100.00	
105	SOLAPUR	0	134	134	134	21:56:28	0	106	28	79.10	
106	TALEGAON	0	4	4	4	4:09:23	0	0	4	0.00	

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107	TASGAON	0	5	5	5	20:22:30	0	5	0	100.00	
108	TULJAPUR	0	1	1	1	24:00:00	0	1	0	99.99	
109	TUMSAR	0	0	0	0	0:00:00	0	0	0	0.00	
110	UDGIR	0	0	0	0	0:00:00	0	0	0	0.00	
111	UMARGA	0	0	0	0	0:00:00	0	0	0	0.00	
112	UMARKHED	0	0	0	0	0:00:00	0	0	0	0.00	
113	UMRED	0	0	0	0	0:00:00	0	0	0	0.00	
114	URAN-ISLAMPUR	0	36	36	36	16:58:45	0	35	1	97.22	
115	VAIJAPUR	0	3	3	3	16:25:00	0	1	2	33.33	
116	VASAI	0	129	129	129	12:03:29	0	32	97	24.81	
117	VIRAR	0	1069	1069	1069	12:59:41	0	527	542	49.30	
118	VITA	0	10	10	10	6:39:00	0	10	0	100.00	
119	WADGAON	0	8	8	8	10:23:26	0	2	6	25.00	
120	WAI	0	0	0	0	0:00:00	0	0	0	0.00	
121	WANI	0	10	10	10	15:14:15	0	7	3	70.00	
122	WARDHA	0	38	38	38	14:16:23	0	38	0	100.00	
123	WARORA	0	37	37	37	19:34:28	0	37	0	100.00	
124	WARUD	0	1	1	1	16:37:30	0	1	0	99.99	
125	WASHIM	0	0	0	0	0:00:00	0	0	0	0.00	
126	YAVATMAL	0	47	47	47	12:58:43	0	32	15	68.08	
127	YAWAL	0	4	4	4	16:37:30	0	4	0	100.00	
128	YEOLA	0	12	12	12	15:43:45	0	12	0	100.00	