

| | | Report D3 Town wise complaints | | | | | | | Report Date: 27 May 2019 | | |
|--------|----------------|---|----------------------------------|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|---|--|
| | | From Date: | | | 01-Apr-19 | to | 30-Apr-19 | | | | |
| S. No. | Name of town | Complaints pending from previous period | Complaints registered in current | Total Pending Complaints | Complaints closed by System | Complaints Pending period HH:MM:SS | Complaints yet to be closed | Complaints closed within SERC time limit | Complaints closed beyond SERC time limit | % of Complaints closed within SERC time limit | |
| 1 | ACHALPUR | 0 | 65 | 65 | 65 | 15:47:46 | 0 | 17 | 48 | 26.15 | |
| 2 | AHMADPUR | 0 | 6 | 6 | 6 | 13:51:15 | 0 | 0 | 6 | 0.00 | |
| 3 | AHMEDNAGAR | 0 | 52 | 52 | 52 | 14:57:24 | 0 | 1 | 51 | 1.92 | |
| 4 | AKKALKOT | 0 | 9 | 9 | 9 | 16:37:30 | 0 | 0 | 9 | 0.00 | |
| 5 | AKOLA | 0 | 6031 | 6031 | 6031 | 25:55:47 | 0 | 3390 | 2641 | 56.21 | |
| 6 | AKOT | 0 | 99 | 99 | 99 | 18:55:36 | 0 | 62 | 37 | 62.63 | |
| 7 | AMALNER | 0 | 30 | 30 | 30 | 13:26:15 | 0 | 6 | 24 | 20.00 | |
| 8 | AMBEJOGAI | 0 | 523 | 523 | 523 | 16:23:50 | 0 | 154 | 369 | 29.45 | |
| 9 | AMRAVATI | 0 | 1217 | 1217 | 1217 | 16:11:24 | 0 | 275 | 942 | 22.60 | |
| 10 | ANJANGAON | 0 | 5 | 5 | 5 | 13:18:00 | 0 | 0 | 5 | 0.00 | |
| 11 | ARVI | 0 | 1 | 1 | 1 | 16:37:30 | 0 | 0 | 1 | 0.00 | |
| 12 | ASHTA | 0 | 3 | 3 | 3 | 16:37:30 | 0 | 0 | 3 | 0.00 | |
| 13 | AUSA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 14 | BALAPUR | 0 | 13 | 13 | 13 | 11:57:42 | 0 | 8 | 5 | 61.54 | |
| 15 | BALLARPUR | 0 | 35 | 35 | 35 | 14:19:17 | 0 | 11 | 24 | 31.43 | |
| 16 | BARAMATI | 0 | 37 | 37 | 37 | 14:31:25 | 0 | 21 | 16 | 56.76 | |
| 17 | BARSHI | 0 | 19 | 19 | 19 | 14:21:43 | 0 | 8 | 11 | 42.11 | |
| 18 | BASMATH | 0 | 2 | 2 | 2 | 16:37:30 | 0 | 0 | 2 | 0.00 | |
| 19 | BEED | 0 | 246 | 246 | 246 | 19:05:26 | 0 | 123 | 123 | 50.00 | |
| 20 | BHADRAWATI | 0 | 19 | 19 | 19 | 17:09:52 | 0 | 6 | 13 | 31.58 | |
| 21 | BHANDARA | 0 | 57 | 57 | 57 | 17:23:02 | 0 | 22 | 35 | 38.60 | |
| 22 | BHUSAWAL | 0 | 119 | 119 | 119 | 11:36:45 | 0 | 42 | 77 | 35.29 | |
| 23 | BRAHMAPURI | 0 | 67 | 67 | 67 | 11:33:42 | 0 | 40 | 27 | 59.70 | |
| 24 | BULDHANA | 0 | 287 | 287 | 287 | 17:40:30 | 0 | 93 | 194 | 32.40 | |
| 25 | CHALISGAON | 0 | 26 | 26 | 26 | 14:50:29 | 0 | 5 | 21 | 19.23 | |
| 26 | CHANDRAPUR | 0 | 1257 | 1257 | 1257 | 17:40:47 | 0 | 253 | 1004 | 20.13 | |
| 27 | CHIKHLI | 0 | 4 | 4 | 4 | 12:28:07 | 0 | 0 | 4 | 0.00 | |
| 28 | CHIPLUN | 0 | 5 | 5 | 5 | 24:34:30 | 0 | 2 | 3 | 40.00 | |
| 29 | CHOPDA | 0 | 11 | 11 | 11 | 9:04:05 | 0 | 0 | 11 | 0.00 | |
| 30 | DAHANU | 0 | 113 | 113 | 113 | 16:06:54 | 0 | 18 | 95 | 15.93 | |
| 31 | DARYAPUR | 0 | 22 | 22 | 22 | 16:13:18 | 0 | 2 | 20 | 9.09 | |
| 32 | DAUND | 0 | 30 | 30 | 30 | 5:58:30 | 0 | 1 | 29 | 3.33 | |
| 33 | DEGLUR | 0 | 25 | 25 | 25 | 16:37:30 | 0 | 0 | 25 | 0.00 | |
| 34 | DEOLALI | 0 | 120 | 120 | 120 | 14:33:19 | 0 | 38 | 82 | 31.67 | |
| 35 | DHARANGAON | 0 | 2 | 2 | 2 | 11:18:45 | 0 | 1 | 1 | 50.00 | |
| 36 | DHULE | 0 | 120 | 120 | 120 | 17:23:45 | 0 | 24 | 96 | 20.00 | |
| 37 | DIGRAS | 0 | 22 | 22 | 22 | 10:29:40 | 0 | 2 | 20 | 9.09 | |
| 38 | DONDAICHA | 0 | 6 | 6 | 6 | 14:05:00 | 0 | 1 | 5 | 16.67 | |
| 39 | ERANDOL | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 | |
| 40 | GADCHIROLI | 0 | 9 | 9 | 9 | 14:46:40 | 0 | 0 | 9 | 0.00 | |
| 41 | GANGAKHED | 0 | 1 | 1 | 1 | 10:00:00 | 0 | 1 | 0 | 99.99 | |
| 42 | GONDIA | 0 | 100 | 100 | 100 | 16:02:01 | 0 | 48 | 52 | 48.00 | |
| 43 | GREATER MUMBAI | 0 | 15224 | 15224 | 15224 | 5:40:59 | 0 | 14328 | 896 | 94.11 | |
| 44 | HINGANGHAT | 0 | 13 | 13 | 13 | 16:19:02 | 0 | 8 | 5 | 61.54 | |

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|--------|--------------|---|----------------------------------|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|---|
| 45 | HINGOLI | 0 | 7 | 7 | 7 | 14:15:00 | 0 | 1 | 6 | 14.29 |
| 46 | ICHALKARANJI | 0 | 750 | 750 | 750 | 9:06:00 | 0 | 735 | 15 | 98.00 |
| 47 | IGATPURI | 0 | 2 | 2 | 2 | 16:37:30 | 0 | 0 | 2 | 0.00 |
| 48 | JAISINGPUR | 0 | 59 | 59 | 59 | 9:28:06 | 0 | 58 | 1 | 98.30 |
| 49 | JALNA | 0 | 124 | 124 | 124 | 15:17:07 | 0 | 16 | 108 | 12.90 |
| 50 | JINTUR | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 51 | KAMPTEE | 0 | 41 | 41 | 41 | 15:21:13 | 0 | 10 | 31 | 24.39 |
| 52 | KANNAD | 0 | 8 | 8 | 8 | 16:37:30 | 0 | 0 | 8 | 0.00 |
| 53 | KARAD | 0 | 10 | 10 | 10 | 16:57:45 | 0 | 1 | 9 | 10.00 |
| 54 | KARANJA | 0 | 82 | 82 | 82 | 18:34:56 | 0 | 20 | 62 | 24.39 |
| 55 | KATOL | 0 | 8 | 8 | 8 | 17:59:04 | 0 | 5 | 3 | 62.50 |
| 56 | KHAMGAON | 0 | 12 | 12 | 12 | 16:29:22 | 0 | 1 | 11 | 8.33 |
| 57 | KHOPOLI | 0 | 14 | 14 | 14 | 35:19:17 | 0 | 2 | 12 | 14.29 |
| 58 | KOLHAPUR | 0 | 3682 | 3682 | 3682 | 8:08:16 | 0 | 3526 | 156 | 95.76 |
| 59 | KOPARGAON | 0 | 3 | 3 | 3 | 15:25:00 | 0 | 1 | 2 | 33.33 |
| 60 | LATUR | 0 | 86 | 86 | 86 | 14:09:30 | 0 | 1 | 85 | 1.16 |
| 61 | LONAVALA | 0 | 18 | 18 | 18 | 16:21:40 | 0 | 5 | 13 | 27.78 |
| 62 | MAJALGAON | 0 | 21 | 21 | 21 | 14:52:51 | 0 | 4 | 17 | 19.05 |
| 63 | MALEGAON | 0 | 114 | 114 | 114 | 13:28:29 | 0 | 15 | 99 | 13.16 |
| 64 | MALKAPUR | 0 | 8 | 8 | 8 | 29:53:26 | 0 | 3 | 5 | 37.50 |
| 65 | MANMAD | 0 | 33 | 33 | 33 | 12:37:44 | 0 | 6 | 27 | 18.18 |
| 66 | MEHKAR | 0 | 3 | 3 | 3 | 16:37:30 | 0 | 0 | 3 | 0.00 |
| 67 | MORSHI | 0 | 14 | 14 | 14 | 16:36:58 | 0 | 4 | 10 | 28.57 |
| 68 | MURTIJAPUR | 0 | 16 | 16 | 16 | 19:19:13 | 0 | 11 | 5 | 68.75 |
| 69 | NAGPUR | 0 | 2833 | 2833 | 2833 | 17:18:59 | 0 | 1922 | 911 | 67.84 |
| 70 | NALASOPARA | 0 | 1803 | 1803 | 1803 | 22:10:17 | 0 | 855 | 948 | 47.42 |
| 71 | NANDED | 0 | 979 | 979 | 979 | 18:33:18 | 0 | 411 | 568 | 41.98 |
| 72 | NANDURA | 0 | 6 | 6 | 6 | 15:18:45 | 0 | 3 | 3 | 50.00 |
| 73 | NANDURBAR | 0 | 142 | 142 | 142 | 17:59:12 | 0 | 22 | 120 | 15.49 |
| 74 | NASHIK | 0 | 1342 | 1342 | 1342 | 17:04:19 | 0 | 327 | 1015 | 24.37 |
| 75 | NAVI MUMBAI | 0 | 3537 | 3537 | 3537 | 6:14:19 | 0 | 3515 | 22 | 99.38 |
| 76 | NILANGA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 77 | OSMANABAD | 0 | 305 | 305 | 305 | 11:38:10 | 0 | 78 | 227 | 25.57 |
| 78 | OZAR | 0 | 8 | 8 | 8 | 21:36:34 | 0 | 5 | 3 | 62.50 |
| 79 | PACHORA | 0 | 8 | 8 | 8 | 11:41:15 | 0 | 3 | 5 | 37.50 |
| 80 | PAITHAN | 0 | 10 | 10 | 10 | 8:18:45 | 0 | 0 | 10 | 0.00 |
| 81 | PALGHAR | 0 | 492 | 492 | 492 | 12:04:12 | 0 | 2 | 490 | 0.41 |
| 82 | PANDHARPUR | 0 | 11 | 11 | 11 | 17:00:00 | 0 | 3 | 8 | 27.27 |
| 83 | PANVEL | 0 | 1535 | 1535 | 1535 | 5:38:45 | 0 | 1524 | 11 | 99.28 |
| 84 | PARBHANI | 0 | 110 | 110 | 110 | 18:14:23 | 0 | 56 | 54 | 50.91 |
| 85 | PARLI | 0 | 17 | 17 | 17 | 17:53:49 | 0 | 4 | 13 | 23.53 |
| 86 | PAROLA | 0 | 3 | 3 | 3 | 16:37:30 | 0 | 0 | 3 | 0.00 |
| 87 | PATHRI | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 88 | PEN | 0 | 9 | 9 | 9 | 14:46:40 | 0 | 0 | 9 | 0.00 |
| 89 | PHALTAN | 0 | 20 | 20 | 20 | 11:27:22 | 0 | 1 | 19 | 5.00 |
| 90 | PULGAON | 0 | 2 | 2 | 2 | 16:37:30 | 0 | 0 | 2 | 0.00 |
| 91 | PUNE CITY | 0 | 13739 | 13739 | 13739 | 14:45:55 | 0 | 2749 | 10990 | 20.01 |

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|--------|---------------|---|----------------------------------|--------------------------|-----------------------------|---------------------------------------|-----------------------------|--|--|---|
| 92 | PURNA | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 93 | PUSAD | 0 | 32 | 32 | 32 | 14:41:43 | 0 | 3 | 29 | 9.37 |
| 94 | RATNAGIRI | 0 | 16 | 16 | 16 | 15:35:09 | 0 | 0 | 16 | 0.00 |
| 95 | SAILU | 0 | 4 | 4 | 4 | 15:54:22 | 0 | 3 | 1 | 75.00 |
| 96 | SANGAMNER | 0 | 23 | 23 | 23 | 16:08:29 | 0 | 3 | 20 | 13.04 |
| 97 | SANGLI | 0 | 304 | 304 | 304 | 15:04:13 | 0 | 3 | 301 | 0.99 |
| 98 | SATANA | 0 | 3 | 3 | 3 | 6:52:30 | 0 | 1 | 2 | 33.33 |
| 99 | SATARA | 0 | 38 | 38 | 38 | 16:39:05 | 0 | 13 | 25 | 34.21 |
| 100 | SHAHADA | 0 | 8 | 8 | 8 | 15:20:37 | 0 | 1 | 7 | 12.50 |
| 101 | SHEGAON | 0 | 8 | 8 | 8 | 14:32:49 | 0 | 0 | 8 | 0.00 |
| 102 | SHIRPUR | 0 | 16 | 16 | 16 | 26:24:51 | 0 | 6 | 10 | 37.50 |
| 103 | SILLOD | 0 | 6 | 6 | 6 | 13:51:15 | 0 | 0 | 6 | 0.00 |
| 104 | SINNAR | 0 | 8 | 8 | 8 | 18:00:56 | 0 | 3 | 5 | 37.50 |
| 105 | SOLAPUR | 0 | 280 | 280 | 280 | 14:51:39 | 0 | 18 | 262 | 6.43 |
| 106 | TALEGAON | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 107 | TASGAON | 0 | 11 | 11 | 11 | 16:37:30 | 0 | 0 | 11 | 0.00 |
| 108 | TULJAPUR | 0 | 1 | 1 | 1 | 7:00:00 | 0 | 1 | 0 | 99.99 |
| 109 | TUMSAR | 0 | 2 | 2 | 2 | 16:37:30 | 0 | 0 | 2 | 0.00 |
| 110 | UDGIR | 0 | 3 | 3 | 3 | 11:05:00 | 0 | 1 | 2 | 33.33 |
| 111 | UMARGA | 0 | 10 | 10 | 10 | 14:57:45 | 0 | 0 | 10 | 0.00 |
| 112 | UMARKHED | 0 | 7 | 7 | 7 | 14:15:00 | 0 | 0 | 7 | 0.00 |
| 113 | UMRED | 0 | 86 | 86 | 86 | 9:12:49 | 0 | 22 | 64 | 25.58 |
| 114 | URAN-ISLAMPUR | 0 | 13 | 13 | 13 | 14:39:48 | 0 | 12 | 1 | 92.31 |
| 115 | VAIJAPUR | 0 | 4 | 4 | 4 | 16:37:30 | 0 | 0 | 4 | 0.00 |
| 116 | VASAI | 0 | 65 | 65 | 65 | 13:23:05 | 0 | 3 | 62 | 4.62 |
| 117 | VIRAR | 0 | 640 | 640 | 640 | 15:44:16 | 0 | 46 | 594 | 7.19 |
| 118 | VITA | 0 | 20 | 20 | 20 | 9:58:30 | 0 | 0 | 20 | 0.00 |
| 119 | WADGAON | 0 | 59 | 59 | 59 | 24:24:24 | 0 | 14 | 45 | 23.73 |
| 120 | WAI | 0 | 0 | 0 | 0 | 0:00:00 | 0 | 0 | 0 | 0.00 |
| 121 | WANI | 0 | 19 | 19 | 19 | 16:57:38 | 0 | 1 | 18 | 5.26 |
| 122 | WARDHA | 0 | 58 | 58 | 58 | 14:28:42 | 0 | 4 | 54 | 6.90 |
| 123 | WARORA | 0 | 37 | 37 | 37 | 24:43:35 | 0 | 9 | 28 | 24.32 |
| 124 | WARUD | 0 | 4 | 4 | 4 | 16:37:30 | 0 | 0 | 4 | 0.00 |
| 125 | WASHIM | 0 | 30 | 30 | 30 | 13:18:00 | 0 | 0 | 30 | 0.00 |
| 126 | YAVATMAL | 0 | 389 | 389 | 389 | 14:52:15 | 0 | 40 | 349 | 10.28 |
| 127 | YAWAL | 0 | 6 | 6 | 6 | 13:51:15 | 0 | 0 | 6 | 0.00 |
| 128 | YEOLA | 0 | 10 | 10 | 10 | 13:11:15 | 0:00:00 | 7 | 3 | 70.00 |
| | | | 60298 | 60298 | 60298 | | | 35130 | 25168 | |