Centralized Bill Payment System

Pay at single location for multiple electricity connections across Maharashtra.
**Company Profile:**

MSEDCL supplies electricity to a staggering 2.3 crore consumers spread all over Maharashtra excluding the island city of Mumbai. There are about 1.69 crore domestic, 38.12 lakh agricultural, 16.21 lakh commercial, 3.23 lakh industrial & 3.18 lakh other consumers in MSEDCL area with an annual revenue of about Rs.50,000 crore.

We have provided multiple channels to collect our bills through all Banks, Co-operative Societies, Online bill payment facility, mobile wallets & ATP Machines etc. depending upon the convenience of customer. We are aggressively pursuing online bill payment system to cover all category of consumers. It is our constant endeavor to provide more convenience to our consumers in dealing with us.

It is observed that number of Corporate and Government/Semi Government consumers have electricity connections at different locations for their offices across Maharashtra, payment for which are made at respective billing offices of MSEDCL. In many cases the cheques/DD’s are prepared from a single location i.e. the Head Office/ Regional Office and sent to the MSEDCL’s respective billing offices/collection centers where the connection is located. This results in unnecessary delay in receiving the payment at MSEDCL’s end leading to disconnection and charging of delayed payment charges/interest thereon.
Centralized Bill Payment System:

Introduction:

With a view to address these issues of consumers, a mechanism of centralized bill payment has been deployed through which Corporate consumers can pay their bills for all their offices in our jurisdiction at a single point.

Methodology:

Payment will be done from anywhere by the Corporate consumers towards each individual connection of his choice located anywhere in Maharashtra through the group pay portal.

Mechanism:

- Register with group payment system of MSEDCL.
- Enroll all the consumer numbers.
- View the bills against all connections due on a particular date.
- Select desired consumer numbers for payment.
- Make Payment for selected consumers by RTGS/NEFT.
- Enter the payment details (UTR no., amount, date) in the system.
Advantages of group pay facility to Corporate Consumers:

1. To access all concerned electricity bills centrally at one portal.
3. Single payment of various locations at a central place.
4. Monitoring consumption pattern of all registered connections.
5. Reduction in time required for passing of bill payment.
6. Help to make payments within stipulated time & avoid levy of interest, penalty, delayed payment charges (DPC) & disconnection.
7. To monitor data online with reference to electricity bill payment of all concerned locations.

Advantages to Government consumers in addition to above:

1. For Government consumers, audit & processing of all bills can be done at one location.
2. Least paperwork involved. Hence less chances of error.
3. Saving in loss of manhours wasted in physical travelling for deposition of cheques.
Procedure for centralized bill payment

Step 1: User Registration:

- Please go to link: [http://grouppaybill.mahadiscom.in/UI/login.aspx](http://grouppaybill.mahadiscom.in/UI/login.aspx)
- Consumer has to click on “New User” and fill the required details viz. Group category, Billing category, organization name, address, contact details and preferred login & password.

Step 2: Login:

- After approval of MSEDCL, User ID & Password will be activated.
Step 3: Registration of Consumers:
- Corporate Consumer identifies all the consumers to be included in the centralized payment system.
- All the consumers are registered in the group pay system by the user.

Step 4: View Bills:
- All paid/unpaid bills can be viewed as on date.
- Details such as prompt pay discount, consumption, due date & amount can be viewed.
- Summary of unpaid consumers appears on screen.
Step 5: Selection of Consumers:

- The desired consumers can be selected for payment individual or date wise.
- The summary i.e. amount payable, of the selected consumers is available on the screen.

A. Individual Consumer selection:

B. Prompt Date or Due Date wise Consumer selection:
Step 6: Payment:
- Payment to be made of the selected consumers to MSEDCL’s designated bank account through RTGS/NEFT.

Step 7: Wallet recharge request:
- After payment is effected, details of the payment such as UTR no., date of payment, amount is to be entered in the group pay system.
- Payment will be processed against the selected consumers.

Step 8: Reports:
- Report, Receipt summary report are also available for viewing and downloading.
Additional features:

- **Email Acknowledgement**
  An email acknowledgement is sent through Group payment portal to corporate consumers for each activities viz,
  - Addition/deletion of consumer
  - Wallet entry
  - Wallet approval/rejection
  - Wallet apportion details, etc

- **Exceptional Consumers**
  - Consumers having net bill amount greater than 3 times of previous net bill amount are moved to Exceptional bucket.
  - Confirmation will be required from corporate consumers before processing of these consumers.

- **Profile Management**:
  - Consumer can update mobile no., email id & user password through this option.
Who can opt for this system:
Any Consumer having multiple connections across Maharashtra and desires to pay the bills centrally from one location at a single point.

How to approach:
Consumer has to identify all his branch offices for which he has to make centralized payment and approach to MSEDCL.

Existing consumers availing group pay facility:
- BSNL,
- PMC (Pune Municipal Corporation)
- Indus Towers
- IDEA Ltd.
- MSWAN (Maharashtra State Wide Area Network)

For further communication please contact at:
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