

#### (A Govt. of Maharashtra Undertaking) CIN: U40109MH2005SGC153645

PHONE NO. : 25664314/25664316 FAX NO. 26470953 Email: cgrfbhandupz@gmail.com Website: www.mahadiscom.in Consumer Grievance Redressal Forum "Vidyut Bhavan", Gr. Floor, L.B.S.Marg,Bhandup (W), Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/159/0040 Date:30.04.2019

Hearing Date: 27.11.2018

## CASE NO. 159/2018

## In matter of compensation for not sanctioned additional load and change of tariff as per

<u>SOP.</u>

Mohan Traders Pvt. Ltd., Sainath motar, MIDC, Pawane, Vashi, Navi Mumbai..

.... (Hereinafter referred as Applicant)

Versus

The Maharasta State Electrcity Distribution Company Ltd Through it's Nodal Officer Vashi Circle.Vashi.

.... (Hereinafter referred as Respondent)

For Consumer – Suraj Chakrobaty Consumer representative For Respondent:-Shri. Sonkusare Additional Executive Engineer Koperkhairane Sub- Division Subdivision M.S.E.D.C.L

[Coram- Dr. Satishkumar Jaiswal - Chairperson, Shri. R.S.Avhad –Member

Secretary and Sharmila Ranade - Member (CPO)}.

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation

2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with subsection 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005] Here in after referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

The applicant has submitted application directly to the Forum in schedule 'A' under the threat of disconnection. The applicant submit that he has applied for load extension as well as change in tariff category in Nov 2017 but still date no action taken by the respondent and disconnected our supply due to non payment of bill . The applicant further submits that MESDCL official made delay for approval which is not consumer fault and also forced to pay commercial tariff since Nov 2017 and according to MERC (Standard of Performance of Distribution Licensee, Period for giving supply and determination of compensation) regulation 2005, it was necessary for MSEDCL to give connection within 30 days maximum. But, the respondent was not acted in giving extended load of 65 KW. The applicant submits he is entitling for compensation as per MERC (standard of Performance of Distribution Licensee, Period for giving supply and Determination of compensation) Regulation 2005 read with 2014.

The notice issued to the respondent on 2/08/2018 to submit parawise reply and to appear before Forum.

During the hearing, the applicant state that his grievance redressed by the respondent and submitted the application to withdraw the application and insisted that the order of withdrawal be passed.

Hence the order.

# ORDER

Grievance is disposed of as withdrawn.

I Agree/Disagree

I Agree/Disagree

**CGRF, BHANDUP** 

#### MRS. SHARMILA RANADE. Dr. SANTOSHKUMAR JAISWAL **RAVINDRA S. AVHAD** MEMBER CHAIRPERSON MEMBER SECRETARY CGRF. BHANDUP CGRF. BHANDUP

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building, Bandra - Kurla Complex, Bandra (E), Mumbai 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor, world Trade Center, Cuffe Parade, Colaba, Mumbai 05"

d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.