

PHONE NO. : 25664314/25664316
FAX NO. 26470953
Email: cgrfbhandupz@gmail.com
Website: www.mahadis.com.in

Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg,Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/75/428

Date: 10.04.2018

Hearing Date: 03.04.2018

CASE NO.75/2018

In the matter of billing

Mr. Rajesh D. Gupta,
Kunj Vihar Hotel,
Opp. S.T. Stand.
Thane(W) – 400602.
(CONSUMER NO. 400000180091)

. . . . (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution Company Limited
through its Nodal
Officer,
Thane Circle,Thane

. . . . (Hereinafter referred as Licensee)

Appearance : For Mrs.Pallavi Kirtikar , Assit. Engineer, Thane Power
Licensee House Sdn.
For Consumer – Mr.Hemant Hatkar – **Consumer Representative**

[Coram- Shri A.M. Garde- Chairperson, Shri. R.S.Avhad -Member Secretary
and Sharmila Rande - Member (CPO)].

1. Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005] Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity.

2. Consumer herein is one Mr. Rajesh Gupata having consumer No. 400000180091 PC 0 LT Commercial. Grievance is that interest on security despite in not created in consumer's bill. TDS certificate in not issued. IGRC gave direction in that regard even there those directions have not been complied.

3. D.L. reply contended that

a) The consumer Mr. Rajesh Omprakash Gupta (consumer No. 400000180091), Kunj Vihar Hotel, Opp. St Stand, category of connection LT II-C, Date of connection 01.01.1987, connected load- 100.00KW, Contract Demand-111 KVA, Tariff applied as Lt II-C had approached to the CGRF as per ref. No.1 and demanded interest on security deposit and issuing TDS certificate for previous year.

b) In this regard, the interest on SD of Rs. 16307/- for the year 2016-2017 has been credited to consumer in month of June 2017. Also the interest on SD of 5199.08 for the year Apr. 2011- March 2016 has been credited to consumer in month of February 2018 by preparing bill revision B-80 which is reflected in consumers personal Leger-CPL.

c) Also the letter regarding TDS certificate has been sent to competent authority i.e. Division Office vide letter no. Addl.EE/TPH/370 Dtd. 03.03.2018.

- d) Hence, we hereby submit that, the interest is already credited to the consumer and nothing remains in the present representation/grievance.
4. We have heard both sides. There is already a direction given by IGRC to credit S.D. interest issue TDS certificate. Consumer moved CGRF because D.L. did not comply with the said directions hence there was no redressal. D.L. says that now the directions have been complied. But as at appeal TDS is still to be given having been sent to competent authority.
5. In the above background it is necessary to pass the following order.

ORDER

1. D.L. to credit the interest on security deposit for the relevant period in Consumer's bill if not already done.
2. D.L. also to issue TDS certificate, if not already issued. The compliance should be report within 30 Days.

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor,world Trade Center, Cuffe Parade, Colaba, Mumbai 05"

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

I Agree/Disagree

**MRS. SHARMILA RANADE,
MEMBER
CGRF, BHANDUP**

**ANANT M. GARDE
CHAIRPERSON
CGRF, BHANDUP**

**RAVINDRA S. AVHAD
MEMBER SECRETARY
CGRF, BHANDUP**