

6. D.L. further submits that the effect of change of meter in April 2016 is seen in the bill of May 2016. However the meter reading was wrongly done by franchise till 2016 as such consumer was bill average and wrong billing done in Nov. 2016 has been deducted from current reading and units were adjusted. The bills issued the consumption are as per consumption. Presently also both are issued as per consumption.
7. We have heard both sides. The reading taken by agency approved D.L. wrong up to the period 2016 but in bill of Nov. 2016, recorded units are spilt and already paid bill deducted and revise bill issue to the consumed.

ORER

1. The consumer complaint partly allowed.
2. If demanded, consumer may be granted six monthly instalments.
3. No interest and no DPC.

The compliance should be report within 30 days.

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or