

**Before Maharashtra State Electricity Distribution Co. Limited Consumer Grievances Redressal Forum, Pune Zone,  
925, Kasabapeth Building, IInd flr. Pune-11**

**Case No. 06/2014**

**Date:- 30/4/2014**

**In the matter of**  
Shri.U.P.Shinde,  
S.No.84/2, Pawarwadi,  
Lohagaon, Dist.Pune-47

**- Complainant**

**V/S**

The Executive Engineer,  
M.S.E.D.C.L.  
Nagar road Division,  
Pune.

**- Opponent**

**Quorum**

Chair Person	Shri.S.D.Madake
Member/Secretary,	Shri.N.S.Prasad
Member	Shri.Suryakant Pathak

1. Shri.Uttamrao Pandurang Shinde is consumer of M.S.E.D.C.L. vide No.170391055893 since 13.1.1995 having residential connection.
2. According to consumer the electricity bills are not issued as per the consumption. He moved officials of M.S.E.D.C.L. for issuing correct bills.
3. Consumer filed complaint before I.G.R.C. on 21.1.2014. The Substance of allegation made before IGRC is that the electricity bills upto Jan.2013 were issued to the extent of Rs.1000/- (One Thousand) per month however the bills from March-2013 were to the extent of Rs.15000/- (Fifteen thousand). In order to ascertain correct bill the meter was tested at Kalyaninagar. Thereafter the meter was again tested & it was

found that reading was not available. Consumer submitted that the meter reading was not noted properly.

4. According to M.S.E.D.C.L. the bills are issued as per consumption. The bills were issued on average basis during the period when reading was not available. The bill was issued as per reading after adjusting average bill. It is submitted that meter was tested and was found to be within permissible limits.
5. The IGRC observed that bills are properly issued as per consumption and consumer is liable to pay the same.
6. We have perused all the documents produced on record. The present complaint is filled as per Section 42 (5) of ' Electricity Act' 2003 by consumer. The consumer has nominated Advocate Ganesh Dinkar Deo to represent his case.

As per Maharashtra Electricity Regulatory Commission, Mumbai, (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2005. Chapter-II Clause 6:15. A consumer, Distribution Licensee or any other persons who is a party to any proceedings before the Forum may either appear in person or authorize any person other than an Advocate (within the meaning of the Advocates Act,1961) to present his case before the Forum and to do all or any of the acts for the purpose.

7. As per law consumer is not permitted to appear through Advocate. We persuaded the Advocate the requirement of Clause 6:15, however the consumer failed to engage the representative or present the case personally.
8. We are satisfied that the complaint must fail by reason of the formal defect we feel that there are sufficient grounds for allowing consumer to institute fresh complaint, if he desires, for the Redressal of grievance made in this complaint.
9. In the result we dispose of the present complaint with liberty to file a fresh complaint within limitation.

10. We pass the following order

**ORDER**

1. Complaint is disposed of
2. Complainant is permitted to file fresh complaint within limitation.
3. No order as to cost.

N.S.Prasad,  
Member/Secretary

Suryakant Pathak  
Member

S.D.Madake  
Chair Person

Date: 30/04/2014