



CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE

Case No.65/2017

Date of Grievance : 02.12.2017

Date of Order : 16.01.2018

In the matter of shifting of meter and new connection.

Shri.Bharat Gulab Wadekar,
 At Post - Bahul,
 Tal.Khed, Dist.-Pune.

Complainant

(Herein after referred to as Consumer)

Versus

The Executive Engineer,
 M.S.E.D.C.L.,
 Rajgurunagar Division,
 Pune .

Respondent

(Herein after referred to as Licensee)

Quorum

Chairperson
Member

Mr. B.D.Gaikwad
Mr. S.K.Jadhav

Appearance

For Consumer

Mr.Bharat Gulab Wadekar,
 Mr.Vilas Dagdu Wadekar, (Representative)

For Respondent

Mr.Suresh P. Taksande, AE, Bhoose Section
 Office

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & Electricity Ombudsman) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 19th Aug. 2017 passed by IGRC Pune Rural Circle, wherein it is directed to submit all the relevant documents for shifting of meter, new connection in the name of applicant and to release the new connection within the period of one

month from the date of submission of all the relevant documents by the applicant.

- 3) The consumer is one Gulab Baliba Wadekar who is no more and consumer no. is 176551530770 and it is in Residential category. The consumer above named has submitted grievance for not shifting his electric meter to the new location even though he has submitted application for the same. Initially he has preferred the grievance before IGRC, PRC, Pune. Accordingly the said order is passed by IGRC on 19.8.2017. However the consumer did not satisfy with the said order and has preferred present grievance before this Forum.
- 4) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Rajgurunagar Division vide letter no.EE/CGRF/PZ/Notice/65 of 2017/336 dtd. 06.12.2017. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 21.12.2017.
- 5) The Licensee in its reply submitted that even on earlier occasion consumer has preferred the grievance challenging the electric bill. The bill was accordingly reduce and even the amount of compensation was adjusted in the bill of July-2017. It is submitted by consumer has not produce necessary documents and affidavit on the bond paper of Rs.200/-. If the consumer has submitted all the required documents, the proposal of shifting the electric meter only submitted to the Division for further processing. The meter which is to be shifted is in the name of father of the consumer namely Gulab Baliba Wadekar and he is no more. It is suggested that said connection should be permanently disconnected and new connection should be given to the present applicant.
- 6) We heard both sides at length and gone through the contentions of the consumer and Licensee as well as the documents placed on record by the parties. In view of the rival contentions of the parties, following points arise for our consideration and we have recorded our findings thereon for the reasons stated herein under.

<u>POINTS</u>	<u>FINDINGS</u>
i) Whether applicant is entitled the for shifting of meter or new connection?	Yes
ii) What order ?	As per final order.

7)

REASONS

- The present applicant is the son of deceased consumer and category of consumer is residential. It is submitted on behalf of the applicant that at present electric meter is in the old house and house stands in the name of father of applicant. It is admitted that the consumer is expired long back. The applicant is willing to shift same meter to the new location. It is submitted on behalf of the Licensee that at least three poles will be required to provide new connection. It is submitted that officers of the Licensee visited the spot. The applicant has to submit the estimate as well as has to pay security deposit and produce necessary documents and then new connection can be provided to the applicant. It is submitted on behalf of Licensee that the new connection in the name of applicant at new location will be provided within the period of two months.
- 8) It is submitted on behalf of applicant that the matter is pending in the office of the Licensee from the year 2015 but no relief is given to the applicant. The record indicates that applicant did not produce necessary documents and so meter was not shifted or new connection was not given to him. However during the hearing, the applicant as well as his representative agreed to submit all the necessary documents and also to pay security deposit as per rules.
- 9) As per Regulations 4 of MERC (Standard of performance of Distribution Licensee, period of giving supply and determination of compensation)

Regulations- 2005, even the occupier can submit an application for supply of electricity. It is obligatory on the part of Licensee to supply the electricity to such premises within the period of one month after the receipt of the application. In the case in hand, the application was not complete application and so the supply was not given. However at this stage representative of Licensee has agreed to provide new connection within the period of two months. The applicant has also agreed to submit all documents and to pay security deposit. Under this circumstance, we answered above point in the affirmative and passed following order.

ORDER

1. The Grievance is hereby allowed as under
 - a) The Licensee is hereby directed to provide new connection in the name of applicant immediately as per his application and on the submission of required documents.
 - b) The Licensee to report the compliance within two month from the date of this order.
2. No order as to cost.

S.K.Jadhav
Member
CGRF:PZ:PUNE

B.D.Gaikwad
Chairperson
CGRF:PZ:PUNE

Note :- The consumer if not satisfied may filed representation against this order before the Hon.' ble Ombudsman within 60 days from the date of this order at the following address.
Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608,Keshav Bldg.Bandra Kurla Complex, Bandra (E), Mumbai-51.