



**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.08/2015

Date of Grievance : 03.03.2015

Date of Order : 30.03.2015

In the matter of incorrect billing.

Mr.Kishor Bhausahab Dhotre,
40/308,Laxminagar, Parvati,
Pune.

Complainant
(Herein after referred to as Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
Parvati Division,
Pune.

Respondent
(Herein after referred to as Licensee)

Quorum

Chair person
Member Secretary
Member

Mr. S.N.Shelke
Mr. Y. M.Kamble
Mr.S.S.Pathak

Appearance

For Consumer

Mr. Kishor Bhausahab Dhotre

For Respondent

Mr.Uday B.Chamle, Ex.Engineer
Parvati Division.
Mr.Usman M.Shaikh, Addl. Ex.
Engr., Swargate S/dn.

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 20.02.2015 passed by IGRC Rastapeth Urban Circle, Pune, the consumer above named prefers this grievance application on the following amongst other grounds.
- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Parvati Division, Pune vide letter no.

EE/CGRF/PZ/Notice/08 of 2015/84 dtd.03.03.2015. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 18.03.2015.

- 4) At the time of final hearing parties have made settlement. Terms of settlement are reproduced as under :

Mainly grievance is relating to billing. Consumer is agreed for installation of meters at visible places in his premises & MSEDCL agreed for installation of meter at visible place. Purpose is no inconvenience would be caused to reading agency while recording meter reading. Consumer is having consumer No.170000008071 for residential purpose and consumer No.170000008071 for commercial purpose. Above mentioned connections are on different meters i.e. meter serial no.01897462 and 01729021 respectively.

In view of above mentioned compromise MSEDCL agreed to install both the meters at the visible place and consumer gives his no objection for the same. Therefore the grievance be settled as above. Consumer is not claiming any compensation.

- 5) In view above mentioned settlement, we pass following order.

ORDER

- 1) Grievance of the consumer is allowed in terms of compromise as mentioned in Para No. 4 above.
- 2) No order as to cost.
- 3) Licensee to report the compliance within one month from the receipt of this order.

Delivered on: -30.03.2015

Y.M.Kamble
Member/Secretary
CGRF:PZ:PUNE

Suryakant Pathak
Member
CGRF:PZ:PUNE

S.N.Shelke
Chairperson
CGRF:PZ:PUNE