

**Before Maharashtra State Electricity Distribution Co. Limited  
Consumer Grievances Redressal Forum, Pune Zone,  
925, Kasabapeth Building, IInd flr. Pune-11**

**Case No.04/2012**

**Date: 10/04/2012**

**In the matter of  
Shree Godi Parshwanathji  
Temple Trust,**

**- Complainant**

**V/S**

**M.S.E.D.C.L. Shivajinagar Division**

**- Opponent**

**Quorum**

Chair Person	Mr. S.D.Madake
Member/Secretary	Mr. L.G.Sagajkar
Member	Mr. Suryakant Pathak

- 1) The complaint is filed by trustees of Shree Godi Parshwanathi Temple trust. The consumer is having single phase connection and consumer No. is 170012849128 of Shivajinagar sub division of Maharashtra State Distribution Company Ltd.
- 2) The main grievance is correction of excessive bills. The bills were issued by opponent during Nov-2008 to July-2011 on the basis of locked and inaccessible meter. Consumer applied for change of meter, accordingly the consumer paid the replacement charges and meter was replaced on 16/08/2011.
- 3) The bills were issued during Aug-2011 to Dec-2011 as per consumption. The supply was disconnected on 17/12/2011 due to non payment of bills. The reading of the new meter for period between 16/08/2011 to 17/12/2011 was 638 KWH.

- 4) The point for determination is whether the bills issued during Nov-2008 to July-2011 were excessive. The consumer submitted that the bills issued during Nov-2008 to July-2011 were not as per consumption. The admitted position is that bills were issued to consumer. The meter was not checked during this period. The consumer applied for change of meter and on the consumer applied for change of meter and on the request meter was changed by accepting fees. There is nothing on record to show that meter was working properly. The report of the condition of the meter is not produced on record. Hence we are of the opinion that bills issued during the period between Nov-2008 to July-2011 were not proper.

The new meter was affixed on 16/08/2011. The said meter was working till 17/12/2011 i.e. till the same was disconnected by M.S.E.D.C.L. due to non payment of bills. The reading of new meter for the above said period was 638 KWH.

We have heard both sides, perused C.P.L. meter replacement report. The consumer submitted that he is ready to pay bills as per average recorded by new meter considering all these facts we are of considered view that opponent should issue bills on the basis of average consumption recorded on new meter. The average comes at 160 units per month. The 160 units per months is also to be awarded for period between Nov-2008 to July-2011.

#### **ORDER**

- 1) Opponent is directed to revise bill for period between Nov-2008 to July-2011 on the basis of 160 units per month.
- 2) Opponent is further directed that no interest and D.P.C. be recovered from consumer.

Mr.L.G.Sagajkar  
Member/Secretary

Mr.Suryakant Pathak  
Member

Mr.S.D.Madake  
Chair person

Date: 10/04/2012

