



**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.38/2014

**Date of Grievance : 09.12.2014
Date of Order : 23.03.2015**

In the matter of getting compensation.

Mr.Kantaram Tatyaba Kale ,
At Post-Ghodegaon, Tal.-Ambegaon,
Dist.Pune.

Complainant

(Herein after referred to as Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
Manchar Division,
Pune.

Respondent

(Herein after referred to as Licensee)

Quorum

**Member Secretary
Member**

**Mr. Y. M.Kamble
Mr.S.S.Pathak**

Appearance

For Consumer

Mr.Jaysingh Balasaheb Ghise

For Respondent

**Mr. Rasal Sidharth,
Ex.Engineer
Manchar Division.
Mr.Anil G.Chougule,
Dy.Ex.Engr.Ghodeaon S/dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.

- 2) Being aggrieved and dissatisfied by the order dated 17.09.2014 passed by IGRC Pune Rural Circle, Pune, the consumer above named prefers this grievance application to the Forum.
- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Manchar Division, Pune vide letter no. EE/CGRF/PZ/Notice/38 of 2014/243 dtd.11.12.2014. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 2.03.2015.
- 4) Energy connection bearing no.173060120091 residential (LT Consumer) is standing in the name of Tatyaba Nana Kale. Present application is son of late Tatyaba Nana Kale. Consumer did not receive proper energy bills. He required to visit licensee's office on several times for correction of bills. Therefore consumer requests for reimbursement of expenses incurred by him to visit licensee's office.
- 5) Licensees represented by representative Mr. Rasal Sidharth, Ex.Engineer, Manchar Division, Mr. Anil G. Chougule, Dy. Ex. Engr. Ghodeaon S/dn. They submitted correct and proper bill as per meter reading was issued to the consumer in May-2014, The said bill has been deposited by the consumer, however request of the consumer for reimbursement of expenses incurred by him to visit licensee's office several times is not acceptable.
- 6) It is seen on the record the said connection is LT residential. Consumer has deposited the energy bill amount. The bill for the month of May-2014 was issued as per meter reading the licensee distribute the energy bill in every month. The demand of consumer for reimbursement of expenses incurred by him to visit licensee's office for getting corrected bill cannot be entertained. There is no substance in the grievance hence the grievance is liable to be dismissed.

- 7) Post of Chairperson, CGRF of this Zone was vacant during the period from 28.7.2014 to 7.12.2014 & CGRF member post was vacant from 1st Nov.2014 to 1st Feb.2015. Hence grievance could not be decided during a period of 2 months.

Hence the order

ORDER

1. Grievance is liable to be dismissed with no order as to costs.
2. Licensee to report compliance within one month of receipt of this order.

Delivered on: -23.03.2015

Y.M.Kamble
Member/Secretary
CGRF:PZ:PUNE

Suryakant Pathak
Member
CGRF:PZ:PUNE

Note :- The consumer if not satisfied may filed representation against this his order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex,
Bandra(E), Mumbai-51.

