

**Before Maharashtra State Electricity Distribution Co. Limited  
Consumer Grievances Redressal Forum, Pune Zone,  
925, Kasabapeth Building, I Ind flr. Pune-11**

Case No. 21/2012

Date: 27/09/2012

In the matter of  
Shri.Satishchandra Dubey  
Dubey Sadan, Wadgaonsheri  
Pune

- Complainant

**V/S**

M.S.E.D.C.L. Nagarroad Division

- Opponent

**Quorum**

Chair Person	Shri.S.D.Madake
Member/Secretary,	Shri.B.M.Ivare
Member	Shri.Suryakant Pathak

- 1) Shri. Satishchandra Bhajanlal Dubey submitted this complaint being aggrieved by the decision of Internal Grievance Redressal forum vide L.No. 4823 dt.13/06/2012.
- 2) Mr.Dubey submitted that the Maharashtra State Electricity Distribution Co. Ltd.(MSEDCL) should not have given electricity supply to Shri.Sunil Tukaram Choudhary at the premises,S.No.41/1, flat No.3, Choudhary Vasti, Kharadi, Pune as the right in respect of the said premises as per the development agreement and power of attorney vest in him.
- 3) According to MSEDCL Mr. Choudhary submitted application for electricity supply with documents including N.O.C. from Shri. Satishchandra Bhajanlal Dubey.

- 4) The issue raised by Mr. Dubey is that electricity supply should not have been given to Shri. Choudhary and according to him, MSEDCL have unauthorizedly given electricity supply to third person, who is not entitled to have it. Further he prayed that this illegal connection is to be disconnected and removed.
- 5) According to MSEDCL, electricity supply is given to Shri. Choudhary on merit considering the documents submitted by Mr. Choudhary and as per the norms applicable for giving electricity supply to consumers.
- 6) On the basis of these rival contentions, it is necessary to find out whether this forum has jurisdiction to decide this issue, as Mr. Dubey is not a consumer of MSEDCL. For this it is necessary to find out meaning of "Grievance".

"Grievance" means any fault, imperfection, shortcoming or inadequacy in the quality, nature and manner of performance which has been undertaken to be performed by a Distribution Licensee in pursuance of a license, contract, agreement or under the Electricity Supply Code or in relation to standards of performance of Distribution Licensees as specified by the Commission and includes inter alia (a) safety of distribution system having potential of endangering of life or property and (b) grievances in respect of non-compliance of any order of the Commission or any action to be taken in pursuance thereof which are within the jurisdiction of the Forum or Ombudsman, as the case may be.

Considering the facts of the present case it is clear that complainant is not a consumer as well as there is no reference of any grievance in respect of non-compliance of any order of the commission. Similarly there is no issue regarding the safety of distribution system having potential of endangering of life or property.

- 7) The facts of the case are beyond the scope of the jurisdiction of this forum and does not fall in the ambit of word "Grievance" as defined in Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulation 2006 . The complainant is at liberty to move appropriate forum or court for redressal of his grievance if he desires. In the result the case is disposed off.

**ORDER**

The case is disposed off with no order as to cost.

B.M.Ivare,  
Member/Secretary

Suryakant Pathak  
Member

S.D.Madake  
Chair Person

Date: 27/09/2012