



**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.23/2014

Date of Grievance : 25.08.2014

Date of Order : 07.01.2015

In the matter of illegal disconnection of supply.

Shri.Subhash Kisan Taru,
S.No.8/8, Vikas Chowk,
Chhawa Colony,
Galli No.3, Karvenagar,
Pune-411052.

Complainant

(Herein after referred to as
Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
Mulshi Division,
Pune.

Respondent

(Herein after referred to as Licensee)

Quorum

**Chair person
Member Secretary**

**Mr. S.N.Shelke
Mr. Y. M.Kamble**

Appearance

**For Consumer
For Respondent**

**Mr.Subhash Kisan Taru
Mr. R.V.Pawar,Exe.Engineer
Mulshi Division.
Mr.U.S.Chavan,Dy.E.E.
Mulshi Sub-dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 26.09.2013 passed by IGRC Pune Rural Circle, Pune thereby denying to reconnect supply, the consumer above named files the present grievance application on the following amongst other grounds.

- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Mulshi Division, Pune vide letter no. EE/CGRF/PZ/Notice/23 of 2014/171 dtd.25.08.2014. Accordingly the Distribution Licensee i.e. MSEDCL has filed its reply on 10.09.2014.
- 4) We heard both sides at length, gone through the contentions of the consumer and reply of the respondent and the documents placed on record by the parties. On its basis following factual aspects were disclosed.
 - I) The consumer had applied for residential connection on 4th May 2010 to Section Office Khanapur
 - II) The concerned section officer had issued firm quotation on 18.5.2010
 - III) The consumer paid Firm Quotation charges.
 - IV) The consumer connected with supply on 4.6.2010 vide consumer No.182858888884
 - V) One Smt. Sitabai Baban Mankar raised objection on 27.10.2010 that the said consumer constructed his house committing encroachment on her land Gat No.321.
 - VI) Jr.Engineer, MSEDCL, Khanapur Section Office disconnected the supply of consumer and inform the said consumer on 19.11.2010 to submit documents of his ownership and title of his land Gat No.325 including 8-A extract of village panchayat.
 - VII) Asstt. Engineer, MSEDCL, sent letter dtd.25.11.2010 to said consumer for production of 7/12 extract & no objection from village panchayat,
 - VIII) Asstt. Engineer, MSEDCL, Mulshi Sub/dn. Sought legal opinion from Legal advisor, PZ, Pune about disconnection of supply of said consumer vide letter dated 26.11.2010
 - IX) Accordingly , the Legal advisor, PZ, Pune opined that consumer be called upon to submit measurement report from TILR showing land G.No.325 is owned by the consumer, and if it is so, supply be immediately reconnected vide letter dt.21.12.2010.
 - X) Thereafter A.E., Mulshi S/dn. Directed the consumer to produce measurement map with report of the said land vide letters dated 31.12.2010 & 28.08.2013.
 - XI) Thereafter consumer approached to IGRC, Pune Rural Circle, on 2.9.2013 for reconnecting of his supply.
 - XII) IGRC Pune Circle, directed the consumer to produce necessary documents as per Regulation No.4.1 of supply code vide impuned order dated 26.9.2013.

5. Consumer Mr.Subhash Kisan Taru was present before the forum MSEDCL has been represented by Exe.Engineer, Mr.R.V.Pawar, Mulshi Division & Mr.U.S.Chavan, Dy.E.E., Mulshi Sub/dn. Consumer presented application dated 23.12.2014 that he does not want to proceed with the grievance & all the grievances made by him are being withdrawn. He submitted that supply be reconnected immediately & that his grievance may be disposed off & that he has given said application with his own wish & without being influenced by any person.

6. The said grievance could not be disposed of within stipulated time since the Chairperson of this forum was retired on 28.7.2014 & present Chairperson joined on 8/12/2014.

7. In view of the submissions referred to above in para no.5 , we proceed to pass following order:

ORDER

1. Grievance of consumer stands allowed in terms of his application dtd.23.12.2014.
2. Respondent to reconnect the supply of the said consumer forthwith.
3. Respondent to report the compliance to this forum within one month of the receipt of this order.

Delivered on: - 07/01/2015

Y.M.Kamble
Member/Secretary
CGRF:PZ:PUNE

S.N.Shelke
Chairperson
CGRF:PZ:PUNE

Note :- The consumer if not satisfied may filed representation against this order before the Hon.'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex,
Bandra(E), Mumbai-51.

