

**Before Maharashtra State Electricity Distribution Co. Limited
Consumer Grievances Redressal Forum, Pune Zone,
925, Kasabapeth Building, IInd flr. Pune-11**

Case No. 14/2012

Date: 27/07/2012

**In the matter of
Ganesh Engineering Works
(Shri.Eknath Bhikaji Sandbhor)**

- Complainant

V/S

M.S.E.D.C.L. Bhosari Division

- Opponent

Quorum

Chair Person	Shri.S.D.Madake
Member/Secretary,	Shri.B.M.Ivare
Member	Shri.Suryakant Pathak

- 1) M/s.Ganesh Engineering works is consumer of M.S.E.D.C.L. Vide Con.No.170143274473 since January-2001, having 10 H.P. electricity connection for the purpose of industry.
- 2) According to Shri. Eknath Bhikaji Sandbhor, at Bhosari, since four years, use of supply is limited due to shortage of work and workers.
- 3) The display of meter was not working due to fault. Shri. Sandbhor made application on 20/10/2011 to opponent. The staff of opponent visited the said place and inspected the meter on 22/10/2011 and submitted the report. The said meter was reported as burnt.

- 4) The Maharashtra State Electricity Distribution Co.Ltd. issued bill in Feb-2012 for a period between Oct to Jan-2012 for Rs. 6132 for four months, on average basis of 250 units per month.
- 5) The consumer paid the bill on 6th Feb-2012. Shri. Eknath Sandbhor filed application before Internal Grievance Redressal Cell (IGRC) at Ganeshkhind Circle Office, putting the grievance against opponent. The IGRC considered the issues and directed the MSEDCL to issue bills as per guidance issued by M.E.R.C. Regulations 2005 by an order dt. 09/03/2012
- 6) The consumer moved before this forum on 29/05/2012 praying for issuing proper bills as per rules. He annexed the documents. The M.S.E.D.C.L. filed say on 22/06/2012 and submitted that the meter was burnt as noticed in report dt.22/10/2011. It is admitted fact that electricity bill issued to applicant for the period of four months, on the basis of 250 units per months for a period of four months as per the connected load installed in the applicant premises.
- 7) The M.S.E.D.C.L. corrected the bill as per the direction issued by I.G.R.C. vide order dt.09/03/2012. We are of the opinion that the bill is proper as decided by I.G.R.C.
- 8) As per the M.E.R.C. (Electricity supply code and other condition of supply) Regulation-2005, the consumer has to bear the expenses of burnt meter. As the consumer has not made any grievance about the price of the meter, there is no dispute regarding the same. Also meter cost of Rs.3,110/- is as per the approved by MERC hence it is to be recovered from applicant.

- 9) The consumer has no grievance that electricity supply was not available due to damage of display of meter and burning of meter. In view of this consumer is not entitle for compensation on the ground that meter was burnt as per MERC (Standard of performance of Distribution licensees, period for giving supply and determination of compensation) Regulation 2005.
- 10) Considering the facts and circumstances referred above, it is seen that the consumer's grievance is redressed during the case is under hearing at Consumer Grievance Redressal Forum (CGRF) of the present case. It was expected that opponent should have taken cognizance of replacing the burnt meter within reasonable time after receipt of the application dt.20/10/11 and inspection report dt. 22/10/2011. This would have saved the harassment of consumer, by which he was required to pay excess electricity bills, though he was facing financial crisis, which is to be avoided in future by opponent

ORDER

The present proceeding is disposed of with no order as to cost.

B.M.Ivare,
Member/Secretary

Suryakant Pathak
Member

S.D.Madake
Chair Person

Date:

