

**CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L., PUNE ZONE, PUNE**

**Case No.09/2015**

**Date of Grievance : 04.03.2015**

**Date of Order : 18.05.2015**

In the matter of exorbitant billing.

Yashwantravji Chavan Shikshan  
Prasark Mandal,  
Sanchalit Laxmibai Nandgude Highschool,  
Vishalnagar, Pimpale Nilakh, Pune-27

**Complainant**

(Herein after referred to as Consumer)

**Versus**

Executive Engineer,  
M.S.E.D.C.L.,  
Pimpri Division,  
Pune.

**Respondent**

(Herein after referred to as Licensee)

**Quorum**

**Chair person  
Member Secretary**

**Mr. S.N.Shelke  
Mr. H.P.Biranwar**

**Appearance**

**For Consumer**

**Mr. B.D.Sabale,  
Representative**

**For Respondent**

**Mr.D.R.Aundhekar, Ex.Engineer  
Pimpri Division.  
Mr.B.M.Sawant, Addl. Ex.  
Engr., Sangvi S/dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 26.02.2015 passed by IGRC Ganeshkhind Urban Circle, Pune, the consumer above named prefers this grievance application on the following amongst other grounds.

- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Pimpri Division, Pune vide letter no. EE/CGRF/PZ/Notice/09 of 2015/100 dtd.03.03.2015. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 25.03.2015 & 24.04.2015.
- 4) We heard both sides at length, gone through the contentions of the consumer and reply of the respondent and the documents placed on record by the parties. On its basis following factual aspects were disclosed.
- i) Energy connection vide the consumer no.170644368826 is standing in the name of M/s. Yashwantravji Chavan Shikshan Prasark Mandal released on 31.1.2008.
  - ii) The said consumer has depositing the bills till 5.3.2014.
  - iii) In the month of June paid in July-2014 bill of Rs.304580/- for 30704 units was issued to the consumer.
  - iv) The consumer made complaint to the Licensee about the exorbitant bill on 19.07.2014.
  - v) The said meter of the consumer was RNA & Inaccessible from Nov.2013 to May-2014.
  - vi) The Licensee issued bills as per meter reading for the month of July paid in Aug.2014 for 476 units total amounting to Rs.3,15,050/- & in the month of Aug.2014 paid in Sept.2014 for 587 units total amounting to Rs.3,24,110/-.
  - vii) As per the request of the consumer the Licensee tested the meter of the consumer bearing no.MJ-273255 on 4.10.2014 & 21.2.2015 & both the times testing result of the said meter was found OK.
  - viii) The Licensee disconnected the supply of the said meter & it was made P.D. (Permanently disconnected) in the month of Sept.2014.
  - ix) The Licensee issued revised bill to the consumer of Rs.2,88,651/- changing tariff to Public utility service tariff, LT-X.
  - x) IGRC rejected the grievance of the consumer vide impugned order dated 26.2.2015.
- 5) Representative of consumer Mr.Balasaheb Sabale, submitted that they have deposited all the energy bills till 5.3.2014. However the energy bill for the month of June-2014 was received exorbitant i.e. amounting to Rs.3,04,580/- for 30704 units. Therefore they made complaint of the said bill to the Licensee. He further submitted that the Licensee did not correct the above

mentioned bill but issued further bill in the month of July & Aug.2014 amounting to Rs.315050/- & Rs.324110/- respectively. Therefore they made further complaints to Licensee vide applications dated 24.09.2014, 2.12.2014, 9.12.2014 & 16.12.2014. Thereafter the Licensee issued revised bill under public utility services vide LT-X amounting to Rs.2,88,651/-. However the said revised bill is also not admitted to the consumer. They did not consume the energy as mentioned in the disputed bills. The Licensee disconnected the supply and made the said connection P.D. but consumer being education society suffering inconvenience to the students. Therefore supply be reconnected and revised bill be issued.

- 6) On the other hand, the Licensee was represented by Mr.D.R.Aundhekar, Ex.Engineer, Pimpri Division. & Mr.B.M.Sawant, Addl. Ex. Engr., Sangvi S/dn. They submitted that the meter of the consumer was inaccessible from Nov.2013 to May-2014. Therefore meter reading agency had issued average bills. The said meter was unauthorizedly fastened on the tree due to construction work of the said school. The consumer had not deposited the bills from 25.06.2013 but it was deposited on 5.3.2014. As per the complaint of the consumer about exorbitant billing the said meter was tested on 4.10.2014 & 21.2.2015 & the result of the testing was found OK. Therefore the bills issued to the consumer were correct as per consumption. Also actual connected load is found above 20 KW against sanction load of 5 KW.
- 7) Following points arise for our determination. We give our findings thereon for the reasons stated below.

Points	Findings
i) Whether the bill issued to the consumer for the month of June-2014 is exorbitant?	In the negative.
ii) What Order?	As per final order.

8)

**REASONS**

Consumer no.170644368826 standing in the name of Yashwantravji Chavan Shikshan Prasark Mandal released on 31.1.2008. The meter

reading agency issued average bills from Nov.2013 to May-2014 as the status was RNA & Inaccessible. The Licensee noticed that the said meter was inaccessible & it was unauthorisely fastened to the tree due to the construction work of the school. On the complaint of the consumer about exorbitant billing and faulty of meter, it was tested by the Licensee on 4.10.2014 & 21.2.2015. But both the times testing result was found OK. It means the error within limit. The Licensee changed the tariff rate of the said education society being Public utility services vide LT-X. Thereafter the licensee issued revised bill to the consumer for Rs. 2, 88,651/- since meter of the consumer is OK & since there is no any fault in the meter, the bills issued by the Licensee are correct. In the month of June-2014 bill of Rs.3,04,584/- was issued for 30740 units. The said bill was for accumulated consumption from April-2013 to June-2014. We do not find any error in the impugned order passed by IGRC, Ganeshkhind Circle, Pune. Hence we answer point no. i above in the negative.

- 9) We could not decide the said grievance within stipulated time since the consumer representative did not file proper authority & had sought time for filing of authority letter.

Lastly we pass the following order.

### **ORDER**

- 1) Grievance of the consumer stands rejected.
- 2) No order as to cost.

Delivered on: -18.05.2015

H.P.Biranwar  
Member/Secretary  
CGRF:PZ:PUNE

S.N.Shelke  
Chairperson  
CGRF:PZ:PUNE