Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/124/2013

Applicant : Shri Ganesh Dattuji Tarare,

Panchasheelnagar, (Adarshanagar),

Binaki Layout, Nagpur : 17.

Non-applicant : Nodal Officer,

The Superintending Engineer,
(Distribution Franchises)

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Subhash Jichkar,

Member,

3) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 18.9.2013.

- 1. The applicant filed present grievance application before this Forum on 19.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicants' case in brief is that his bills for the month of April, May and June 2013 are excessive and they may be revised.

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- 3. Non applicant M/s. SPANCO denied applicant's case by filing reply dt. 3.8.2013. It is submitted that Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. We have carefully perused consumption trend of the applicant. It appears that bill for April, May and June 2013 are excessive and abnormal and therefore need to be revised as per regulation 15.4.1 of MERC (Electricity supply code and other conditions of supply) regulations 2005. It is also necessary to replace new meter. Hence following order:

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bill of the applicant for the month of April, May & June 2013 according to Regulation 15.4.1 of MERC (Electricity supply code and other conditions of supply) Regulations 2005.
- 3) Non applicant is hereby directed to replace new tested meter on the premises of the applicant.
- 4) Non applicant to comply within 30 days from the date of this order.

Sd/(Shri B.A. Wasnik) (Adv.Subhash Jichkar) (ShriShivajirao S.Patil)
MEMBER / MEMBER CHAIRMAN
SECRETARY

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