

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/84/2014**

Applicant : Smt. Fatimabee Jafar Ali,  
Nai Basti, Teka Naka,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 28.4.2014.**

1. The applicant filed present grievance application before this Forum on 3.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410012063664. Her meter was burnt in August 2013. Meter was

changed in November 2013. She has received accumulated energy bill for 44730/- which is excessive. When she complained to non applicant, non applicant sent that meter in the laboratory for testing. After testing the non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. allowed the grievance application by order dt. 25.3.2014, but the applicant is not satisfied with the same. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 21.4.2014. It is submitted that the consumer is being billed as per actual meter reading. Old meter No. 67/00428728 was burnt and hence in the month of September 2013 new meter No. 65/G-1054586 was installed. In the month of September 2013 and October 2013 average bill for 68 units was sent with meter status 'MT CHNG'. In the month of November 2013, bill for actual meter reading for 3419 FOR Rs. 37370.76 was issued by deducting average amount paid for previous three months amounting to Rs. 546.71. On receipt of complaint from the consumer, his meter No. 65/G-1054586 was tested in meter testing laboratory and it was found O.K. Hence the consumer approached to I.G.R.C. Learned I.G.R.C. rejected the meter testing report and held that the bill of the applicant should be revised @ 135 units per month from November 2013 to January 2014 by order dated 25.3.2014. According to directives of Learned I.G.R.C. amount of Rs. 40393.87 is deducted from the bill for the month of March 2014 and revised bill is issued. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that Learned I.G.R.C. was right in rejecting the meter replacement report as it does not bear consumer's signature. Forum also observed that Learned I.G.R.C. was right in calculating the average consumption as per connected load of the applicant @ 135 units per month. Accordingly, the bill of the applicant is already revised and due credit of Rs. 40393.87 has been given in the month of March 2014. Hence no further revision is possible under the circumstances.

7. For these reasons, Forum proceeds to pass following order: -

#### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN