

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/163/2014**

Applicant : Smt. Kalpana U. Meshram,  
Plot No. 351, Shrinagar,  
Narendranagar, near Ring Road,  
Nagpur ; 440 015.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 15.9.2014.**

1. The applicant filed present grievance application before this Forum on 2.7.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bill of December 2013 for 1662 units for 2 months. She approached to I.G.R.C. Learned I.G.R.C. passed order dated 10.6.2014. Being aggrieved by the said order she filed present grievance application before this Forum and requested to revise the bill.

3. Non applicant denied applicant's case by filing reply dated 18.7.2014. It is submitted that meter is tested in meter testing laboratory on 7.3.2014 and it is found O.K. Application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is a matter of record that house of applicant is double storied house. There are two rooms on the first floor and 4 rooms on the ground floor i.e. total 6 rooms. CPL shows that in the month of May 2013, there was locked status. In September 2013 consumption is shown only 76 units. In November 2013 status is shows as Inaccessible and therefore in the month of December 2013 consumption is 1662 units but it is for 2 months and credit of Rs. 1654.86 is already given. Record shows that there is sufficient consumption of the applicant. Meter is tested and it is found O.K. Therefore in our opinion there is no scope for revision of bill. Order passed by Learned I.G.R.C. is legal and correct. Grievance application deserves to be dismissed.

6. It was ordered by the Forum on 5.8.2014 that meter be tested in the laboratory of M.S.E.D.C.L. and to submit meter testing report on or before 19.8.2014, but Executive Engineer Testing Division (U), MSEDCL, Nagpur filed meter testing report on 12.9.2014. Though on the top of testing report date 10.9.2014 is written, but testing report is presented before this Forum on 12.9.2014. On 13.9.2014 and 14.9.2014, being holidays on account of

2<sup>nd</sup> Saturday and Sunday, today on opening day i.e. on 15.9.2014 Forum is deciding this matter. This delay is caused due to late submission of testing report by M.S.E.D.C.L. Hence following order :

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**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN