

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/97/2014

Applicant : Shri Kishore Wamanrao Mongshe,
215, Nandanwan Main Road,
near Canara Bank,
Nagpur : 09.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.7.2014.

1. The applicant filed present grievance application before this Forum on 24.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his old meter bearing No. 55/SND – 31798 was fast. Therefore Non applicant took out that meter and average bill from May 2013 to September 2013 was issued @ 250 to 300 units per month. Prior to that, average bill of 125 units per month was issued. New meter is installed but it is also fast.

3. Non applicant denied applicant's case by filing reply dated 6.5.2014. It is submitted that previously average bill of 124 units per month was issued. The applicant complained that Meter No. 55/SND-31798 is fast. Therefore it was tested by acucheck and found correct. Bills issued to the applicant are correct and proper. Grievance application may be dismissed.

6. Forum heard arguments of both the sides and perused the record.

7. It was directed by the Forum that old meter bearing No. 55/SND-31798 and new meter No. 65/SND-1088197 be tested in the laboratory of M.S.E.D.C.L. and test report be submitted before the Forum on or before 25.5.2014. However, only one meter of the applicant bearing No. 55/SND-31798 was tested and it is found correct. Therefore so far as bill of this Meter No. 55/SND-31798 is concerned, it is perfect and correct and can not be revised.

8. However, so far as meter No. 65/SND-1088197 is concerned, it is lying in scrap in godown of M.S.E.D.C.L. and therefore could not be tested. Therefore for this untested scrap meter, bill has to be revised according to proviso of Regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005.

9. It is true that as per the regulations, it was incumbent on the part of the Forum to dispose off the matter within 60 days from the date of presentation. However, in spite of speaking order by the

Forum about filing of test report on record, meter of the applicant was not tested for a long time and there was delay in submission of testing report on record. Secondly, previously matter was heard by Incharge Chairman Shri Bute & Incharge Member / Secretary Shri Wasnik, but during the pendency of the matter, both of them transferred from this Forum. Shri S.S. Patil, Regular Chairman and Shri A.S. Shrivastava regular Member / Secretary of Forum joined the Forum. Therefore it was necessary to rehear the matter before new members. Accordingly, specific order in writing was passed on Dt. 10.6.2014 and again matter was fixed for hearing on 20.6.2014. At the second time before new body of the Forum, the matter was reheard and therefore today we are delivering judgement. Due to this reason, Forum could not dispose off the matter within 60 days from the date of presentation.

10. Hence the following order : -

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of the applicant for the Meter No. 65/SND-1088197 be revised according to proviso of Regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005 and to issue revised bill.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN