

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF (NZ)/88/2017

Applicant : M/s Tulsyan Udhyog
Small Factor Area
Nagpur 440008

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC MSEDCL.
Nagpur

Applicant: - Shri.Rajkumar Tulsyan

Non- applicant: - 1) Shri Vairagade EE, Nodal Office, Nagpur
2) Shri. Dahashatre, SNDL, Nagpur

Quorum Present: - 1) Mrs. V.N.Parihar,
Member,Secretary & I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 27.11.2017.

1. The applicant filed present grievance application before this Forum on 28.09.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 09.10.2017
3. Forum heard arguments of Non-applicant and perused record.

4. The applicant with consumer no. 419992788845 has been using supply for commercial use. They submitted grievance application stating that They have made a complaint with commercial section of Non-applicant regarding excessive bills since Apr-2017. Accordingly, Their meter was accu-checked on 06.07.2017. But, the applicant does not agree with this accu-check test report and requested this Cell for testing of the disputed meter in MSEDCL's MTL. They have further requested, not to disconnect their supply till disputed meter is tested in the MSEDCL,s MTL and accuracy of the meter is confirmed.

5. Applicant filed grievance with IGRC on dt.29.09.2017. Accordingly matter was heard and IGRC by its order stated that *“accu-check testing cannot be termed as full fledged testing method and the applicant has right to get his meter tested in other MTL approved by MERC. And, accordingly applicant has requested for testing of the meter in MSEDCL's MTL. But, this demand of the applicant cannot be considered by this Cell due to jurisdictional constraint. However, applicant's request for not to disconnect his power supply till the meter testing in MSEDCL lab can be accepted “.*

6. Aggrieved by this decision of IGRC, Applicant filed his grievance application with this forum for necessary relief.

7. The case was fixed for personal hearing on 27.10.2017, 24.11.2017. Applicant was absent. Non-applicant was present and heard.

9. During the hearing, Non-Applicant reiterated the same facts stated in their written reply and further stated that the same meter was tested in MSEDCL's MTL on

Dt.08.11.2017 and found Ok with no error. Hence prayed to forum to dismiss the grievance application.

11. Forum is of the opinion that disputed meter is tested twice, in both the Meter Testing Laboratory of SNDL and MSEDCL and found to be OK. It is therefore concluded that units/consumption charged by the Non-applicant is recorded by the meter only.

Since meter's accuracy is within limit and whatever Energy Bills are issued are as per consumption recorded by the meter only, applicant's actual usage of electrical supply is responsible for the said meter reading. As claimed by the applicant, hence energy bills cannot be revised. The observation & findings as well as order of IGRC are justified and needs no Interference.

13. In view of the above facts, we hold that the consumption utilized by applicant is correctly recorded by the meter. Hence Energy Bills issued for disputed meter cannot be revised; Grievance application deserves to be dismissed.

Therefore we proceed to pass the following order.

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri.N.V.Bansod)
MEMBER

Sd/-
(Mrs.V.N.Parihar),
MEMBER/SECRETARY
& I/C. CHAIRMAN

