Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/087/2010

Applicant : Shri. Dnyaneshwar Motilal Behniya At Wadhona Post. Yenwa, Tahsil Katol, Dist. NAGPUR.

- Non-applicant : MSEDCL the Nodal Officer-Katol Division Nagpur Rural Circle, Nagpur.
- Quorum Present: 1) Shri Shivajirao S. Patil Chairman,
 - 2) Adv. Smt. Gouri Chandrayan, Member,
 - 3) Smt. K.K. Gharat Member Secretary,

ORDER (Passed on 21.12.2010)

This grievance application is filed by applicant Shri. Dnyaneshwar Motilal Behniya at Wadhona, Post Yenwa Taluka Katol, Dist. Nagpur filed on 11.11.2010 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

- 1. According to the applicant, he filed an application for electrical connection for electric motor pump for agricultural purpose on 23.03.2009. But the electric connection is not given to him. filed present grievance application in the forum on dated 11.11.2010 and requested to the Forum:
 - a) To direct the non-applicant to issue demand note.
 - b) To award compensation for delay in issuing demand note.
- 2. The non-applicant submitted his say on dated 02.12.2010 in the Forum. Thereby submitted that the village Wadhona is in Darkshed, according to GSDA letter dated 17.08.2006 and therefore connection could not be given. The applicant has informed accordingly and a notice regarding the same is displayed on office notice board. Also on above ground the incapability of providing connection is conveyed to the applicant vide letter dated 23.08.2010.
- 3. The matter was heard in the Forum on dated 06.12.2010. Both parties were present. On behalf of non-applicant, Shri U.S. Thaokar, Executive Engineer, Katol Division was present.

Shri Dyneshwar M. Behniya, the applicant has pleaded the case and informed to the Forum that other persons received connection in the same village. In this context, the non-applicant has argued that electric connection was given to the other persons either who has dug well prior to 2002 or who sought connection on river, and produced the evidence to that effect. However, the applicant did not produce required documents and therefore connection was not given. During the course of arguments it was suggested to the applicant on 06.12.2010 to file a fresh application for electric connection for agricultural motor pump as per new G.R. dated 12.04.2007.

- 4. It is noteworthy that the non-applicant has produced a copy of letter dated 15.12.2010 which is on record. In this letter is it specifically mentioned that the applicant filed a fresh application on 08.12.2010. According to GSDA letter dated 12.04.2007, the applicant has attached necessary documents. Therefore application of the applicant is allowed by the non-applicant and electric connection for agricultural motor pump is sanctioned on dated 14.12.2010 with issue of the demand note. The electric supply will be provided to the applicant after completing formalities by the applicant like payment of demand note and submission of test report.
- 5. The documents on record show that the non-applicant has informed to the applicant regarding its difficulty for releasing agricultural pump connection as per GSDA letter. Therefore the Forum is of the opinion that there is

no deliberate delay from non-applicant. On this ground, the applicant's request for compensation cannot be accepted.

6. Therefore it is clear that grievance between the parties came to an end, claim of the applicant is already sanctioned by the non-applicant subject to compliance of necessary requirement by the applicant. Therefore Forum proceed to pass the following order.

<u>ORDER</u>

- 1. The non-applicant is hereby directed to provide electric connection to the applicant for agricultural motor pump, by observing supply code regulations and SOP Regulations, on complying necessary formalities by the applicant.
- 2. The applicant's request for compensation is hereby rejected.
- 3. The grievance application is disposed off.

Sd/-Sd/-(Smt.K.K.Gharat) (Adv.Smt.Gauri Chandrayan) (ShriShivajirao S. Patil)Member-SecretaryMember