

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF (NZ)/87 /2017

Applicant : Smt. Gaurabai Kolbaji Mendhe
User. Shri, N.K. Mendhe
Plot No. 156, New Nakasha
Hardas Nagar, Kidwai Ground
Dist. Nagpur

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC MSEDCL.
Nagpur

Applicant: - Shri, N.K. Mendhe

Non- applicant: - 1) Shri Vairagade EE, Nodal Office, Nagpur
2) Shri. Dahashatre, SNDL, Nagpur

Quorum Present: - 1) Mrs. V.N.Parihar,
Member, Secretary & I/C.Chairman.
2) Shri N.V.Bansod,
Member

ORDER PASSED ON 24 .11.2017.

1. The applicant filed present grievance application before this Forum on 25.09.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 23.10.2017

3. Forum heard arguments of both the sides and perused record.

4. Applicant Smt. Gaurabai Kolbaji Mendhe having consumer no 410011058411 using electric supply for residential purpose filed her grievance application for Excessive units charged to her in the month of July 2017 for the consumption recorded by Meter no.G1004436. Hence asked for revision of the said the energy Bills issued to her

5. Non-applicant In his reply dated 23-10-2017 stated and denied the contention of the applicant and stated that applicant has lodged complaint regarding excessive bill issued to her for the month of July-2017.The energy bill for 193 units was issued to the applicant for the month of June 2017 and for the subsequent month i.e. July 17 the energy bill for 1100 units was issued, both bills were as per meter reading only. On analysis,it was observed that the bill for June2017 is very much on lower side considering spot inspection report of the load dt.14.09.2017.As per report the applicant is having substantial load i.e. 5-fan, 6-LED, 8-CFL,1-freeze,2-TV,1-AC,2-Cooler,1-WashingMachine,1-Microwoven,1-Electric Chimney,1-water filter,1-computer with printer machine etc. Also reading taken was not clearly seen for June-2017.Thus it was assumed that the energy bill for June-17 was not correct. Meter testing of disputed meter having no.G1004436 was carried out both at SNDL and MSEDCL laboratory on dt 05.08.2017and dt.06.09.2017 and it was found O.K i.e Meter Error found within permissible limit. Accordingly, on the basis of the photo meter reading taken, the bills for June and July was revised considering final reading of May-2017 and final reading of July-2017 which is as per IGRC order dt 16.09.2017. Hence they are in order.

6. Non-applicant in his reply further stated that, meter accuracy is within limit, and bills issued by them is as per the reading only and Applicant should be directed to pay the same. Non-applicant also filed the consumption statement of the Applicant.

7. Applicant filed her grievance with IGRC on dt.11.09.2017. Accordingly matter was heard and IGRC by its order stated to divide the consumption of June 2017 and July 2017 in 2 months and give credit of balance amount towards slab benefit.

8. Aggrieved by this decision of IGRC, Applicant filed his grievance application with this forum for necessary relief.

9. During the argument and discussion, Applicant reiterated the same facts as stated in application.

10. Non-applicant also stated same facts as per written argument Hence prayed to forum to dismiss the grievance application.

11. During hearing, on perusal of the consumption statement of the applicant during April 16 to July 16, it is seen that consumption is indeed 665 units, IGRC has divided the Total consumption of June and July 2017 which is 1293(22200-20907) in two months, giving 646.5 units per month .With this, consumption for corresponding period of this year i.e. April-2017 to July 2017 is 560 units, which is justified.

12. Forum is of the opinion that disputed meter is tested twice, in both the Meter Testing Laboratory of SNDL and MSEDCL and found to be OK. It is therefore concluded that units/consumption charged by the Non-applicant is recorded by the meter only.

Since meter's accuracy is within limit and whatever Energy Bills are issued are as per consumption recorded by the meter only, applicant's actual usage of electrical supply is responsible for the said meter reading. As claimed by the applicant, hence energy bills cannot be revised. The observation & findings as well as order of IGRC are justified and needs no Interference.

13. In view of the above facts, we hold that the consumption utilized by applicant is correctly recorded by the meter. Hence Energy Bills issued for disputed meter cannot be revised; Grievance application deserves to be dismissed.

Therefore we proceed to pass the following order.

ORDER

- 1) Grievance application is dismissed.

Sd/-
(**Shri.N.V.Bansod**)
MEMBER

Sd/-
(**Mrs.V.N.Parihar**),
MEMBER/SECRETARY
& I/C. CHAIRMAN

