Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/34/2013

Applicant : Smt. Bujibai C. Agrawal,

Thr:- Shri Sunil R. Agrawal, Plot No. 15, Central Ware House,

Wardhamannagar,

NAGPUR.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Subhash Jichkar,

Member,

3) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 20.4.2013.

1. The applicant filed present grievance application before this Forum on 26.2.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 2. The applicant's case in brief is that she received excessive bill for the month of April 2012 and May 2012 and requested to revise these bills.
- 3. Non applicant SPANCO denied applicant's case by filing reply Dt. 16.3.2013. Meter was tested in presence of applicant and it was found O.K. Therefore the application deserves to be dismissed.
- 4. Forum heard the arguments of both the sides and perused the record.
- 5. On 20.3.2013, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to submit report with meter photos since January 2012 to June 2012. Accordingly meter of the applicant was tested. As per meter testing report Dt. 10.4.2013 issued by Dy. Executive Engineer (Testing) Dn., Nagpur, the meter is O.K. M/s. SPANCO also filed spot inspection report about the load details on record.
- 6. As meter of the applicant is O.K. Therefore it is clear that consumption recorded in the relevant months is the consumption actually consumed by the applicant and hence bills can not be revised. We have perused the order passed by

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Learned I.G.R.C. It is perfectly correct, legal and valid and needs no interference. Therefore the application deserves to be dismissed.

7. Hence Forum proceeds to pass the following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Smt.K.K.Gharat) MEMBER SECRETARY

Sd/-(Adv.Subhash Jichkar) MEMBER Sd/-(ShriShivajirao S.Patil) CHAIRMAN

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