Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redresses Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/89/2017

Applicant Non–applican	 Secretary Proova Residency Society, Civil Lines, Nagpur. t Nodal Officer, The Superintending Engineer, (D/F), NUC, MSEDCL, Nagpur
Applicant: - Non- applicant:-	Shri. Ambrish Khare, Applicant 1) Shri.Vairagade, EE, Nodal Office,MSEDCL 2) Shri Dahasahastra, SNDL Nagpur.
Quorum Present: - 1	l) Mrs. V.N.Parihar, Member, Secretary & I/C.Chairman. 2) Shri N.V.Bansod, Member

ORDER PASSED ON 31.10.2017

1. The applicant filed present grievance application before this Forum on 10.10.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Forum heard arguments of both the sides and perused record.

Page 1 of 3

Case No.89/2017

3. The applicant case in brief is that, The Secretary, Proova Residency Society, with consumer No.410014733357 has received bills for the months of Dec-2016 for Rs.2600/-.In the month of Jan-2017 & Feb-2017 for Rs.58000/- & Rs.86000/- respectively which in their opinion was excessive and abnormal considering the fact that, they were getting consistently from last 5-6 years, energy bills in the range of Rs.1400-1600 only. They lodged complaint with commercial section for meter testing. Accordingly, their meter was tested in the Meter Testing Laboratory on 10.04.2017 and found Ok. But, the applicant was not satisfied with Company's lab test report and they had applied, for testing in MSEDCL's testing lab.Accordingly, the same meter was tested in MSEDCL's MTL on dt.29.06.2017 and found Ok with no error.

5. Applicant approached IGRC on dt 11.09.2017.But IGRC rejected their claim of revision of excessive bills and issued him order that since the meter is tested in the MSEDCL's MTL which has confirmed the normal working of the meter, which was also found in Company's MTL, therefore the meter is in order, bills issued to him are as per metered consumption only .Therefore the request of the applicant to revise the disputed bills of Jan-2017 & Feb-2017 cannot be considered.

4. For nonpayment of these disputed energy bills, their supply was disconnected on dt.10.10.2017without any prior notice as per provisions of The Electricity Act.2003. However Applicant informed the forum that they were ready to deposit Rs.12000/towards average pending bill and gave the Cheque No. 694229 S.B.I. dated 10-10-2017 to SNDL authorities but concern authority refused to accept the same at the time of disconnection. Thereby, applicant requested forum to pass interim order to restore Page 2 of 3 their supply till finalization of the case.

5. Accordingly Hon'ble Member (CPA) to granted Interim Order as per Reg. 8.3 of MERC (CGRF & EO) Regulations 2006 and ordered to restore the supply of consumer before 7 P.M. as on 10.10.2017 to avoid hardship to the consumer and asked concern authority to collect the aforesaid cheque from the forum.

6. On dt.24.10.2017, applicant filed the letter on record. In this letter applicant specifically mentioned that he is withdrawing the case. This letter is duly consented by Non-applicant before the forum. Considering the request of the applicant, we hold that applicant has no grievance against the non-applicant. Therefore we hold that grievance of the applicant is fully redressed and liable to be disposed off.

7. Hence we proceed to pass the following order.

ORDER

Grievance application is therefore disposed off.

Sd/-(Shri. **N.V.Bansod)**

MEMBER

sd/-(**Mrs.V.N.Parihar),**

MEMBER/SECRETARY & I/C. CHAIRMAN

Page 3 of 3

Case No.89/2017