Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/37/2013

Applicant : Shri Bhalchandra G. Wahikar,

7, Shesh Nagar, Kharbi Road,

NAGPUR - 440 009.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Subhash Jichkar,

Member,

3) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 29.4.2013.

- 1. The applicant filed present grievance application before this Forum on 15.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that at the time of installation of the meter, initial reading is wrongly shown as 4864 and on that basis non applicant issued excessive bills. Therefore claimed to revise the excessive bills.

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- 3. Non applicant SPANCO denied applicant's case by filing reply Dt. 23.3.2013. It is submitted that M/s. SPANCO has verified from the record of M.S.ED.C.L. and found that initial reading was 4986. Therefore considering this initial reading SPANCO is ready to revise the bills.
- 4. Forum heard the arguments of both the sides and perused the record.
- 5. In reply of SPANCO it is admitted that initial reading was 4986 and considering this initial reading SPANCO is ready to revise the bills. Hence Forum proceeds to pass the following order:-

ORDER

- 1) The application is partly allowed.
- 2) It is hereby ordered that initial reading shall be considered as 4986 and considering this initial reading bills of the applicant shall be revised.
- 3) Non applicant to comply this order within 30 days from the date of this order.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Subhash Jichkar) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

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