Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/41/2013

- Applicant : Shri Vitthal Pandurang Mahadule, 10, Surana Layout, Nagpur Nagrik Sahakari Bank, Anant Nagar, NAGPUR-13.
- Non-applicant : Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.
- <u>Quorum Present</u> : 1) Shri. Shivajirao S. Patil Chairman,
 - 2) Adv. Subhash Jichkar, Member,
 - 3) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 7.5.2013.

1. The applicant filed present grievance application before this Forum on 19.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills for the month of November 2012, his meter was acuchecked on 28.12.2012 and it was found to be O.K. But the applicant is not satisfied with testing report of S.N.D.L. He requested Learned I.G.R.C. to get his meter tested in the laboratory of M.S.E.D.C.L. as per order dated 18.3.2013. Therefore applicant approached to this Forum.

3. According to S.N.D.L. it is not within the powers of I.G.R.C. (SNDL) to direct M.S.E.D.C.L. to get the meter of the applicant tested in the laboratory of M.S.E.D.C.L. and therefore Learned I.G.R.C. rejected the grievance application. Meter of the applicant is checked by acucheck and it is found correct. Bills issued by the non applicant are correct. The detail reply is filed by S.N.D.L. on Dt. 4.4.2013 and denied the entire case of the applicant.

4. Forum heard the arguments of both the sides and perused the record.

5. As per order dated 5.4.2013, it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of applicant and Member / Secretary of the Forum and to submit report. Accordingly Dy. Executive Engineer (Testing) Division, Nagpur tested the meter of the applicant and filed meter testing report Dt. 17.4.2013 on record to the effect that meter of the applicant is O.K.

6. Therefore it is clear that meter of the applicant is O.K. and not faulty and therefore consumption recorded by the meter is correct consumption consumed by the applicant. Hence Page 2 of 3 Case No. 41/13

bills can not be revised. We find no merits in present grievance application and application deserves to be dismissed.

7. Resultantly Forum proceeds to pass the following order :-

ORDER

1) Grievance application is dismissed.

Sd/-Sd/-Sd/-(Smt.K.K.Gharat)(Adv.Subhash Jichkar)(ShriShivajirao S.Patil)MEMBERMEMBERCHAIRMANSECRETARY