

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/77/2017

Applicant : Shri. Vivek G. Palandurkar,
Flat No. 404, Building No. I
Balasahab Deora Flat,
Gandhi Sagar Empress Mall,
Nagpur – 18

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F) NUC, MSEDCL, Nagpur.

Applicant: - Shri.Vivek G.Palandurkar, Applicant

Non- applicant:- 1) Shri.Vairagade , EE, Nodal Office,MSEDCL
2) Shri.Dahasahastra, SNDL Nagpur.

Quorum Present: - 1) Mrs. V.N.Parihar,
Member, Secretary & I/C.Chairman.
2) Shri N.V.Bansod,
Member

ORDER PASSED ON 07.09.2017.

1. The applicant filed present grievance application before this Forum on 01.08.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 22.08.2017
3. Forum heard arguments of both the sides and perused record.

4. The applicant Shri. Vivek G. Palandurkar with consumer no. 410015223280 has submitted his grievance application stating that his faulty (stopped) meter has been replaced but the disputed bills from Feb- 2017 till the date of replacement of the meter have not been revised. He has, therefore, requested for revision of the said bills

5. The non-applicant furnished their written reply and stated that applicant Shri. Vivek G. Palandurkar, bearing consumer no. 410015223280, has been given supply for residential purpose. He lodged complaint with them for excessive bill for the month of Feb-2017. Accordingly Meter bearing no. C1139402 was accu-checked and found that display was disappeared, hence could not be tested in their laboratory, As per IGRC's order dt. 23.06.2017, considering meter as faulty, applicant's bills from Feb- 2017 to May- 2017 @ 450 units bills are revised and credit of Rs. 7253/- given in the energy bill of July-2017.

6. IGRC ordered to revise the bill @ 450 unit p.m on the basis of connected load. But in our opinion, considering the connected load of applicant as 1-TV, 1-Fridge, 3-Fans, 7-CFL, 1-AC and flat area 730 sq feet and in absence of calculation sheet produced by non-applicant, the average consumption of 450 units per month considered for the revision of the bills of the disputed has no justification.

7. Hence, Meter being defective, in our opinion it is necessary to revise the bill from Feb- 2017 to May- 2017 according to 2nd Proviso of MERC supply code Regulation 15.4.1. Which reads as below :

“Provided further that, in case the meter has stopped recording, the consumer will be billed for the period for which the meter has stopped recording, up to a maximum

period of three months, based on the average metered consumption for twelve months immediately preceding the three months prior to the month in which the billing is contemplated”.

8. Hence the following order.

ORDER

1. Application is partly allowed.
2. Order passed by IGRC is set aside.
3. Non-applicant is directed to revise the bill of applicant for the month of Feb- 2017 to May- 2017 according to 2nd proviso of Regulation 15.4.1 of MERC (Electricity Supply Code and other Conditions of Supply) Regulations, 2005.
4. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(Shri.N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar),
MEMBER/SECRETARY/& I/CHAIRMAN