

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/74/2017

Applicant : The Garrison Engineer,
User: Shri Gopalji Giri,
Garrison Engineer Mess
Kamtee Qtr No.5 Kingway,
Nagpur - 440001

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F) NUC,MSEDCL, Nagpur.

Applicant: - Shri. Subedhar Tej Singh , Applicant's representative

Non- applicant: - 1) Shri.Vairagade , EE, Nodal Office,MSEDCL
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present: - 1) Mrs. V.N.Parihar,
Member, Secretary & I/C.Chairman.
2) Shri N.V.Bansod,
Member

ORDER PASSED ON 07.09.2017.

1. The applicant filed present grievance application before this Forum on 14.07.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 05.08.2017
3. Forum heard arguments of both the sides and perused record.

4. Applicant, The garrison Engineer, user Shri Gopalji Giri, The garrison Engineer Defence Mess (canteen) owner, Kamptee Qtr No. 5 Kingsway Nagpur-1, bearing the consumer No. 410015223280 filed his grievance application for excessive units charged to him for the consumption recorded by meter bearing no.US403083 for the month of Jun- 2017 for 2400 units. Hence, asked for revision of the said the energy Bill.

5. Non-applicant In his reply dated 05-08-2017 stated and denied the contention of the applicant and stated that, Energy bill for June-17 issued is as per meter reading only. Meter testing of disputed meter bearing no.US403083 was carried out at SNDL laboratory on dt 11.07.2017 and it was found O.K i.e Meter Error found within permissible limit Hence Energy bill for June-17 issued is in order.

6. Non-applicant in his reply further stated that, when the consumption of June-17 is compared with the consumption recorded in the corresponding month of last year i.e. June- 2016,it is observed that there is only 8 % rise in the consumption of June-17as compared to June-16.The spot inspection also reveals that applicant runs defence canteen and use substantial load such as Fan-28,CFL-45,TL-14,Freeze (Double Door)-1,Cooler-4,Ducting Cooler-2,Water Cooler-1,computers-10,CCTV-1. Therefore as meter accuracy is within limit, bill issued by them for June-17 is as per the reading only, Hence prayed to the forum dismiss the grievance application. Non-applicant also filed the consumption statement of the Applicant (CPL) for the record.

7. Applicant filed his grievance with IGRC on dt. 06.07.2017. Accordingly matter was heard and IGRC rejected the appeal by its order dt 07.07.2017, stating that, Since the consumption is metered consumption and matches with the consumption

of previous year and the connected load, there is no reason to revise the bill.

8. Aggrieved by this decision of IGRC, Applicant filed his grievance application with this forum for necessary relief.

9. To enable the Applicant and Non-applicant to put forth their arguments in person, a hearing was conducted before the forum on dt.08.08.17.

10. During the argument and discussion, Applicant's representative reiterated the same facts as stated in application that consumption recorded by the disputed meter does not commensurate with his actual usage of power. Hence he suspected that meter might be faulty.

11. Non-applicant also stated same facts as per written argument.

12. During the course of argument, Applicant's representative expressed doubt about correctness of Testing carried out in SNDL Meter Testing Laboratory. Therefore forum asked the applicant's representative as to whether he is willing to test the meter in MSEDCL lab to rule out the apprehension regarding correctness of the meter. Applicant agreed and paid Testing Fee of MSEDCL. Forum directed non-applicant to arrange requisite testing in the presence of applicant.

13. The disputed meter is tested in MSEDCL laboratory on dt. 06.09.2017, and it was found O.K i.e. Meter Error found within permissible limit.

14. During hearing, on perusal of the Spot inspection report, it reveals sufficient load as contended by non-applicant to justify the consumption recorder by the meter.

15. Forum also observed that disputed meter is tested twice, in both the Meter Testing Laboratory of SNDL and MSEDCL and found to be OK. It is therefore concluded by the Forum that units/consumption charged by the Non-applicant is recorded by the meter only. Considering the fact that, 1) Meter accuracy is within limit. 2) Energy bill for the month of June-17 is issued as per meter reading only. It is confirmed that, Applicant's actual usage of electrical supply is responsible for the said metered consumption, since the disputed meter is found to be normal and the bill issued is as per metered consumption, there is no reason to revise the bill. The claim of the applicant, to revise energy bill for the month of June-17 cannot be accepted and therefore Applicant has to make payment of arrears of Rs.47056 as per his energy bill of July17alongwith current bills. The observations & findings as well as order of IGRC are justified, we find no reason to interfere in the IGRC order and Grievance application is rejected.

16. Thus we proceed to pass the following order.

ORDER

1) Grievance application is dismissed.

sd/-
(Shri. **N.V.Bansod**)
MEMBER

sd/-
(**Mrs.V.N.Parihar**),
MEMBER/SECRETARY & I/C. CHAIRMAN

