## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/0162/2006

Applicant	: Shri Dhaniram Kawaduji Lonare, Plot No. 32, Babulban, Shastri Chowk, Bhandara Road, Nagpur.
Non-Applicant	: MSEDCL represented by the Nodal Officer-Executive Engineer, Mahal Division, NUZ, Nagpur
Quorum Present	: 1) Shri S.D. Jahagirdar, Chairman, Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.
	2) Smt. Gouri Chandrayan, Member, Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.
	3) Shri S.J. Bhargawa Executive Engineer & Member Secretary, Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.

ORDER (Passed on 21.11.2006)

The present grievance application has been filed on 01.11.2006 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of his erroneous and excessive cumulative energy bill amounting to Rs. 87,660=25 for the period upto October, 2006.

Earlier the applicant had filed his complaint on the same subject-matter of his grievance addressed to the non-applicant's official on 12.10.2004. Thereupon, his complaint was forwarded by the Executive Engineer, Mahal Division, Nagpur to his subordinate officer. However, since no satisfactory remedy was provided to his grievance till the filing of this application, the applicant has filed the present grievance application. In that, he is challenging the progressive energy bill amounting to Rs. 87,660=25 shown as recoverable from him upto October, 2006.

Since the applicant had already given intimation about his grievance way back on 12.10.2004, the said intimation is deemed to be the intimation given to the Internal Grievance Redressal Cell under the said Regulations.

The matter was heard by us on 21.11.2006.

During the pendency of this application, the applicant's excessive and erroneous energy bill amounting to Rs.87,660=25 has been reduced by the non-applicant to Rs.5,396=58. The non-applicant has, accordingly, submitted his parawise report indicating therein that the applicant has now been charged only for 2103 units as against

12062 units already charged to him earlier for a period of 22 months and that the applicant's energy bill upto October, 2006 has now been reduced to Rs.5,396=58.

The applicant, upon receiving the non-applicant's parawise report, submitted on 21.11.2006 that he is now fully satisfied with the remedy provided to him against his grievance in question. He has now no complaint in respect of his grievance.

Accordingly, the applicant has filed a pursis before this Forum on 21.11.2006 stating therein that he is fully satisfied about the revision of his energy bill and that he is prepared to pay the reduced amount of Rs. 5,396=58 and further that he may be permitted to withdraw his grievance application.

In view of above position, the present grievance application stands disposed off as withdrawn.

## (S.J. Bhargawa)(Smt. Gauri Chandrayan)(S.D. Jahagirdar)Member-SecretaryMEMBERCHAIRMAN

## CONSUMER GRIEVANCE REDRESSAL FORUM MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's NAGPUR URBAN ZONE, NAGPUR.