

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/011/2014

Applicant : Shri R.D. Parashar,
Plot No. 43, Empress Mill Colony,
Shree Nagar,
Nagpur : 440 015.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

**ORDER PASSED ON 7.3.
2014.**

1. The applicant filed present grievance application before this Forum on 8.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410015676217. He has received excessive bill after meter

replacement. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected his grievance application by order dated 18.12.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 28.1.2014. It is submitted that consumer has been issued electricity bills as per actual meter reading. Consumer complained that he is receiving excessive bill since March 2012. Hence old meter No. 65/53001632 has been replaced in June 2013 and new meter No. SND-60115 was installed. Old meter No. 65/53001632 was tested in meter testing laboratory on Dt. 6.8.2013 and meter is found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 18.12.2013 as the meter was O.K. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 29.1.2014, this Forum directed that the applicant's meter No.3001632 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by

the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN