

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/51/2013**

- Applicant : Shri Deepak Sahare,  
Plot No. 116, (Sanyalnagar),  
Nari Road,  
NAGPUR:
- Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.
- Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER PASSED ON 14.5.2013.**

1. The applicant filed present grievance application before this Forum on 25.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that Non applicant had issued excessive bills. Therefore it is necessary to revise the bills. The applicant applied for change of meter but meter testing report is not received. Therefore meter be tested in the laboratory and bill may be revised.

3. Non applicant denied the applicant's case by filing reply Dt. 12.4.2013. It is submitted that meter of the applicant is already replaced and new meter is installed in January 2013. If meter is tested M/s. SPANCO is ready to revise the bills as per testing report.

4. Forum heard the arguments of both the sides and perused the record.

5. On 26.3.2013, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum. Accordingly, meter was tested. Dy. Executive Engineer (Testing) Dn., Nagpur filed testing report Dt. 17.4.2013 on record to the effect that meter is faulty and meter is stopped. Therefore provisions of regulation 15.4.1 of MERC (Electricity Supply Code and Other Conditions of Supply) Regulations 2005 are applicable and it is necessary to revise the bill. Hence following order :-

## ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bills of applicant according to **Proviso No.2** (regarding stopped meter) of Regulation 15.4.1 of MERC (Electricity Supply Code and Other Conditions of Supply) Regulations 2005.
- 3) Non applicant is directed to submit compliance report of the above order within 30 days from the date of receipt of this order.

Sd/-  
(Smt.K.K.Gharat)  
MEMBER  
SECRETARY

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN