

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/94/2014

Applicant : Smt. Jenetrani Sunil Hilery,
'Yishu House', 640/B, NRCDC colony,
Khalasi Line,
Nagpur : 01.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 24.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant bearing consumer No.

410013383743. She received excessive bill in the month of February 2014. Applicant paid the bill under protest. Bill was not revised. Hence applicant approached I.G.R.C. Learned IGRC rejected the application for revision of bill and payment of compensation. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application before this Forum for revision of bill and payment of compensation.

3. Non applicant denied case of the applicant by filing reply dated 6.5.2014. It is submitted that the consumer is being billed as per actual meter reading. Applicant was issued bill for 292 units in February 2014. Consumer complained that she has received excessive energy bill due to defective service wire. Learned I.G.R.C. directed to repair the service wire properly. The consumer has not opted the testing of meter. However, the previous meter reading in February 2014 was 132 and current reading was wrongly shown as 434 instead of 287. Therefore her bill was revised and amount of Rs. 874.21 has been deducted from the bill of March 2014. Hence grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that Learned I.G.R.C. has already directed the non applicant to rectify the defect in service wire of the applicant. Moreover, the consumer has been given credit of Rs.

874.21 in the bill for March 2014. The consumer has not opted for meter testing. Hence there is no need of any further revision in the bill.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN