

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/72/2017**

Applicant : Smt. Meena Krishna Borkar  
Shanti Nagar, Behind Arjun Meshram  
Wine Shop, Nagpur- 02,

Non-applicant : Nodal Officer,  
The Superintending Engineer  
(D/F), NUC, MSEDCL,  
Nagpur.

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Applicant: - Smt. Meena Krishna Borkar

Non Applicant: - 1) Shri Dahasahastra, SNDL Nagpur.

2) Smt Manchalwar, LDC, Nodal Office, SNDL, Nagpur

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Quorum Present : 1) Mrs. V.N.Parihar,  
Member, Secretary  
& I/C.Chairman.  
  
2) Shri N.V.Bansod,  
Member

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**ORDER PASSED ON 14.08.2017.**

1. The applicant filed present grievance application before this Forum on 12.07.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 05.08.2017.
3. Forum heard arguments of both the sides and perused record.
4. The applicant's brief history is, Smt. Meena Krishna Borkar an applicant has applied for transfer of electric connection no.410011335415 which is in the name of

Late Smt. Radhabai Arjun Meshram to her name. But, her application is rejected by the Commercial Manager for want of ownership document.

5. Non-applicant denied the contention of the applicant and submitted in their written argument that, the said grievance application lodged by Smt. Meena Krishna Borkar is for change of name in the energy bill. Existing connection bearing no.410011335415 in the premises where she sought change of name is in the name of late Smt. Radhabai Arjun Meshram. In absence of any evidence to substantiate her claim of ownership of the said premises, the applicant's application was rejected by them. Secondly they submitted that, as per Regulation 10.3 of MERC's Supply Code Regulations of 2005, it is necessary for the applicant to submit the documents along with application for change of name such as i) Consent letter of the transferor of connection in the name of transferee. ii) In the absence of consent letter, any one of the following documents in respect of the premises such as a) Proof of ownership of the premises, b) In case of partition the partition deed, c) Registered deed d) Succession certificate. But, the applicant has not produced any one of the aforesaid documents along with her application. Hence in the absence of the required documents, her application for change of name for the electric connection no.410011335415 was not considered.

6. The applicant filed the grievance application with IGRC and requested IGRC for transfer of electric connection in her name. But IGRC rejected her claim, giving the order on dt.05.07.2017 that, as per Regulation 10.3 of MERC's Supply Code Regulations of 2005, as the application for change of name is not accompanied by following documents:-

i) Consent letter of the transferor of connection in the name of transferee.

ii) In the absence of the consent letter, any one of the following documents in respect of the premises such as, Proof of ownership of the premises, In case of partition, the partition deed, registered deed, Succession certificate should have been submitted. But the applicant has not produced any one of the documents along with her application & hence in absence of the required documents, her application for change of electric connection no.410011335415 cannot be considered.IGRC therefore rejected the application's grievance application,

7. Aggrieved by IGRC's order, applicant filed the grievance application with the forum and requested to direct non-applicant to effect the said change of name.

8. During the course of argument, applicant filed the pursis on record .In this pursis applicant specifically mentioned that she is withdrawing the case. But she will be applying for new connection instead of change of name .This pursis is duly signed by applicant as well as Non-applicant before the forum. Considering the pursis of the applicant, we hold that she has no complaint against non-applicant. Therefore we hold that grievance of the applicant is fully redressed and liable to be disposed off.

9. Hence we proceed to pass the following order.

#### ORDER

1. Grievance of the applicant is redressed therefore disposed off.
2. SNDL shall release residential connection to the applicant on completing necessary formalities of the documents by the applicant

Sd/-  
(**Shri.N.V.Bansod**)  
MEMBER

sd/-  
(**Mrs.V.N.Parihar**),  
MEMBER/SECRETARY/& I/C. CHAIRMAN

