

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/39/2013

Applicant : Shri Sheikh Pir Mohd. s/o Sheikh Shakir,
Jafar nagar, Plot No. 46, Police Line
Takli,
Nagpur – 440 013.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 22.5.2013.

1. The applicant filed present grievance application before this Forum on 16.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is paying electricity bill regularly even then in the bill for the month of May 2012 certain arrears, interest and adjustment amount is

shown amounting to Rs. 7702/-. It is excessive bill. There are absolutely no arrears against the applicant. Therefore arrears amount and interest wrongly charged is illegal. Therefore bill may be revised.

3. Non applicant SPANCO denied the case of applicant by filing reply Dt. 4.4.2013. It is submitted that till April 2012, the applicant paid the bills regularly. In the bill of May 2012 adjustment amount is shown Rs. 7702/- and arrears amount is shown Rs. 181.83. However, while printing the bill, arrears are shown due to oversight and mistake. In the month of June 2012 also arrears amount is shown Rs. 7574.48. However, in the month of bill for July 2012, credit of Rs. 7737.59 is given to the applicant. Now the bill can not be revised furthermore.

4. Again M/s. SPANCO filed another reply Dt. 16.5.2013. In this reply it is submitted that as per spot inspection report done on 3.5.2012, sub meter is connected with input of other meter rather than out put of billed meter is showing reading 573 units during investigation. Accordingly while calculation by mistake bill of 573 units for Rs. 7707/- was charged to the consumer. Hence as per consumer sub meter wiring was made wrong during the installation of faulty meter on 12.12.2011. When the new meter was installed at that time the wiring was wrong, since installation the unit is directly used through sub meter by the consumer. Hence on assessment day Dt. 3.5.2012 the meter reading was 573 units which is of 5 months consumption. Hence on prorate basis 573 units are divided in

equal 5 months and accordingly per month consumption comes to 114.6 units. Hence for 3 months total unit is revised to be 343.8. As per correction, bill of 343.8 units for 3 months period will be issued to the consumer as the consumer has used directly electricity from main meter.

5. Forum heard the arguments of both the sides and perused the record.

6. CPL of the consumer shows that credit of Rs. 7737.59 is already given to the applicant in the month of July 2012. Now what remains is the grievance of only 573 units. According to non applicant it is meter reading for 5 months. However, we find no base for this purpose, because under no stretch of imagination it can be amount of reading. There is no base for this. Therefore in our opinion bill of 573 units amounting to Rs. 7707/- has to be revised.

7. This case is presented before this Forum on 16.3.2013. During the course of hearing, non applicant told that they want to file additional reply on record and therefore Forum wait for filing of additional reply. It is rather surprising to note that non applicant filed additional reply on 16.5.2013 and therefore Forum could not dispose off this matter within 2 months. It only due to the delay caused by non applicant in filing additional reply, the matter could not be disposed off within stipulated time.

7. Hence Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to give credit of 573 units amounting to Rs. 7707/- to the applicant and revise the bill accordingly.
- 3) Non applicant is directed to comply the order within 30 days from the date of this order.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN