Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/93/2014

Applicant : Abdul Jabbar Shaikh,

4260/58/A-1, Tajbagh,

Umred Road,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present

: 1) Shri Vishnu S. Bute,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 17.5.2014.

- 1. The applicant filed present grievance application before this Forum on 23.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

Page 1 of 3 Case No. 93/14

410016820141. He was receiving appropriate electric bills upto April 2013. However, since May 2013 he is receiving excessive energy bills. Therefore he approached to I.G.R.C. Learned IGRC directed to give credit of 273 units only. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application for revision of bills.

- 3. Non applicant denied applicant's case by filing reply dated 6.5.2014. It is submitted that the consumer is being billed as per actual meter reading. The consumer was issued monthly energy bill for consumption of 478 units. Consumer complained regarding excessive bill since April 2013. Hence meter No. 65/04185513 was tested in meter testing laboratory where it was found O.K. Consumer approached to I.G.R.C. Learned I.G.R.C. directed to deduct 273 units towards adjustment from the bill of the applicant which has been done in the bill for the month of November 2013. Therefore no further revision can be made in the energy bill of the applicant. Hence Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. Forum has observed that meter of the applicant has been tested in the testing laboratory as per the procedure of M.S.E.D.C.L. and the meter is found working properly. Moreover, Learned I.G.R.C. has already granted relief to the tune of 273 units towards adjustment in the bill for November 2013. As the meter is O.K., it is

Page 2 of 3 Case No. 93/14

clear that the consumption recorded by the meter is the actual consumption consumed by the applicant and hence there is no need of any further revision.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

Sd/(B.A. Wasnik) (Adv. Subhash Jichkar) (Vishnu S. Bute),
MEMBER MEMBER CHAIRMAN
SECRETARY

Page 3 of 3 Case No. 93/14