

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/92/2014

Applicant : Shri Manoj Narayan Bulkunde,
Qtr. No. TSMQ 14G, W.C.L.,
Umred,
Nagpur.

Non-applicant : Nodal Officer,
The Executive Engineer,
(O&M) Division No. I
MSEDCL, NRC,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 22.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

415390001598. His name is not properly printed on the bill. He repeatedly requested non applicant to rectify the mistake and print correct name of the applicant. However, non applicant did not take any corrective action. Hence applicant filed present grievance application for correct printing of his name.

3. Non applicant denied applicant's case by filing reply dated 5.5.2014. It is submitted that the consumer has mentioned his name in Test Report as "Vijay Narayanrao Bulkunde". As such bill is being printed as per above name. Consumer has been requested to submit revised test report as per actual name along with an affidavit. On receipt of the same, correction in consumers name will be effected immediately. As the consumer is responsible for mentioning wrong name in test report, there is no question of any compensation. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that the applicant has mention his name as "Vijay Narayanrao Bulkunde" instead of "Manoj Narayanrao Bulkunde" on test report. As such, the bill is being issued in the name of Shri Vijay Narayanrao Bulkunde. However, non applicant has agreed to effect the correction in the name on the bill in next billing cycle and agreed to issue future energy bills in correct name of the applicant.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to carry out correction in the name of the applicant and issue future energy bills in correct name.
- 3) Non applicant to report compliance within 30 days from the date of order.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN