

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/53/2013

Applicant : Shri Ramkumar Ramdayal God,
Plot No. 95, Shrawan nagar,
Behind Swami Narayan Mandir,
Opp. Paratte Atta Chakki, Wathoda,
NAGPUR: 35.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 22.5.2013.

1. The applicant filed present grievance application before this Forum on 28.3.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that proper meter reading is not taken and correct bills are not issued. On the contrary excessive bills are issued to the applicant. The applicant complained about the same but there is no response. Therefore applicant filed present grievance application and claimed to revise his bills.

3. Non applicant filed reply Dt. 22.4.2013 and submitted that electricity supply was given to the applicant on 3.4.2011. M.S.E.D.C.L. had issued first bill of October 2011 but they have not given initial reading and RNA status was shown, previous reading was shown as '3' and therefore bill of 7 months for 700 units was issued. In November 2011 meter reading was shown 3638 and bill of 3635 unit was issued in October 2011. Credit of Rs. 2632 was given to the applicant. Now as per letter dated 18.4.2013, M.S.E.D.C.L. has informed that previous this meter was allotted to one Shri Sushant P. Bondre on 12.2.2010. At that time initial reading was '1'. His supply was permanently disconnected on 19.1.2011. At that time his last reading was 3413. Same meter was allotted to the applicant on 3.4.2011 and his initial reading is 3413. As per letter of M.S.E.D.C.L. SPANCO has considered initial reading of the applicant as 3413 and instructions are given to revise the bill accordingly.

4. Applicant had given in writing at the bottom of reply of M/s. SPANCO Dt. 22.4.2013 that all the details in this reply are accepted by the applicant and application may be disposed off.

5. Forum heard arguments of both sides and perused record.

6. Therefore it is clear that initial reading of applicant was 3413. Considering this initial reading it is necessary to revise the bills of the applicant.

7. Therefore Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is directed to consider initial reading of the applicant as 3413 and to revise the bills accordingly.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN