## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/148/2014

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Applicant	: Shri Mohanmurli M. Amesar, Plot No. 17, 18, Chhapru Nagar, Nagpur.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, N.U.C., NAGPUR.
<u>Quorum Present</u>	: 1) Shri Shivajirao S. Patil, Chairman.
	2) Adv. Subhash Jichkar Member.

3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 22.7.2014.

1. The applicant filed present grievance application before this Forum on 16.6.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his bill of October 2013 was excessive. He complained to SNDL and credit of Rs. 21342.32 was given to him in the month of November 2013 but applicant was not satisfied and he approached to I.G.R.C. Learned I.G.R.C. passed order dt. 10.6.2014. Being aggrieved by the said order the applicant approached to this Forum and requested to revise the bill.

3. Non applicant denied applicant's case by filing reply dated 11.7.2014. It is submitted that bill of the applicant is already revised. Necessary credit is given to the applicant. Grievance is already redressed and the application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused the entire record and specifically order passed by Learned I.G.R.C. Dt. 10.6.2014 in case No. 421/14. Learned I.G.R.C. hold that since the meter has not been tested in meter testing laboratory to confirm the correctness of the meter, the present dispute needs to be redressed on the basis of applicant's assessed consumption as per his connected load and held that disputed bill of October 2013 needs to be revised considering monthly consumption of 216 units as specifically described in the said order. Accordingly, Learned I.G.R.C. directed SNDL to revise the disputed bill of October 2013 considering applicant's monthly consumption of 216 units. His total consumption for October 2013 should be charged for  $(216 \times 10) = 2160$  units for 10 months and average bill of 9 months from January 2013 to September 2013 should be withdrawn. Appropriate credit of DPC / interest should be given in the final bill, credit already given prior to the said order should be adjusted while giving final credit in the ensuing bill to the applicant.

6. In our opinion order passed by Learned I.G.R.C. is balanced, legal and proper order and needs no interference. Credit is already given to the applicant in CPL. We find no force in the grievance application and application deserves to be dismissed. Hence following order : -

## ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN