## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/80/2014

Applicant	: Late Ajijur Rehman Sk. Ibrahim, Thr:- Mujibur Rehman, Patilpura, Ganjipeth, Nagpur : 18.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.
<u>Quorum Present</u>	: 1) Shri Vishnu S. Bute, Chairman.
	2) Adv. Subhash Jichkar Member.
	3) Shri B A Wagnik

3) Shri B.A. Wasnik, Member Secretary.

## ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 28.3.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410013941517. He has been receiving excessive energy bills. He

requested non applicant to revise the bill. But non applicant did not take any action. As such, the applicant approached I.G.R.C. I.G.R.C. disposed off his application by order dated 25.3.2014. Hence applicant filed present grievance application for testing of old meter and revision of bill accordingly.

3. Non applicant denied applicant's case by filing reply dated 21.4.2014. It is submitted that the electric connection has been released in the name of Shri Ajijur Rehman Sheikh Ibrahim for residential purpose. As such complainant Shri Mujibur Rehman is not a consumer within the meaning of section 2 (15) of Electricity Act 2003. However, on going through the CPL of the consumer it is observed that Meter No. 90/00177603 has been replaced and new Meter No. 55/SND-45451 has been installed. Energy bills for the month of April & May 2013 were issued under the meter status 'INACCESSIBLE' for 184 & 183 units respectively. In the month of June 2013 bill for actual meter reading of 377 units for Rs. (-) 252.40 was issued by deducting the amount paid for previous average bills of Rs. 2011.84. For the period from July 2013 to September 2013 average bill for 153 units per month was issued under meter status "INACCESSIBLE". In the month of October 2013 bill for actual meter reading of 5030 units for Rs. 53542.74 was issued by deducting amount paid for previous average bills of Rs. 2268.35. as meter reading was not taken properly since replacement of old meter (i.e. March 2013), bill for October 2013 was divided in 9 months and credit of Rs. 11382.70 was given in the month of November 2013. On complaint from consumer regarding excessive bill, his meter was tested with acucheck where it was found O.K. Consumer approached

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I.G.R.C. Learned I.G.R.C. disposed off grievance application of the applicant by order dated 25.3.2014. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by this Forum that meter No. 55/SND-45451 should be tested in the laboratory of M.S.E.D.C.L. and testing report should be submitted to this Forum on or before 12.5.2014. Accordingly Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on Dt. 12.5.2014 to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the applicant and as such there is no scope for any revision of bill.

7. For these reasons, Forum proceeds to pass following order: -

## ORDER

1) Grievance application is dismissed.

Sd/-(**B.A. Wasnik**) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Vishnu S. Bute), CHAIRMAN