

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/134/2013

Applicant : Shri Arvind Pitambar Patil,
201, Apurva Apartments, Near Jaripatka
Police Station, Nara Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 6.9.2013.

1. The applicant filed present grievance application before this Forum on 23.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is receiving excessive bill and the meter is fast and therefore it be tested in the laboratory of M.S.E.D.C.L. and to revise the bill.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 8.8.2013. It is submitted that Meter was tested

by acucheck and it is found that meter is O.K. Bill is justified. Amount of Rs. 9272.93 is due and outstanding against the applicant.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to file testing report on record. Accordingly, Dy. Executive Engineer (Testing Division), Nagpur Urban, MSEDCL, Nagpur filed testing report on record to the effect that meter is O.K.

6. It is rather surprising to note that there are total 5 rooms in the house of the applicant as per inspection report Dt. 7.8.2013. In this spot inspection report sufficient load is shown. Furthermore, CPL of the consumer shows that since February 2011 till replacement of the meter i.e. till February 2013 in every month, there was '0' consumption shown. Therefore in these 5 rooms house, though applicant was utilizing all electrical equipments '0' consumption is shown and there is nothing on record to show that during these two years at any time applicant complained to anybody else that his meter is faulty and he is not receiving bill of any amount. On the contrary he was enjoying electricity free of cost for complete 24 months. When meter is replaced by M/s. SPANCO then complaining of the applicant started alleging that meter is fast. Such type of tendency of consumer is worst tendency. Applicant is such a person who is interested to enjoy electricity free of cost and in that eventuality he remains happy but once faulty meter is changed and

accurate bill is issued by the correct meter then allegation starts. We find no substance in the present grievance application and application deserves to be dismissed. Resultantly Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN