

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/133/2014

Applicant : Shri Dashrath B. Nagpure,
Thr:- Shri Giridhar Manwani,
Honeyritika, Shastrinagar Road,
Nagpur : 08.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 15.7.2014.

1. The applicant filed present grievance application before this Forum on 29.5.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that SNDL has not taken any action on his request regarding withdrawal of previous arrears i.e. prior to take over of Distribution Franchisee area by SNDL. Applicant approached to I.G.R.C. Learned I.G.R.C. passed order dated 21.4.2014. The applicant is not satisfied with the order and therefore approached to this Forum.

3. Non applicant denied applicant's case by filing reply dated 19.6.2014. It is submitted that prior to February 2009 supply of the applicant was permanently disconnected and amount of Rs. 17083.05 was due and outstanding. In April 2011, bill of Rs. 2750/- of P.D. final bill was issued. Applicant deposited that bill in April 2011. Supply of applicant was restored in April 2011. Applicant complained to I.G.R.C. that in the electricity bill, P.D. arrears are shown. Learned I.G.R.C. dismissed the application.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that premises of the applicant was under non use since long and average bills were issued. Service connection was made P.D. in February 2009 with outstanding arrears of Rs. 17083.05. In the month of April 2011, P.D. arrears were settled for Rs. 2750/- by officials of M.S.E.D.C.L. and applicant paid this amount on 15.4.2011. M.S.E.D.C.L. officials made the consumers connection live with the same Consumer Number in April 2011 and P.D. arrears were again shown as live arrears in the month of April 2011 which is still continued in CPL. As the amount of arrears pertains to period of M.S.E.D.C.L. i.e. prior to taking over the distribution franchisee area i.e. before May 2011 and therefore Learned I.G.R.C. of SNDL held that they have no jurisdiction and therefore grievance application was dismissed.

6. It is an admitted fact that amount of P.D. arrears was settled by officials of M.S.E.D.C.L. amounting to Rs. 2750/- and applicant paid that amount but even then this amount is shown

continuously in CPL. During the course of arguments Nodal Officer of M.S.E.D.C.L. filed pursis on 20.6.2014 to the effect that they will withdraw this amount of P.D. final bill within 7 days i.e. on or before 27.6.2014. Therefore grievance is full redressed. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) M.S.E.D.C.L. is directed to withdraw amount of P.D. final bill of Rs. 2750/- from CPL of the applicant within 7 days from the date of this order.
- 3) Non applicant to report compliance within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN