

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/80/2013**

Applicant : Smt. Sheela R. Lalwani,  
Flat No. 4, Diyya Apartments, 24/25,  
Nara Road, Jaripatka  
NAGPUR : 01.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER PASSED ON 27.6.2013.**

1. The applicant filed present grievance application before this Forum on 27.5.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his meter was faulty since October 2011 to February 2012. Therefore bill may be revised.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 11.6.2013. It is submitted that on 1.3.2013, faulty meter is replaced and new meter is installed. Non applicant had revised the bill according to regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) regulations 2005 considering average of previous six months.

4. Forum heard arguments of both the sides and perused the record.

5. Considering facts and circumstances of the case and admitted position on record and other evidences, in our opinion provisions of Regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005 are applicable and it is necessary to revise the bill. Hence the following order :-

#### ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is hereby directed to revise the bill of applicant for December 2011 to February 2013 according to regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-  
(Smt.K.K.Gharat)  
MEMBER  
SECRETARY

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN