Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur		
Case No. CGRF(NZ)/32/2017		
Applicant	: Shri Rashtrapal M.Tamgadge At.Po.Yerla, Tq.Hinganghat Dist. Wardha.	
Non-applicant :	Nodal Officer, The Executive Engineer, O&M Division,MSEDCL, Hinganghat.	
Appellant's representative	:- Shri Betal,	

Respondent by 1) Shri Pawade, EE, O&M Division, MSEDCL, Hinganghat 2) Shri Awachat, Dy.E.E., Hinganghat S/Dn.

Quorum Present	: 1) Shri Shivajirao S. Patil, Chairman.	
	2) Shri N.V.Bansod Member	

3) Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 19.04.2017.

1. The Applicant filed present grievance application before this Forum on 06.03.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that in January-2016 Lineman in MSEDCL disconnected the agricultural connection of the applicant by breaking the jumper.

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Applicant complaint about the same for the first time on 11-04-2016 and thereafter 24-08-2016, 30-08-2016 and 13-09-2016. Supply was restored on 11-03-2016. Therefore applicant claimed compensation according to MERC's SOP Regulation.

3. Non-applicant denied the applicant's case by filling reply dated 05.04.2017. It is submitted that new agriculture service connection is given to the applicant on 15-01-2016 and therefore it is false to allege that supply was disconnected in January-2016. Supply can not be disconnected before 15 January-2016 because 15-01-2016 is the date of connection. For the first time applicant complaint on 11-04-2016. Complaint of applicant was attended, supply was reconnected and rectified on 18-04-2016 by joining the jumper. There is entry in the electric supply book maintained and kept at village panchayat Yerla. Again at the second time applicant complaint on 24-08-2016 that there is no supply, that complaint was immediately attended on 26-08-2016 and rectified. There was no complaint of the applicant during the period April-2016 to August-2016. It is false to allege that supply was disconnected till January-2017. Grievance application deserves to be dismiss.

4. Forum heard arguments of both the side and perused record.

5. Non-applicant produced copy of new service connection and in this copy date of releasing of supply is shown is 15-01-2016. Therefore it is clear that before 15 January-2016 there can not be failure of supply.

6. Record shows that for the first time applicant complaint on 11-04-2016 and this complaint was attended, supply was restored and rectified on 18-04-2016. There is entry about the same in the register at Village Panchayat Yerla and signature of **Lineman T.A.Rathod**. This register is regularly maintained by MSEDCL and kept in the office of Village Panchayat Yerla. We have carefully perused original register, retain the Page no.2 of 3

xerox copy on record and original register is returned to MSEDCL.

7. Record shows that again second time applicant complaint on 24-09-2016 that there is no supply and that complaint is attended rectified and supply was restored on 26-09-2016. There is entry about the same in register maintained at Village Panchayat Yerla.

8. So far as date of rectification of complaint and restoration of supply is concerned, contradictory and different dates are given by the applicant in his application. At the top of the application date of restoration of supply is given October-2016. In the middle portion of the application date of restoration is given 03-11-2016. Therefore even the application of the applicant is contradictory.

9. It is noteworthy that during the course of hearing before the forum pursis of the applicant is filed on record. In this pursis applicant had specifically mentioned that supply is restored on 03 October-2016 and that he has absolutely no complaint. This pursis is duly signed by the applicant in English in presence of 2 punch witness. Considering the pursis of the applicant, we hold that supply of the applicant is restored on 03 October-2016 and now he has no complaint against MSEDCL. Therefore we hold that grievance of the applicant is fully redressed and liable to be disposed off.

10. Hence we proceed to pass the following order.

ORDER

 Grievance of the applicant is fully redressed and he has now no complaint therefore case is disposed off.

Sd/-

sd/-

sd/-

(N.V.Bansod) MEMBER (Mrs.V.N.Parihar) MEMBER/SECRETARY

(Shivajirao S. Patil), CHAIRMAN

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