

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/62/2014**

Applicant : Shri Radhakrishnan G. Nair,  
Plot No. 39, P & T Colony,  
near Safeway Motors,  
Nagpur: 30.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 25.4.2014.**

1. The applicant filed present grievance application before this Forum on 28.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410013325735. He has received excessive bills after replacement of meter in April 2013. When he complained to non applicant, non

applicant replaced his meter for testing. The test report was O.K. He approached to I.G.R.C. I.G.R.C. rejected his application by order dated 26.2.2014. But he is not satisfied with the said order. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 18.3.2014. It is submitted that old meter of the applicant was replaced in April 2013 by new meter bearing Sr. No. 65/G1062359. In April 2013 meter status was shown as 'LOCKED' and average bill for 224 units was given. In May 2013 bill for actual meter reading for 380 units in addition to adjustment of 284 units totaling to 664 units was issued for Rs. 3036.82 by deducting previous amount paid Rs. 1334.25 for average bill. On complaint from the consumer to the effect that he is receiving excessive bills since April 2013; his meter was tested in his presence in meter testing laboratory on Dt. 28.9.2013 where meter was found O.K. Consumer was not satisfied with this result, hence he approached to I.G.R.C. on the ground that at the time of testing of meter the gunny bag in which the meter was kept, was not sealed. Learned I.G.R.C. observed that the total consumption of the applicant, for the disputed period i.e. April 2013 to September 2013 is 1945 units as compared to 2301 units for corresponding period of previous year i.e. 2012. Therefore bill of the applicant can not be revised. Hence Grievance application may be dismissed.

4. At the time of hearing, the applicant was absent. It has been informed by the applicant that he will not remain present for hearing.

5. Forum heard arguments of non applicant and perused the record.

6. Forum has carefully gone through the order passed by Learned I.G.R.C. It has been observed that findings of Learned I.G.R.C. that the total consumption for the disputed period is less than that of the corresponding period of previous year are true to the facts. The meter has been removed as per the procedure in force, and there is no provision that the bag in which the meter is kept after removal should be sealed. Hence this Forum finds no substance in present grievance application and the application deserves to be dismissed.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN