Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/37/2017

Applicant : Shri Prabhakar G. Dhage

At.Donduda, Po.Shekapur, Tq.Hinganghat

Dist. Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL.

Hinganghat.

Appellant's representative :- Shri Betal,

Respondent by 1) Shri Pawade, EE, O&M Division, MSEDCL, Hinganghat

2) Shri Awachat, Dy. E. E., Hinganghat S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Shri N.V.Bansod Member

3) Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 07.04.2017.

- 1. The Applicant filed present grievance application before this Forum on 06.03.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Applicant's case in brief is that he applied for agricultural connection on 03.03.2015, demand is issued on 16-05-2015 and amount of demand was paid on

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17-07-2015. Till today test report is not submitted by the applicant even then applicant claimed compensation for delay in releasing supply according to MERC's SOP Regulation.

- 3. Non-applicant denied the applicant's case by filling reply dated 23.03.2017. It is submitted that all dates of submitting the application, issuing demand and payment of demand given by the applicant are correct. But uptill now no test report is submitted by applicant. Necessary formalities are not completed but even then applicant submitted premature case and demanded release of supply and compensation of delay in releasing the supply. It is necessary to install 0.30 km LT line. Therefore infrastructure is not ready and period for demand in Rural area is 30 days. It is premature case and it may be dismiss.
- 4. Forum heard arguments of both the side and perused record.
- 5. Date of application is 03-03-2015. Infrastructure is not ready therefore period for issuing demand in Rural area is 30 days. It was necessary to issue demand on or before 03-04-2015 but demand is issued on 16-05-2015. Therefore there is delay in issuing demand for the period 04-04-2015 to 15-05-2015 and applicant is entitled for compensation according to MERC's SOP Regulation 2014.
- 6. It is admitted fact that applicant did not submitted test report till today. Though test report is not submitted by the applicant, even then applicant claimed compensation for delay in releasing the supply. Therefore it is clear that it is premature case in which compensation is claimed for alleged delay in releasing the supply before completing all necessary formalities and before submitting the test report. In our opinion these are bogus tactic to extract big amount from MSEDCL. Applicant did not submit the test report, even then claims directions for releasing the supply and not only this but also

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claimed compensation for delay in releasing the supply. In our opinion it is height to submit bogus and false cases. It is nothing but unnecessary harassment to the officers of MSEDCL and increasing burden work for IGRC and CGRF. Even a lay man knows very well, that it is necessary first to submit test report and if supply is not release within stipulated time from completing necessary formalities, then only he can file grievance. It is a height that even till the date of hearing before the forum, admittedly test report is not submitted, therefore no compensation can be given for delay in releasing the supply before completing necessary formalities. Applicant is at liberty to file test report in the office of MSEDCL and thereafter from the date of submitting the test report, if supply is not release within stipulated time, then only applicant is at liberty to approach to IGRC, if the circumstance and Regulation permit. In that eventuality, IGRC is at liberty to decide that matter independently, un-influencing by reasoning and finding given by this forum in this order.

- 7. Applicant and likeminded people who are in the habit of filing bogus, false and premature cases, shall take note, for future and not to file premature cases unnecessarily otherwise, in future compensation may be recovered from the applicant for filing false and premature cases and giving harassment to officers of MSEDCL and MSEDCL.
- 8. With these strict directions and after passing these observations, forum proceed to pass the following order.

ORDER

- 1. Grievance application is partly allowed.
- 2. Non-applicant is directed to pay compensation to the applicant for delay in issuing demand for the period 04-04-2015 to 15-05-2015 according to

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MERC's SOP Regulation 2014.

this stage therefore rejected.

- 3. Uptill now test report is not submitted by the applicant and necessary formalities are not completed therefore claim for releasing the supply and claim for compensation for delay in releasing the supply are premature at
- 4. Applicant and likeminded persons are hereby directed not to file bogus and premature cases before expiry of stipulated time period and take serious note for future. In anybody file premature case for releasing the supply without submitting test report for compensation for delay in releasing supply to MSEDCL forum may granted compensation for harassment to the officers of MSEDCL and against the person who will file bogus premature cases in future.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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